**NARESH**

Al Karama,

Dubai – UAE.



**Email :** [**naresh.384002@2freemail.com**](mailto:naresh.384002@2freemail.com)

**Objective**

In pursuit of my instinct passion, expertise and experience in the field of IT, I have always been aiming to reach to the pinnacle of this realm. Desirous to excel, I am looking forward to a challenging position that entails an extra ordinary hands at deft with highly progressive and reputable organization committed to impart excellence utilizing my expertise and skills to the maximum.

**Professional Experience**

1. **ACE FINANCIALS, Sunshine Systems LLC, Awadh Building, Hor Al Anz, Dubai, U.A.E. (May 2018 – September 2018)**



**Customer Support Engineer, Back Office Software.**

Sunshine Systems is a leading IT solutions provider catering to domains such as Hospitality, Manufacturing, Loyalty, and bespoke software development and Data warehousing solutions.

Sunshine Systems was founded in 2002 and is headquartered in India. Sunshine systems today has global offices in the US and UAE. It has built a reputation in implementing hospitality solutions across major hotels internationally while also

**Responsibilities:**

* Manage Projects of Back office Solutions.
* Prepare Project task wise schedules and Plans
* Functional Consultation on Finance (GL, AR, AP), MIS Budgeting, Purchase, Inventory, Payroll Modules.
* Ensure the adherence to the time line and work progress
* Implementation, database troubleshooting, application installation and configuration
* Perform Database & Users creation with roles & privileges
* Data Migration from existing systems
* Train the end users on Implemented Back Office system and supporting them in live operations
* Write Backup and other monitoring scripts
* Setup SQL and Application engine and trace monitored application server performance
* Provide post implementation support in order to Maintain & Troubleshoot Ace Financials software

Provide administrative support for MS-SQL 2000, 2005 , 2008, 2012 and 2016

1. **WINHMS, Winsar Infosoft Pvt Ltd, Bin Lahej Building, Al Karama, Dubai, U.A.E. (July 2015 – February - 2018)**



**Project Consultant, WIN Trade (Warehouse/Retail) ERP Solution & WinHMS Hospitality Management**

WINHMS is one of the best ERP Company in Asia and Middle East. WinHMS is a group of firms offering professional advisory services in Financial Audit, Compliance and Accounting, Consulting (Trading ERP, Hospitality Management, Business Plan, Company setup and business incorporation, Financial Consulting, Property Consulting, HR Solutions, BPO, IT and Web Solutions). Major modules dealt with are **WIN Trade (Warehouse/Retail) & Hospitality** (Point Of sale, Cheque Printing Management, Finance (GL, AR, AP), MIS & Budgeting Finance, Purchase, Inventory Management, Warehouse Management, Payroll, Front Office and Centralized Reservation modules.

1. **Kodai Peak Hotel, Near Post Office, Kodaikanal, Tamil Nadu, INDIA. (June 2014 – June 2015)**

 **IT Assistant(Support)**

**RECENT PROJECTS**



* **SHERATON – MALL OF THE EMIRATS, DUBAI**

Worked as Customer Support Engineer in implementing Ace Financials system for Purchase Management, Inventory Management, Finance (GL, AR, AP) and MIS Budgeting Finance.



|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  | | |  | **ALOFT, CITY CENTRE DEIRA, DUBAI** | | | | | | |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  | Worked as Customer Support Engineer in implementing Ace Financials system for Purchase | | | | | | | | | | |  |  |
|  |  |  | Management, Inventory Management, Finance (GL, AR, AP) and MIS Budgeting Finance. | | | | | | | | | | |  |  |
|  |  | **Education Qualification** | | | |  |  |  |  |  |  |  |  |  |  |
|  |  | Diploma in Computer Engineering ( 3 Yrs) | | | | | | | | | - Completed on APR 2014 | | |  |  |
|  |  | B.Sc (Computer Science) | | | |  |  |  |  |  | - Presently in progress | | |  |  |
|  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |
|  |  | **Core Skills and Competence** | | | | | | | | |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |
|  |  | Client Operating Systems | | | |  |  |  |  | **Windows** XP / 7 / 8.1 / 10 | | | |  |  |
|  |  | Server Operating Systems | | | | | |  |  | **Windows** 2003 / 2008 / 2012 / 2014 | | | |  |  |
|  |  | **ERP Systems** | | | |  |  |  |  | **WinHMS (PMS), Win Trade, Win Retail, Ace Financials** | | | |  |  |
|  |  | **RDBMS** | | | |  |  |  |  | **Certified CCNA, SQL Server 2005 / 2014 / 2016** | | | |  |  |
|  |  | Office Tools | | | |  |  |  |  | **MS Office** 2000/ 2003/ 2007 | | | |  |  |
|  |  |  |  | | |  |  |  |  |  |  |  |  |  |  |
|  |  | **Personal Profile** | | | |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  | |  | | |  |  |  |  |  |
|  |  |  | | |  |  | |  | | |  |  |  |  |  |
|  |  | Date Of Birth | | |  | : | | **05 - December - 1991** | | | | |  |  |  |
|  |  | Nationality | | |  | : | | **INDIAN** | | |  |  |  |  |  |
|  |  |  | | |  |  | |  | | |  |  |  |  |  |
|  |  |  | | |  |  | |  | | |  |  |  |  |  |
|  |  | Visa Type | | |  | : | | Employment | | |  |  |  |  |  |
|  |  | Linguistic Abilities | | |  | : | | English, Tamil and Telugu | | | | |  |  |  |
|  |  | Hobbies | | |  | : | | Reading Books, Listening to Music | | | | |  |  |  |
|  |  | Sports | | |  | : | | Football, Badminton, Volley Ball, Cricket | | | | |  |  |  |