

Computer Maintenance Engineer Network Design &Maintenance

 Sudanese

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HAMID



**PROFILE**

A resourceful Computer Engineer who is vastly experienced in network designing & maintenance engineering from the initial conceptual stage,through feasibility study and to detail.

Physically fit and able to work on-site and at remote locations,willing to under take any work of a technical nature that falls within ability and competence.

Proven ability to administer and control the operation,configuration and maintenance of computer based information systems,as well a shaving an eye for detail and able to multi-task under pressure.

Showcased capability in evaluating network performance issues, including availability, utilization, throughput and latency;planning and executing the selection,installation,configuration,and testing of equipment ;defining network policies and procedures.

Well-developed oral and written communication skills. Respected team

leader, motivator with exceptional

interpersonal skills.

 **WORK EXPERIENCE**

**Affairs Head of Network and Technical support**

**2017 - Present**

**Education**

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| **-B.SC. Honors of Electrical &** | **- Ministry of Health Khartoum State** |  |
| **Head of Network Department 2011 - 2017** |  |
| **Electronics Engineering** |  |  |
| **(Computer** |  |  |
| **Engineering),University of** |  |  |
| **Science & Technology,** |  |  |
| **Khartoum, Omdurman,2002** | **- Private business** |  |
|  | **Customer Services 1999 - 2017** |  |
| **-PG Diploma in Data** |  |  |
| **Communication Networks, Al** |  |  |
| **Neelain University, Sudan** |  |  |



**TRAININGS &**

**CERTIFICATIONS**

Training on Computer Maintenance and Network Design/ Windows NT/EWSD/PABX/TDM & PCM, Sudatel Training Center for Communication ,2003

**SKILLS**

Possess excellent inter personal skills. Quick learner & an active team player. Strong decision-making skills and the ability to prioritize and plan effectively. Methodical approach to all tasks.

Knowledge of Computer Maintenance & Network Designing.

Ability and also willingness to work in all conditions.

Excellent customer services Excellent customer facing and communication skills.

**IT SKILLS**

Proficient in Windows System and Internet

Microsoft Office

Computer Maintenance & Network Design

**DOMAIN SKILLS**

-Maintain network performance by performing network monitoring and analysis, and performance

tuning troubleshooting network problems; and escalating problems to vendor.

-Perform a wide array of activities,including assembling of systems of different configurations,installation of systems and providing technical support as and when required.

-Proficiently oversee troubleshooting & installation of equipment. -Meticulously review and analyze the performance of networks internally and externally.

-Personally responsible for configuring a secure wireless network and managing a number of access points to test various products. -Hold responsible for planning and scheduling the work and efficiently organizing the site/facilities in order to meet an agreed program of deadlines.

-Oversee all phases of project execution; approve engineering/design changes, troubleshoot and resolve complex technical problems, consistently meet project deadlines and highest possible quality standards.

-Establish plan for ensuring compliance with all HSE activities and practices.

-Monitor and respond quickly and effectively to requests received through the IT help desk.

-Secure network by developing network access, monitoring, control, and evaluation; maintaining documentation.

-Supervise troubleshooting system and network problems,diagnose and solve hardware or software fault sand replace parts as required.

-Lead installation and configuration of computer hardware (AVAYA Phone) operating systems and applications.

-Observe, monitor and maintain computer systems and networks.