**Nikhil**[Nikhil.381805@2freemail.com](mailto:Nikhil.381805@2freemail.com)

## EXPERIENCE HIGHLIGHTS

INDUSTRY

* IT
* Retail

TECHNICAL

SPECIALISATION

* Microservices, SOA, OOPM, Multitenancy
* Amazon Web Services (AWS), Google Cloud Platform (GCP)
* .Net Core 1.0+, Visual Studio code
* C#.Net 4.0+, Visual Studio 2012+, WCF, MVC 4+, DevExpress
* Xamarin, Genymotion
* Progressive Web Apps (PWA)
* JavaScript, Vue.js, Datatables, HTML5, CSS3, XML
* MS SQL Server 2008+, SSRS, MySQL
* Git, TFS, VSS, Star Team, Mercury QC, JIRA, Trello.
* CI/CD – Jenkins, SaltStack, Shippable
* Docker, Vagrant
* Google analytics, PCA, SOLR, Swagger
* C, C++, C++ Builder

PROCESS

EXPERTIZE

* Agile, Scrum, Kanban, Waterfall methodologies
* Configuration Management
* Metrics Management
* Defect Prevention, CAR
* Estimation
* With over **13 years**of experience in the information technology industry, have experience in Developing, Documenting, Coding, Modifying, Testing and Implementing Business Technology solutions.
* **Head of Software Development** for **CeX** leading a team of 80+ fantastic individuals. Core member, 2nd employee in India.
* Driving IT strategy and products for CeX, with a shared vision with board of directors (based in UK).
* Strong process orientation and experience with Agile, Scrum, Kanban and CMMi Level 5.
* Speaker at annual CeX UK franchising AGM (representing IT).
* Strong Cloud and Mobile experience.
* Strong hiring experience working with 7-8 external agencies at a time.
* Travelled world over for client, stakeholder, business dealings.

## EXPERIENCE SUMMARY

|  |  |  |
| --- | --- | --- |
| **Company** | **Designation** | **Period** |
| CeX | Development Manager  Senior Technical Manager  Project Lead  Lead Software Engineer | Jan-15 to till date  Jan-14 to Jan-15  Jan-13 to Jan-14  Jan-11 to Jan-13 |
| CGI | Senior Software Engineer  Software Engineer  Project Trainee | May-08 to Jan-11  Nov-05 to Apr-08  May-05 to Nov-05 |
| ASB Infotech | Trainee Engineer | Feb-05 to Apr-05 |
| MSBTE | Project Assistant | Jan-05 to Feb-05 |

**Roles played**

* Head of development, Product Owner, Scrum master, Technical lead, Quality Controller, Configuration Manager, Software Developer, Onsite coordinator.

## EDUCATION

* Executive MBA (PGDBM) from NMIMS, Mumbai, 2010-12.
* Post Graduate Diploma in Software Technology (PGDST) from C-DAC (formerly NCST), Juhu, 2005-06.
* Bachelor of Engineering (B.E)in Computer Science, Mumbai University, May 2004.

## EXPERIENCE

**CeX WeBuy Entertainment Pvt Ltd - dates (JAN-2011 to Till date)**

CeXis a Retail MNC dealing in Buy/Sell/Exchange of 2nd hand electronic products, having revenue of over 0.5 billion GBP. We trade in stores and online via [www.webuy.com](http://www.webuy.com) across 11+ regions.

I joined as one of the core members as part of CeX’s start-up/Support Centre shift in India.

**Roles and Responsibilities – Development Manager**

* Looking after development of **products** – Mobile Apps (Android & iOS), High trafficeCommerce Website, Mobile POS, Portal, Service layers and others. Involved with all from scratch.
* Leading and mentoring cross-functional teams like – Development, Project Management, QA, UI/UX, Core, DevOps.
* Administration of**50+ private GitHub repos**, AWS & GCP dev & production clouds, other integrations like Google analytics, Firebase, Post Code Anywhere (PCA) etc.
* Overseeing Sprint activities of **12+ product teams** using Scrum & Kanban boards in JIRA.
* Quarterly meeting with board of directors to revisit development priorities.
* Team activities – recruitment of right talent, training & development, rewards& recognition, 360 performance appraisals, CTC reviews.
* Review of technical designs, resolving technical & functional queries or ambiguity.

