**RESUME**

**Mukeshkumar**

**Email:** **mukeshkumar.388009@2freemail.com**

**SUMMARY:**

Network security engineer with CCIE Collaboration certified, having 13+ years of experience in networking and Collaboration domain. I am proficient at resolving issues and quick learner. Having a bachelor’s Degree in Commerce.

**OBJECTIVE:**

To work and grow in a professionally driven enterprise where I can use my intelligence, creativity & smart work to prove my worth. I would like to work for a position that offers, recognition, challenges & opportunity in this competitive environment also to gain more knowledge while working with people of different background in order to improve me as a network security professional industry.

**ACADEMIC INFORMATION:**

Bachelor of Commerce (B.COM) from Kalina College, Mumbai. Mumbai University.

H.S.C. from R.K.T Collage, Ulhasnagar, Mumbai (Board of Secondary Education Maharashtra). Diploma in Global Computer Management (DGCM) from R.Advantec, Ulhasnagar, Maharashtra

**TECHNICAL SKILLS:**

**Internetworking Skills:**

* **IP Telephony:** CUCM 10.X/11.X/12.X, Cisco CMS (Acano), Cisco Conductor, TMS, TMSPE,TMSXE & Expressway with MRA, B2B, C2B & Jabber Guest, CUC, IM & Presence, CCX, Spark, CME, Voice Gateway, Video, Audio and Web conference with WebRTC.
* **Voice Protocols:** SIP, MGCP, H.323 and CUBE.
* **IPT Hardware:** Cisco UCS C Series, B series and MCS Servers.
* **Virtualization:** Vmware ESXi 5.x, 6.x & vCenter 5.x, 6.x
* **Wireless:** Cisco Wireless LAN controller, Mobility Express, Cisco AP.
* **Switching Protocols:** Configuring and troubleshooting VLAN, VTP, STP, RSTP, MSTP and EtherChannel, Switch Port Security, DHCP Snooping, Ether Channel, 802.1Q etc.
* **Routing Protocols:** Configuring and troubleshooting Static Route, RIP, OSPF, EIGRP, Default Route,Authentication, Distribution List, and BGP Basic.
* **SDN Technology:** APIC EM, ACI
* **Security devices:** ASA Firewall, Fortinet, Checkpoint, Palo Alto.
* **VPN:** IPsec Site-to-Site, Remote Access VPN, IPSEC, SSL VPN
* **High Availability:** HSRP, VRRP, GLBP.
* **TCP/IP Technology:** NAT, PAT, ARP, DHCP, NTP.
* **Authentication Server:** ACS.
* **Hands on experience on:** CUCM, CUC and IM & Presence,Cisco Conductor, VMWare ESXi6.x and vCenter 6.x, TMS, TMSPE, TMSXE, vTS, MCU & Expressway with MRA, CMS 2.5, WebEx 2.5 & 3.0, VCS, Audio & Video End Points Cisco ASA 5500, Routers 2600, 2800, 2900, 4300, 4400, Cisco Catalyst 3500, 3560, 3750, IOS XE 4500, 6500, 6800, 9300, Nexus 9K, Avaya, HP.

**CERTIFICATION:**

* **CCIE Collaboration Lab Certified # 31099**
* **CCIE RnS Written**
* **CCIIE Security Written**
* **CCNP – Voice**
* **CCNA – Voice & Data**
* **Cisco IP Contact Center Express Specialist & Cisco Lifecycle Services Express [ENU].**

