

|  |  |  |
| --- | --- | --- |
| **ABDUL Email** | **: abdul.384599@2freemail.com** | |
|  |  |  |
| **Visa Status** | **: Visit Visa** | |

**CAREER OBJECTIVE**



To integrate and implement my educational qualification and current skills in the technology with the personal interests for a challenging enriching journey leading to the value addition to organizational goals.

**WORK EXPERIENCE**



|  |  |  |  |
| --- | --- | --- | --- |
| **Position** | **:** | **Junior IT Support Technician / Engineer** |  |
| **Period** | **:** | **May 2015 – April 2018 ( 2-3 Years of experience )** | |

* Configuring and install various network devices and services. o Router, switches, firewalls, load balancers, VPN, QoS.
* Network maintenance and system upgrades and security configurations. o Provided Level-2 support and troubleshooting to resolve issues.
* Good knowledge of LANs and WANs including Active Directory and Windows Servers. o Windows Server 2012.

o DHCP, DNS.

o Switching and Routing understanding including VLAN. o Good working knowledge of LINKSYS & D-LINK Router.

* Solid understanding of the OSI or TCP/IP modal.
* Solid understanding of Networking protocols.
  1. BGP, OSPF.
* Installing applications and computer peripherals.
  1. Hands on experience with Windows/Linux/Mac OS environments.
  2. Working knowledge of network security and anti-virus
  3. Troubleshooting and fixing the issues.
  4. Terminal Services, Remote desktop connection.
* Excellent administrative skills.
  1. Monitoring, administration and maintenance of multiple systems.
  2. Resolving customer issues.

**QUALIFICATIONS**



|  |  |
| --- | --- |
| University Degree / Bachelor of Computer Science / IT |  |
| PES Institute of Technology, Bangalore India | 2015 |
| Visveswaraya Technological University -Karnataka India |  |



**TECHNICAL SKILLS**



* Good IT skills and a component user of all Microsoft packages.
* High level of computer literacy ( Windows, Mac OS, Linux ).
* ERP System Experience – SAP, ORACLE
* Expert in MS Office ( Word, Power points, MS Excel, Outlook ).
* Worked with information technology in an office / administrative environment including databases.
* Working knowledge of Oracle Database.
* Corporate and service specific packages including SAP.
* Preparing for Cisco Networks such as CCNA.

**PERSONAL DETAILS**



|  |  |  |
| --- | --- | --- |
| Nationality | : | Indian |
| Father Name | : | Husainabba |
| Date of Birth | : | 01 – 06 – 1988 |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
| Language Known | : | English, Hindi, Malayalam |

I solemnly declare that all the above information is correct to the best of my knowledge and belief