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| **AZHAR**  Systems Engineer. Server Administrator. Technical Support.  Email: [azhar.382859@2freemail.com](mailto:azhar.382859@2freemail.com)  **Red Hat Certified System Administrator** with more than 3.5 years of working experience in System Administration and Technical Support. An expert in desktop, data centre, E-Mail and Internet systems including all major web-hosting services and data centre environment. A trustworthy colleague capable of dealing with constant challenges and leading change. | C:\Users\APPLE\Desktop\azhar\psprt.jpg |

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| **OBJECTIVE:** |
| To seek a challenging assignment and responsibility, with an opportunity for growth and career advancement and successful achievement. |

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| **CERTIFICATIONS:** |
| * Red Hat Certified Engineer * Red Hat Certified System Administrator * Microsoft Certified Solutions Associate (Training) |

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| **SUMMARY:** | | |
| * Managing **ACTIVE DIRECTORY (Domain Controller), DHCP, DNS** and **Hyper-Vs** on **Windows Server 2012.** * Adding, removing or updating user accounts. * Troubleshooting **Active Directory replication problems**. * Prior work experience in Linux environments, especially CentOS, Red Hat and Ubuntu. Network files storage and sharing management. * File and **print server** management. * **Hyper-V** installation. * Designing backup strategy for websites, ensuring scheduled/unscheduled backup runs as per the backup plan, and restoring the backups as per the customer’s requirement. * Around 3 years of experience working in the web hosting field. * Extensive experience in managing all aspects of web hosting, be it Web Server management, Mail, Server, DNS. * Giving technical support to customers/clients for the reported issues, explaining them via email and occasionally over phone, the troubleshooting steps performed. | | |
| **TECHNICAL PROFICIENCY:** | |
| * **Operating Systems** * **Database** * **Mail server** * **Control Panel** * **Web server** | : CentOS, RedHat, Ubuntu, Microsoft Windows Server 2008 and 2012 R2  : MySQL  : Exim, Postfix  : cPanel, WHM, Webmin, , Parallels Plesk panel  : Apache and Nginx. |

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| **EXPERIENCE (Total 4 years)** |
| **Systems Engineer**  **Admod Technologies Pvt Ltd,**  **Ernakulam, India January 2016 to July 2018**  Admod Technologies is an US based company offers flexible outsourced IT support, professional IT project delivery and expert IT advice. I used to work for the shared clients having various varieties of OS and supported desktop issues mainly and occasionally, worked on servers.   * Troubleshooting and fixing server wide errors and issues * Performed software installation, compilation, upgrades/patches. * Troubleshooting issues related to Security, Mail, DNS, FTP, Webservers, Database servers etc. * Experience with System, Service and Network Monitoring tools. * Security Audit and Hardening using IPtables, CSF , Modsecurity etc., * Check presence of spamming, spoofing and taking necessary steps to prevent them. * Knowledge in repairing a database, restoration, backup, providing remote access to database server etc. * Configured and maintained backup servers using tools like R1soft, CPremote, rsync and scp. * Experience on shared, dedicated and vps servers, securing them, configuring them for performance and software additions. * Attended technical queries from server administrators and customers through the ticketing system. * Experience with most of the issues related to cPanel /WHM and Plesk. * Support for the Ezeelogin product. * Server migration and setting up new servers for production as per the requirements |
| **Server Administrator** **October 2014 to October 2015 Seeknext IT solutions Pvt Ltd. Bangalore, India**  The Seeknext IT solutions is an Indian based Webhosting Company, which offers different varieties of servers as per the client requirements. I have worked for over thousands of customers, giving technical support to them over mail and occasionally over phone, for various issues on servers where our client websites are hosted.   * Performed Security Audit and Hardening using IPtables, CSF, Modsecurity etc. * Finding root cause of Mail issues and fixing it. * Check presence of spamming, spoofing and taking necessary steps to prevent them. * Installation of various web applications like WordPress, Joomla, Open cart etc. * Backup Management and Reporting. (R1soft CDP servers and cPanel backups) * Worked on accounts migration and restoration process. * Service upgrades (PHP, MySQL, and Apache). * SSH configuration * Provide desktop support for all users. * Configuring **MS Outlook** on customer's machine. |
| **Technical Support May 2014 to November 2014 Liscom Solutions and Services Pvt Ltd. Cochin, India**  Liscom Solutions and Services is a Cochin based company. I have worked for over thousands of customers, giving technical support to them over CRM and phone, for various issues on Desktop and networking.   * Provide Desktop and networking support. * Configuring modem and internet related issues. * Troubleshooting Modem, browser and networking issues. * Configuring IPs on client machine remotely. |

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| **EDUCATIONAL QUALIFICATION:** | | | |
| **Discipline** | **Institution** | **University** | **Year of passing** |
| Bachelor of Engineering in Computer Science & Engineering | King College of Technology Namakkal | Anna University Chennai | 2014 |
| Higher Secondary | Technical Higher Secondary School Peermade | Kerala State board | 2010 |
| SSLC | St. Joseph High School Peruvanthanam | Kerala State board | 2008 |

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| **PERSONAL DETAILS:** |
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