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| **AZHAR**  Systems Engineer. Server Administrator. Technical Support. Email: azhar.382859@2freemail.com **Red Hat Certified System Administrator** with more than 3.5 years of working experience in System Administration and Technical Support. An expert in desktop, data centre, E-Mail and Internet systems including all major web-hosting services and data centre environment. A trustworthy colleague capable of dealing with constant challenges and leading change. |   C:\Users\APPLE\Desktop\azhar\psprt.jpg |

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| **OBJECTIVE:** |
| To seek a challenging assignment and responsibility, with an opportunity for growth and career advancement and successful achievement.  |

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| **CERTIFICATIONS:** |
| * Red Hat Certified Engineer
* Red Hat Certified System Administrator
* Microsoft Certified Solutions Associate (Training)
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| **SUMMARY:** |
| * Managing **ACTIVE DIRECTORY (Domain Controller), DHCP, DNS** and **Hyper-Vs** on **Windows Server 2012.**
* Adding, removing or updating user accounts.
* Troubleshooting **Active Directory replication problems**.
* Prior work experience in Linux environments, especially CentOS, Red Hat and Ubuntu. Network files storage and sharing management.
* File and **print server** management.
* **Hyper-V** installation.
* Designing backup strategy for websites, ensuring scheduled/unscheduled backup runs as per the backup plan, and restoring the backups as per the customer’s requirement.
* Around 3 years of experience working in the web hosting field.
* Extensive experience in managing all aspects of web hosting, be it Web Server management, Mail, Server, DNS.
* Giving technical support to customers/clients for the reported issues, explaining them via email and occasionally over phone, the troubleshooting steps performed.
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| **TECHNICAL PROFICIENCY:** |
| * **Operating Systems**
* **Database**
* **Mail server**
* **Control Panel**
* **Web server**
 | : CentOS, RedHat, Ubuntu, Microsoft Windows Server 2008 and 2012 R2: MySQL: Exim, Postfix: cPanel, WHM, Webmin, , Parallels Plesk panel: Apache and Nginx. |

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| **EXPERIENCE (Total 4 years)** |
| **Systems Engineer****Admod Technologies Pvt Ltd,** **Ernakulam, India January 2016 to July 2018**Admod Technologies is an US based company offers flexible outsourced IT support, professional IT project delivery and expert IT advice. I used to work for the shared clients having various varieties of OS and supported desktop issues mainly and occasionally, worked on servers.* Troubleshooting and fixing server wide errors and issues
* Performed software installation, compilation, upgrades/patches.
* Troubleshooting issues related to Security, Mail, DNS, FTP, Webservers, Database servers etc.
* Experience with System, Service and Network Monitoring tools.
* Security Audit and Hardening using IPtables, CSF , Modsecurity etc.,
* Check presence of spamming, spoofing and taking necessary steps to prevent them.
* Knowledge in repairing a database, restoration, backup, providing remote access to database server etc.
* Configured and maintained backup servers using tools like R1soft, CPremote, rsync and scp.
* Experience on shared, dedicated and vps servers, securing them, configuring them for performance and software additions.
* Attended technical queries from server administrators and customers through the ticketing system.
* Experience with most of the issues related to cPanel /WHM and Plesk.
* Support for the Ezeelogin product.
* Server migration and setting up new servers for production as per the requirements
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| **Server Administrator** **October 2014 to October 2015 Seeknext IT solutions Pvt Ltd. Bangalore, India**The Seeknext IT solutions is an Indian based Webhosting Company, which offers different varieties of servers as per the client requirements. I have worked for over thousands of customers, giving technical support to them over mail and occasionally over phone, for various issues on servers where our client websites are hosted.* Performed Security Audit and Hardening using IPtables, CSF, Modsecurity etc.
* Finding root cause of Mail issues and fixing it.
* Check presence of spamming, spoofing and taking necessary steps to prevent them.
* Installation of various web applications like WordPress, Joomla, Open cart etc.
* Backup Management and Reporting. (R1soft CDP servers and cPanel backups)
* Worked on accounts migration and restoration process.
* Service upgrades (PHP, MySQL, and Apache).
* SSH configuration
* Provide desktop support for all users.
* Configuring **MS Outlook** on customer's machine.
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| **Technical Support May 2014 to November 2014 Liscom Solutions and Services Pvt Ltd. Cochin, India**Liscom Solutions and Services is a Cochin based company. I have worked for over thousands of customers, giving technical support to them over CRM and phone, for various issues on Desktop and networking. * Provide Desktop and networking support.
* Configuring modem and internet related issues.
* Troubleshooting Modem, browser and networking issues.
* Configuring IPs on client machine remotely.
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| **EDUCATIONAL QUALIFICATION:** |
| **Discipline** | **Institution** | **University** | **Year of passing** |
| Bachelor of Engineering in Computer Science & Engineering | King College of Technology Namakkal | Anna University Chennai | 2014 |
| Higher Secondary | Technical Higher Secondary School Peermade | Kerala State board | 2010 |
| SSLC | St. Joseph High School Peruvanthanam | Kerala State board | 2008 |

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| **PERSONAL DETAILS:** |
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|  Date of Birth | : 21 March, 1992 |  |  |
|  Total Experience | : 4 years |  |  |  |  |
|  Nationality | : Indian |  |  |  |  |
|  Visa Status | : Visiting Visa |  |  |  |  |
|  Current location | : Sharjah, United Arab Emirates |  |  |
|  Marital Status | : Single |  |  |  |  |
|  Languages Known | : English, Malayalam, Tamil Hindi and Arabic (R&W) |  |  |
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