**Technical Environment**

* All tools / skills mentioned in snapshot above.
* **100+ production AWS servers**, including some multi-tenant ones. **600+ store servers** across 11+ countries.

**Achievements**

* HR recognition for contribution to GPTW (Great Place To Work) survey score/ranking.
* First Extra Mile Award winner in 2013.
* Built the CeX cricket team and leading since last 7 years; likewise, the IT development team.

**Events recently attended**

* AWS re:Invent 2017 (Las Vegas, US) -
* CeX UK Franchising Conference/AGM 2017.
* GIDS 2017 – Great Indian Developer Summit

**CGI Mumbai - dates (May-2005 to JAN-2011)**

**Client – RETALIX(USA)**

Retalix is a leading provider of software solutions to retailers and distributors worldwide.Retalix software solutions automate and synchronize retail, distribution and supply chain operations encompassing stores, headquarters and distribution centers.

**Applications – Web** (May-2007 to Jan-2011)

**WebStore, WebRetalix:**

* Applications as part of successful migration to the web. These are designed and developed from scratch at offshore.
* Designed / implemented reporting needs of these 2 applications in **SSRS**.
* **Technical environment** – ASP.NET, C#, COM, Ajax, VS 2005, VSS, XML, SSRS, Web Services, DevExpress.

**Applications – Desktop** (May-2005 to Jan-2011. Partially involved since May-2007)

**HQPM, SMM:**

* Primary client products which manages following operations at HQ and Store: PO & Receivers, Price generation, Competitive pricing, Inventory management, Promotions / electronic marketing, Batching, Hosting.
* **Technical environment** – Delphi 7, OOPM, XML, DUnits, HDFs, SQL Server 2005, Oracle, DB2, Microsoft Visual SourceSafe (VSS), Start Team.

**POS eXchange:**

* Translation programs for each POS register to communicate with HQ/SMM.
* **Technical environment** - VS 2005, C/C++, XML, SQL Server 2005, PSQL v9 (for Btrieve).
* Owner/leader ofthis applicationfrom inception. Self-learning of application and preparing/implementing complex design for enhancements. One of them involved XML parsing in C, wrote a custom utility to cater to the requirement.

**Size of the project**

* 17 team members (1 member at Onsite + 12 members in Dev Team + 4 members in QA Team)

**Roles and Responsibilities – Senior Software Engineer**

Playing the role of **“Module Lead”**(**backup Team Lead**) and my responsibilities include:

* Task allocation to members. Preparation of **size estimation** for each task.
* Monthly Metrics Preparation.Mentoring team members, providing issue resolutions to offshore QA team.

Playing the role of **“Team Member”** and my responsibilities include:

* Working on and leadingCR’s (Customer Requests, enhancements).Designing, preparing Technical Specs & UTP. Reviewing CR’s.
* Understanding the business requirements of the client and raising issues if required to onsite through issue trackers.

**Achievements (Project Specific)**

* Self-learning of a new technology SSRS and adapting it to meet client’s requirement.
* Significant contribution to CMMi 1.2 Level 5 activities for assessment held in Jul-2009.
* Successful adaptation to new applications (POS eXchange) & technical platforms (VC++, C/C++) to deliver related work items on time. More related work received to offshore.
* Prepared Code Standard Checklist for Wireless (VB script)& C for the project.
* Co-presented last **FPR**(Formal Project Review) of the engagement in Oct-07.
* Received a **“Team Award”**in 2005 for consistent good performance and compliance to the quality standards.

**Achievements (Organization Specific)**

* Received **“Key Contributor Award”** in recognition of commitment and contribution to project in May-2010.
* Awarded as **“Best Talent Transformer”** (i.e. Best Trainer)**in Annual tour 2009.**
* Successfully took an organization wide technical training on SSRS.
* Successfully Lead Configuration Management process area for CMMi 1.2 Level 5assessment held in Jul-2009.
* Brand Ambassador for CGI representing CGI Cricket team since Oct-05. Leading the team since Nov-08.
* Provided **Sales Referral** to CGI India for a “Web development” project (Jun-08).

## OTHER INTERESTS

* CRICKET – represented school, college, clubs;and now leading corporate cricket teams.
* Music – listening Indian classical, ghazals, fusion, instrumental. Play a bit of drums.

## PERSONAL DETAILS

* Name - Nikhil Kirit Tanna, DOB – 6th Jun 1982, Marital status – Married.
* Active business visas – USA, UK.