**Dhamodharan**

**Quality Service Associate, Amazon.com Email:** **dhamodharan.383852@2freemail.com**

1. **Career Objective:**

 To work in a competitive environment that effectively utilizes my analytical, interpersonal, leadership and organizational skills to conceive and achieve solutions. The solutions which help the organization in not only meeting its targets, but also allowing it to grow, thereby, enhancing my own skills as an individual and as a key player in the organization's development.

###### SUMMARY:

* Having 2year of professional experience in manual testing.
* Expertise in doing Testing ofMobile applications in both iOS and Android.
* Expertise in Test Plan, Test Case writing and Execution.
* Experience on various types of testing like Functional, Compatibility and Regression, Performance testing, Smoke and Sanity testing, Release sign-off testing, etc.
* Resourceful team player and capable of delivering tasks within stringent timelines.

###### Key Skills:

* Operating Systems : Windows, mac OS, Android, iOS
* Languages : C,C++, JAVA
* Tools : Test rail, JIRA, SIM, Selenium, Jenkins, TestNg

#### Role & Responsibilities:

* Participating in preparing Test Plans
* Preparing Test data for the test cases
* Preparing Test Environment to execute the test cases
* Auditing the test runs performed by team members
* Executing the Test Cases
* Defect Tracking
* Giving mandatory information of a defect to developers in order to fix it
* Preparing Suggestion Documents to improve the quality of the application
* Communication with the Test Lead/Test Manager
* Tested applications in all types of testing types like Functional testing, Regression testing, Cross Platform Compatibility testing, Smoke & sanity testing, and Release sign-off testing.
* Sending the final report to the business heads about the test plan status on a daily basis.

# Experience Summary :

* Worked at Sutherland global services for a period of 9 months as consultant starting June 16, 2014 to March 16, 2015
* Worked at SPI Global India Pvt LTD as quality analyst for a period of 1 year and 3 months starting March 25, 2015 to July 12, 2016
* Working as a Quality Service Associate at **Amazon Development center India Pvt.ltd Chennai** from Jul 25th 2016 totill date.

Educational Qualification :

B.E Electronics and communicationengineering from P.BCollege of engineering with an aaggregate of 60% in the year 2014.

12th from St. Mary’s Matriculation boys hr. Sec school,with an aggregate of 70.5% in the year 2010

10th from Smt.NarbadaDevi J.Agarwal Vivekananda Vidyalaya junior college, CBSE,with an aggregate of 69% in the year 2008

**Job Role at SPI Global**:

* Working in SPI global as Quality Analyst from March 23, 2015 to till date.
* Work nature: Checks the quality of the work done and sends the Quality scores based on their performance and efficiency of each and every individual in their work and it is sent to the concerned one and the Client on a systematic basis.
* Collective report about the Error percentage of each and every individual is collected on the whole for every month and their performance is determined with the help of this analysis.
* Determines the reason behind where they go wrong and make them get corrected.

**Job role at Amazon development center India Pvt LTD: Quality service associate**

**Project Handled: -**

**1. Kindle for iOS and Android.**

**Description:Testing the App in both the Android and iOS devices. Does perform, Build verification test on a daily basis. Regression for the current release build. BVT is performed for the daily release and daily mainline build. Release sign-off is performed when the build is about to be submitted to the Market.**

**Process Knowledge:**

**The Test plan is segregated as below:**

**Build Types:**

* **Mainline :**

**Build that is going to be released in the upcoming month. It will have the new feature that is going to be rolled out in the upcoming release.**

* **Release :**

**Build that will be released in the current month with the new feature.**

**Branch cut:**

* **Mainline build will be moved to release in the mid of every month with no major issues seen with the functionality of the app.**

**Types of Testing:**

**Sanity:**

* **Done on both mainline and release builds to check the stability of the basic functionalities and to ensure nothing is being affected by the daily code push for the newly introduced feature.**
* **Sanity is done on a daily basis for the Mainline build since there will be code push every day in regards to the upcoming changes.**
* **Sanity is done on the release build only when there is a code push. Since the feature to be rolled out with the release is fixed and enough testing is done for that when it was in the mainline phase.**

**Regression:**

* **Will have three regression cycles for a release, in a span of one month.**
* **Here, the major functionalities with regards to the PFM and different locale are tested for over 2000 test cases.**

**Release Regression:**

* **One there is a branch cut release regression is done for a set of 500 to 550 test cases.**

**Performance testing:**

* **Performance Testing is done with the GMC (Golden master candidate) build once the branch cut isdone.**

**Final Sanity (Focused BVT):**

* **Once the build is all set to get released in to the market, final sanity is done on the GMC (Golden Master candidate) build.**

**Market Release:**

* **Once the testing phase is completed, the build is submitted to the Apple and Google.Inc. Apple and Google, does UAT and once the build is approved it will be released in the market with the new features enabled.**

**Responsibilities:**

* Being a part of developing test plan and test strategy
* Reviewing the test cases written(Additional task)
* Executing the test cases and raising bugs in JIRA.
* Auditing the test runs performed by team members to ensure the quality of the testing is not compromised. (My additional task)
* Major Responsibility: We hold the responsibility in handling the tasks all it takes to release the build to the market.
* We are the initial and final phase of testing.

**Personal Details:**

Date of Birth : 22nd Nov 1992

Marital Status : Unmarried