I

CURRICULUM VITAE

**PERSONAL DETAILS!**

Name

Quinter

DOB

22.02.1996

Visa

Visit Visa

Email

Quinter.382351@2freemail.com

Nationality

Kenyan

**CAREER OBJECTIVE**

° To provide efficiency in performance of any duty vented on me on professional standards with a devote to attain goals of any firm or institution e Utilize skills in all aspects of my performance and provide positive achievements in any

employment field.

® To be highly relevant and practical to the spiritual, emotional and physical needs in the society exhibiting excellent integrity and dignity in my daily engagement

**PERSONAL ASSESSTMENT**

® Hospitality, serving others irrespective of their background

e Dynamic and highly motivated

® Responsible and ready to work with minimum supervision

o Honest, hardworking and patient

e Optimistic, result oriented and innovative

® Self driven and self evaluating

e Answering telephonic and in person queries related to restaurant service and resolving any issues

o Process payment from guest through cash or credit

o Qreating and welcoming the guest to the restaurants

« Cleaning and arranging the cutleries

® Keeping the restaurant clean

**WORKING EXPERIENCE**

April 2016 - December 2017

Azul Margarita Beach Resort Hotel
Waitress

December 2015 - April 2015

Safaricom Call Center, Nairobi
Customer Service Agent

« Assist with placement of orders, refunds, or exchanges ® Advice on company information « Cancel or upgrade accounts

a Resolve customer complaints via phone, email, or social media

EDUCATIONAL BACKGROUND

January - April 2017 CAP Youth Empowerment Institute

Certificate in Hospitality Management Course Units: Housekeeping Food and Beverage Service Food and Beverage Production Front Office

2012- 2015 Mukengesya Secondary School (K.C.S.E)

2004-2011 Komaranch Primary School ( K.C.P.E)

HOBBIES

* Watching
* Swimming
* Listening Music <\* Travelling