**Shefali**

Software Engineer

Shefali.382193@2freemail.com 

**Professional Summary**

A trained, qualified and motivated Software Test Engineer with a solid grounding in insurance banking services environment with an experience of 2+ years. Currently seeking an opportunity to develop further and widen software testing, business experience and analysis skills in a progressive team with a major employer.

**Strengths**

* Good understanding of Software Testing Life Cycle(STLC) & Defects Life Cycle.
* Experienced in coordinating Test team of 3+members.
* Work experience with AGILE methodology practices.
* Extensive hands on experience in Functional and Automation Testing of WebApplications.
* Worked with major clients like AVIVA, Eurokars, ANZ,etc.
* Involved in test Strategy reparation, Test execution and reporting.
* Experience andinvolved incomplete testingcycle startingfrom requirement analysis, planning, designing, execution and reporting.
* Good exposure in following up releases, cycles, test planning and test closure report preparation.
* Supported in various phases of User Acceptance Testing (UAT) at client’senvironment.

**Technical Skills**

* Operating systems: Windows & Macintosh
* Programming Language: JAVA, C++, C
* Trained in Automation and Performance Testing
* Tools Knowledge: HP-ALM, HP-UFT & HP-LoadRunner

**Certifications**

* JAVA Developer Certificate.

**Languages**

* English
* Tamil
* Hindi
* Arabic

**Work Experience**

* Worked as a **Software Engineer** in **QAssure Technologies, Chennai, India** (April 2016 to June 2018)
* Worked as a **Property Management Intern** in **Cluttons LLP, Dubai, UAE** (Apr 2013 to Jan 2014)
* Worked as a **Sales Intern** in **Topnet Distrubution FZCO, Dubai, UAE** (Jun 2012 to Aug 2012)

**Major Projects at a Glance**

**AVIVA Life Asia 400 – Functional Testing (Desktop Application)**

**Client: AVIVA Insurance, Singapore** **Project Duration: 10 Months**

**Description:** Aviva Life Asia 400 Annual Commissioning project deals with Annual Commissioning forthe policies starting from the first year until the policy’s matured status. The flow goes by starting at General Coverage through commissioning, commission rates and the indemnity commissioning release product and by achieving Annual commission at the end.

**Responsibilities**

* + Preparation and Execution of Test cases based on the requirements
	+ Defects logging and tracking throughout the releases and cycles
* Test cases/scenarios execution and defects update to the team on daily basis
* Defects Meeting with the team on daily as well as weekly basis

**Tools/Environment Used**

* HP Quality Center/ALM 11.5
* Microsoft Excel

**ANZ KYC Tool (Windows Desktop Application)**

**Client: ANZ Banking, Singapore (Offshore support)** **Project Duration: 6 Months**

**Description:** This tool allows the users to input manual cheque book request received from thecustomer through dual key data entry and related information via system enforced maker & checker controls. This tool also accepts output files from ICBS system for Retail customer and TAS channel for Institutional customers.

**Responsibilities:**

* Preparation and Execution of scenarios based on the requirements
* Once scenarios are signed off, executed the scenarios sets for various cycles based on updates
* Change Requests follow up and testing updated requirements
* Defects Life Cycle Follow up starting from the zeroth cycle through the release

**Environment/Tools:**

* HP Quality Center/ALM 11.5
* Microsoft Excel

**Mazda Inventory (Windows Desktop Application)**

**Client: Eurokars, Singapore (Offshore support)** **Project Duration: 6 Months**

**Description:** The Mazda Inventory System (MIASS) is a web based product developed for The Eurokars,Singapore. The product acts as a flow which in case helps in ordering the car for the buyer through the delivery of the car to them. This application acts as an ERP and goes through a vast flow across 7 various teams of the Eurokars Company till the car is handed over.

**Responsibilities:**

* Preparation and Execution of scenarios based on the requirements
* Once scenarios are signed off, executed the scenarios sets for various cycles based on updates
* Change Requests follow up and testing updated requirements
* Defects Life Cycle Follow up starting from the zeroth cycle through the release
* Co-ordinated between Customer and the developers on various cycles to communicate through all the change requests explanations
* Presented and showcased the application to the customers based on periodical releases

**Environment/Tools:**

* HP Quality Center/ALM 11.5
* Microsoft Excel

**Education**

**Bachelors of Engineering(Hons.) – Computer Science(2010-2014)**

Birla Institute of Technology & Science – Dubai, U.A.E.

**Senior Secondary School Certificate**

The Indian High School – Dubai, U.A.E.

**Personal Details**

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| **Full Name:** | Shefali Joseph | **Driving Licence:** | Dubai (Valid till 2023) |
| **Nationality:** | Indian |  |  |
| **Marital Status:** | Single |  |  |
| **Visa Status:** | Visit Visa (Valid till October 2018) |  |  |

**Declaration**

I, Shefali Joseph do hereby confirm that the information given above is true to the best of my knowledge.