

**MIDHUN**

**Email:** MIDHUN.381972@2 Freemail.com



---

### OBJECTIVE

To seek a challenging position in a dynamic environment and desire to progress in the same field and like to grow with the organization and proves to be an asset for the effective functioning and be a team player for the achievement of organizational goals and its success.

---

### ACADEMIC QUALIFICATION

10<sup>th</sup> from Fatima Matha English Medium HS,Piravom(2008)

12<sup>th</sup> from SNDP HSS,Udayamperoor(2008-2010)

BCA from Swamy Saswathikananda College,Poothotta(2010-2013)

MBA(marketing and finance)from Amity University,Kochi(2013-2015)

---

### COMPUTER KNOWLEDGE

Ms Office – Word, Excel, Power point,java ,C++ ,Internet

---

### WORK EXPERIENCE

Worked as Debt Collection agent for HDB Financial Services(july2016-july2017)

Worked as a Debt collection agent for Etisalat in Derby(Nov2017-May2018)

---

### DUTIES & RESPONSIBILITIES

- Making outbound calls
- Dealing with defaulted customers
- Continuous follow-up and interaction with the customer

- Solving the client's queries
- Send field visit to customers who are not contactable through phone
- Directing the field visit agents by providing the correct information
- Finding untraceable customers using social media and other websites
- Making Report
- Data entry
- Achieving monthly targets & Increasing Sales and revenue

---



---

#### **PERSONAL INFORMATION**

Date of Birth	:	14/02/1992
Nationality	:	Indian
Gender	:	Male
Marital Status	:	Single
Languages known	:	English, Malayalam, Tamil
	:	.
	:	.
Visa Status	:	Employment Visa

---



---