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| **JUNAID**  IT Support Executive  **CONDACT**  **Email:** [**junaid.387913@2freemail.com**](mailto:junaid.387913@2freemail.com)  **CERTIFICATES**   * Diploma in Computer Hardware and Networking * Cisco Certified Network Associate (**CCNA**) course completed. * Php developer course with certificate.   **PERSONAL PROFILE**  DATE OF BIRTH : 20-04-1991.  GENDER : Male.  LANGUAGE KNOWN : Malayalam,  English,Hindi. |  | **WORK EXPERIENCE**  **HINDUSTAN ORGANIC CHEMICALS.**  January 2018 - October 2018  Desktop service, Printer installation, Network troubleshooting including optical cable and Media converter, Outlook configuration and basic software installation ,computer format access control device and CCTV installation, Data recovery .  **RABS PVT.LTD**.  February 2016 – July 2017  Worked as a web developer, HTML, CSS,PHP ,WORDPRESS.  **VERTEX PVT.LTD**  February 2015 – July 2015  Learned to deal with different behaviours of customers.  **EDUCATION**  **Bachelor of engineering**  2010 – 2014  Electronics and communication engineering.  **Higher secondary education**  2008 – 2010  **S.S.L.C**  2007– 2008  **SKILLS**   * Installating and configuration of operating system like windows 7, 8, 10 and OS backup and restoration by ghost, Acronis like image software. * Trouble shooting computer hardware issues And replacement of defective components like power supply unit, RAM, Hard disk and motherboard. * Installing and configuring Microsoft outlook client mail system.Installation of Printers and Scanners and replacement of cartridges or toners. * Installing and configuring of windows 2008 and windows 2012 server Active Directory,DNS,WINS and DHCP roles. * Web development: html, css, php, WordPress, Database: MySQL. * Application software: GIMP 2, blender animation and 3d modelling. * Crimping, Cabling and termination of cat 5, cat 6 Cables for Local Area Network. Installation of Internet connection for home or small offices. * Vlan, ACL, Routing Protocol:- RIP, EIGRP, OSPF   ***Junaid*** |