**WORK EXPERIENCE:**

**Company: UCMC (Dubai)**

**Profile: Sr. Network Engineer**

**Experience: 03rd Jan 2016 – Till date**

**Company: Alpha Data LLC (Abu Dhabi, UAE)**

**Profile: Sr. Network Specialist**

**Experience: 10th Dec 2013 – 10th Dec 2015**

**Company: Tata Communications LTD (Pune – India)**

**Profile: L3 Engineer for Engineering**

**Experience: 25th Jun 2012 – 11th Nov 2013**

**Company: Cagemini (Mumbai – India)**

**Profile: Sr. Technical Consultant**

**Experience: 24th Feb 2011 – 8th June 2012**

**Company: Orange Business Services (Navi Mumbai – India)**

**Profile: Sr. Technical Consultant**

**Experience: 1st Dec 2009 – 18th Feb 2011**

**Company: Syndrome Technologies (Mumbai – India)**

**Profile: Technical Consultant**

**Experience: 6.** **22nd Dec 2008 – 21st Oct 2009**

**Company: Allied Digital Services Ltd (Mumbai – India)**

**Profile: Customer Support Engineer**

**Experience: 16th Jan 2006 – 16th Dec 2008**

**KEY DELIVERABLES:**

* Meeting with Customer to understand their requirement, and Proposing solution as per their requirement
* Implementation as per cisco best practice and preferred architecture.
* Working on LLD and HLD for customer requirement with help of BOM.
* Providing support to various customer for various technology on 24X7 basis.
* Managing & delivering projects, conducting business analysis to determine requirements and planning for network implementation at the enterprise scale.
* End to End service delivery & Service Assurance for Cisco Collaboration, Routing, Switching, Wireless and Security Technology.
* Troubleshoot, and escalate production problems per operations processes, affecting the network infrastructure that includes Routers, Switches, Firewalls and Load Balancers.
* Troubleshoot and resolve hardware and software issues of IPT, Wireless, LAN/WAN and Firewalls.
* Troubleshoot Routing and QOS related issues on the LAN/WAN.
* Work with the vendor\product in delivery of data network service, hardware and software to agreed service levels.
* Supervising responsibilities including interviewing and training/coaching team members.
* Keep up to date with new networking products and services.
* Handling and escalating highly impacting operational issues to upper Management and/or 3rd party vendor escalation.
* Perform vendor interaction with internal and external support organizations.
* Participate in team projects and project/technology transition.
* Identify and resolve chronic issues.

**PROFESSIONAL ACHIEVEMENTS:**

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|  | Best Performer Award | Orange Business Services | 2010 |
|  | Best Performer Award | Cagemini India Pvt. Ltd | 2012 |
|  | Extra Mile Award | Tata Communication Ltd | 2013 |
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| **PERSONAL DETAILS:** |  |  |  |
| Name: |  | Mukeshkumar Chandani |  |
| Date of Birth: | 23/12/1986 |  |  |
| Languages known: | Hindi, English, Marathi, Guajarati & Sindhi |  |
| Nationality : | Indian |
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CISCO IPT, CISCO SWITCHING, CISCO IP TELEPHONY, CISCO ROUTING, CISCO SWITCHES, CISCO SWITCH, HP SWITCH, HP SWITCHES, CISCO ROUTER, CISCO ROUTERS, VMWARE, ESXI, HYPERVISIOR, VCENTER, CISCO IP PHONE, CISCO SECURITY, CISCO ASA, CALL MANAGER, CUCM, CCM, CALL MANAGER EXPRESS, CME, COLLABORATION, SUPPORT, IMPLEMENATION, CLOUD, CMS, CISCO MEETING SERVER, WEBEX, MRA, JABBER, CISCO VIDEO, SONICWALL, JUNIPER SWITCHING, JUNIPER ROUTING, JUNIPER SWITCH JUNIPER ROUTER, MIGRATION, UPGRADE, UPGRADATION, WIRELESS, CISCO WIRELESS, ACCESS POINTS, AP, CISCO JABBER, SSO, EXCEL, MS OFFICE, MPP, MICROSOFT

PROJECT PLAN, 24x7, 8x5, FORTIGATE, CISCO UNIFIED COMMUNICATION MANAGER, CISCO CONTACT CENTER EXPRESS, CISCO CCX, DESIGNING, PLANNING, ACI, SD WAN, LAN, WIFI, WLAN, WIRELESSS LAN, APIC EM, APPLICATION CENTRIC INFRASTRUCTURE, SDN SOLUTION, VPN, SITE-TO-SITE VPN, FIREWALL, FTD, IPSEC, SSL, MD5, DES, AES, SIP, MGCP, H323, H.323, SESSION INITIATION PROTOCOL, CALL FLOW, IVR SCRIPTING, VOICE GATEWAY, PROTOCOLS.