**HARISH**

Email: harish.383059@2freemail.com



**CARRER OBJECTIVE:**

To seeking a challenging and creative career in progressive IT organization that will provide an opportunity to learn latest technologies in a quality environment where my Education and knowledge can be shared and to grow professionally by strengthening my technical, analytical skills while contributing my best.

**PROFESSIONAL SUMMARY:**



Ability to learn and upgrade to the latest technologies according to the Organization needs.



Proficient with **Microsoft Office** applications such as Word, Excel, Outlook.



Diploma in **Low Current Systems** such as (CCTV,Access control,Fire alarm,Building management systems)



Ability to plan, organizes, and tracks multiple projects.



Excellent verbal and written communication and client interfacing skills.



Knowledge in routing & switching protocols.

**WORK EXPERIENCE:**

**Locus Constructions-Hyderabad,INDIA**

**Oct 2017 to June 2018**

**Low Current Engineer.**

***Roles and Responsibilities***

* Participates in the development of Low Current Systems such as (CCTV Analog& IP, Fire alarm,Time And Attendance System,Access Control) as well as related policies and procedures.
* Ensures the installation,maintenance and monitoring of systems.
* Ensures the proper implementation of the Low Current Systems to avoid and resolve any occurring problems.
* Ensures the proper organization, and documentation of Low Current Systems.
* Ensures the regular verification,implementation,maintenance,and functionally of the Low Current System.
* Makes sure all backups are well protected to avoid any risks of data loss.
* Ability to recommend development plans for Low Current Systems in order to meet the required level of efficiency.
* Can supervise and participate in the development of the Low Current System operations and procedures manuals.
* Prepare and submit all work reports,weekly reports,work orders and related documents to the respective department.

*1*

**Life Healthcare Group-Dubai,UAE**

**Nov 2015 to July 2017**

**IT Support.**

***Roles and Responsibilities***

* Trouble shooting of users systems & hardware replacements,new printer&scanner installations Providing Remote Assistance support to users for trouble free environment at user end.
* Windows installations&formattings,user data backup and restore.
* Outlook configuration,backup and restore&trouble shooting.
* Network cable terminations.
* Managing network infrastructure including LAN,routers,servers&switches.
* Managing Windows 2012 Active Directory,user creation and password resets.
* Join Client machines into Domain.
* Maintain ATF(Asset Transfer Form), New Asset in/out tracking & Handover.
* Deployment of new assets in new store and opening activities **at site**.
* Support for new store internet\telephone activation.
* Setup&maintain IT infrastructure at stores like HP POS, Barcode Printer/Scanner,Thermal Printers,network,voice and data,CCTV,Access Control(bio metric),Fire Alarms installations.
* Follow-up and solve raised issues on the IT helpdesk system.
* On-site or Remote tech support and operating system and hardware/software diagnostics as directed.
* Attend to all requests coming via telephone,emails,web or any other means and make sure that all requests are received and appropriate actions are initiated according to the business rules,policies,procedures,and standards.

**GIHT-Hyderabard,INDIA**

**January 2014 to April 2015**

**Desktop Engineer**

***Roles and Responsibilities***

* Providing Remote Assistance support to users for trouble free environment using Remote Desktop.
* Help Desk support and Handling all the requests raised by the users as per the SLA.
* Maintain the Trend Micro Antivirus updates, Repairing / Reinstalling antivirus in client.
* Regular checking for Antivirus updates and space issues at the user end.
* Managing Windows 2008 Active Directory.
* Creating user accounts in ADC Server.
* Reset passwords for users in Active Directory.
* Managing Additional Domain controllers, DHCP server.
* Creating ADC (Additional Domain Controller) in Client locations.
* Join Client machines in to Domain.
* Implementation of Basic Group Policy for enforcing security policies across the desktops.
* Maintaining and Troubleshooting network related issues like connectivity and performance.
* Configuring and Managing Printers.
* MS Outlook configuration.
* Backup .pst files.
* Maintaining the company IT systems,hardware,software and data bases.
* Procument of IT hardware,software and maintenance products & services.

*2*

**EDUCATION:**

|  |  |
| --- | --- |
| **Bachelor of Technology** (**B.Tech** in **IT**) | (2009-2013) |
| **Mallareddy College of Engineering & Management Science,JNTU Hyderabad** |  |
|  |  |  |
| **TECHNICAL SKILLS:** |  |  |
| **Web Technologies** | **:** Photoshop,flash |  |
| **Operating Systems** | **:** Windows, Linux, Mac |  |
| **Tools** | **:** MS OFFICE, Photoshop |  |
| **Networking Technologies** | **:** MCITP,MCSE,CCNA |  |
|  |  |  |
| **PERSONAL DETAILS:** |  |  |
| Gender | : Male |  |
| Nationality | : Indian |  |
| Date Of Birth | : 08-08-1992 |  |
| Languages Known | : English,Hindhi and Telugu |  |
| UAE Driving License | : Under Process |  |
|  |  |  |

**DECLARATION:**

I here by declare that the above furnished information are true and correct to the best of my knowledge and belief.

*3*