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# *Resume of Cedric*

***Email:*** ***cedric.381882@2freemail.com***

***Profession:*  Travel Agency / Airline Operations**

 **> Actively worked on AMADEUS/SABRE/GALILEO System GDS**

* **Attended GALILEO** Core System in Reservation & Fares from 27th to 31st August, 2005
* **Diploma** in IATA-UFTAA Standard Course held by IATA at Muscat, in November, 1996
* **Diploma** in International Airlines and Travel Management Course at Mumbai, India, from January, 1990, till June, 1990
* **Attended Global fares course conducted by Kuwait Airways at Kuwait, in Oct, 2002**
* **Auto-ticketing &Sales Report course conducted by Kuwait Airways, Muscat, in April, 1997**
* **Attended seminar on Pricing Unit Concept by Kuwait Airways at Dubai, in June, 2001**
* **Attended Service is Success Seminar conducted by Kuwait Airways, Muscat, in April, 1996**
* **Attended** working together seminar conducted by Emirates at Muscat in November, 1994

***Objective:***

My background includes experience in the areas of airline handling of Ticketing, reservation, Sales, Corporates, Airport Handling, etc. I respond well to a challenge, and enjoy the opportunity to reap the rewards of hard work and dedication.

***Work Experience***

**Currently Travel Consultant Freelancer for a Travel & Tour Company India - Till Date**

**Cox and Kings (India) Ltd.  *Mumbai* (12th May, 2016 till 30th June, 2017)**

***Manager – Airline Operations. – Leisure Division –*** Handling all Ticketing, Reservation, Re-issues, Liaising with Airlines for Group fares & Contracting etc. Specialising in Australia-NZ / Africa / M.E / Asia / USA & CA / Europe etc Destinations

**Thomas Cook (India) Ltd. Mumbai (1st June, 2015 till 26th April 2016)**

***Manager - Leisure Travel (Outbound) – Airlines Operations & Contracting GIT Leisure Groups as above.***

**Discovery Travel & Tourism  LLC – Muscat, Oman (1st December, 2012 till 31st December, 2014)**

***Travel Manager:*** Responsible for setting up the Agency. Handling the travel agency by managing staff, Operations, Sales & Marketing, Corporates etc. Responsible for making it an **IATA** agency. Ensured the Business start-up/Contracting with all the airlines to ensure competitive pricing. Single-handed, managed the running of the Travel Agency by coordinating with the Airlines/Industry Partners, Corporate Clients, Walk in clients, Banks, etc.

**Thomas Cook (India) Ltd. – Mumbai (28th April, 2010 – 26th November, 2012)**

***Asst. Manager – Airline Ops. – Leisure Division***: Handling all Ticketing / Reservations / liaising with airlines for negotiation of deals, incentives etc.

**Bahwan Travel Agencies LLC – Muscat, Oman (3rd January, 1994 – 24th March, 2010)**

***Executive - Reservation / Ticketing:*** Dedicated to Thai Airways Intl. Previously dedicated to Kuwait Airways. Supervising all counter activities, Reservation, Ticketing, Holiday packages, controlling of flights, Airport Handling, Sales etc.

Also worked on Sabre / AMADEUS / MARS System / Galileo CRS Systems.

**Jet Airways India Limited – Mumbai (1st April, 1993 - 30th December 1993)**

***Reservation / Traffic Assistant:*** Handling of Daily flights, Check-in, Ramp, baggage, arrivals, service control, customer service, 24hrs reservation / ticketing counters at the airport.

## Gulf-Air & Cambata Aviation – Mumbai (1st October, 1990 - 31st March, 1993)

***Assistant Supervisor***: Dedicated to Cathay Pacific Airways at Mumbai Airport. Ramp Handling, Departures, Cargo, etc.

***Personal Information:***

Education: B.Com

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| Date of Birth | 26th April, 1966 |
| **Sex**  | Male |
| **Marital Status** | Married |
| **Nationality** | Indian |
| **Driving License** **Languages Known** | Holding Valid Oman Driving License **Expired on 2nd June, 2017**English, Hindi, Marathi and Verbal/Basic Arabic. |