

**Deira, Dubai (UAE)**

Experience

Education

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| *Mar 2016 - Feb 2018* |

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| *Jan 2014 - Nov 2015* |

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| *April 2011 - Nov 2013* |

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| *2010* |

Shamshad

Shamshad.382059@2freemail.com

To build my career with an accomplished organization and expand my knowledge and skills to contribute to the success of the organization and well being of the society.

Assistant Store Manager

Domino's Pizza, Saudi Arabia

* Coordinate daily customer service operations.
* Monitor and maintain store inventory
* Track the progress of weekly, monthly, quarterly and annual objectives
* Supervise and motivate staff to perform their best
* Handle complaints from customers

Sales Representative

Shoppers Stop, India

* Greet and direct customers
* Provide accurate information (e.g. product features, pricing and after-sales services)
* Answer customers’ questions about specific products/services
* Conduct price and feature comparisons to facilitate purchasing

Sales Representative

Snehanjali Electronics, Boisar

* Greeting customers and showing them electrical items as per their needs
* Describing features and benefits of products to customers
* Explaining about the warranty terms and conditions the items carry to customers

HSC

M K Junior college, Maharashtra Board

Courses

Skills

Personal Profile

Certified in Maharashtra state certificate in information technology (MS-CIT)

* Easily adaptable to new situations
* Communication
* Information technology (general)
* Customer Services
* Cross Selling
* Problem Solving

Date of birth : 01-07-1992

Language known : English, Arabic, Hindi

Nationality : Indian

Marital status : Unmarried