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**SHEFEEK**

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#### OBJECTIVE

To grow as an effective professional and drive the organizations in a manner which

Will help the organization to move towards the higher targets as well as help myself to

Strengthen my job competency and grow within the company.

#### SKILLS

* Installation and configuration of windows servers.
* Configuration and troubleshooting of active directory, DNS, DHCP and FTP Server.
* Group Policy Management, Management of Local/Roaming/Mandatory profiles.
* Configuration and troubleshooting of firewall and switches (CISCO, Cyberoam).
* Wireless network Configuration, Maintenance and Troubleshooting.
* IP Camera and NVR configuration and Maintenance.
* Configuration and troubleshooting of IP phones and IPBX.
* Deployment and configuration of Backup solution (Windows and Symantec).
* Asset documentation and updating.
* Experience in IT ticketing system.
* Network Attached Storage Management.
* Static Routing, RIP, RIPv2, OSPF, EIGRP configuration.
* ACL configuration.
* DHCP configuration.
* NAT & PAT configuration.
* VLAN, Port Security configuration.
* Subnetting.

#### CAREER CONSPECTUS

**Professional Experience (10+ Years)**

* **Working as IT Manager Assistant at R.A.M Metal Industries LLC, Dubai Since FEB. 2013.**

**Responsibilities:**

* Installation, configuration and maintenance of Win 2012 server includes DNS, DHCP, AD and user’s policies.
* Maintaining ERP (Focus) Server.
* Printers and scanner management.
* Symantec Backup Exec & Disk Management.
* NAS Storage management.
* IP Camera and NVR configuration and Maintenance.
* End-user OS, Software and hardware Installation and Maintenance.
* Managing and up-gradation of Firewall, Switches, Wireless devices and systems.
* Managing the overall administration of LAN system, configuration and maintenance of Windows servers.
* Configuring and Troubleshooting of E-mail Clients.
* IP Phone and IP-PBX Management.
* Vendor coordination.
* Asset management and updating.
* **Worked as IT Executive at SKS India ltd. Cochin from JUN. 2010 to DEC. 2012.**

**Responsibilities:**

* Installation configuration and maintenance of win 2008 server includes DNS, DHCP, AD and user’spolicies.
* Maintain computer Hardware, Software and install updates.
* Data backup & Disk Management.
* Troubleshooting systems, printer and network problems in branch locations.
* Manage overall administration of LAN system, and maintenance of server.
* Vendor coordination.
* Asset management and updating.
* **Worked as Network Project Engineer at HCL Infosystems Ltd. Pune, from SEP. 2008 to APR. 2010.**

**Projects handled under HCL Infosystems Ltd.**

1. **Railtel :-**

Client : Central Railway.

Location : Sholapur.

Platform : Networking.

Hardware : Cisco 1841 routers and Cisco 2960 Switches.

Role : Network Engineer and Implementation team member of Railtel project in Maharashtra circle.

**Project Description and Responsibilities:**

Networking Project aim that to interconnect all Railway Stations to a centralized server for Ticket Purpose using Cisco 1841 routers and Cisco 2960 Switches.

* Site Survey and Documentation.
* Network planning, IP planning according to IP provided by Railtel.
* Physical implementation and configuration of routers and switches at different sites.
* Monitoring and troubleshooting of network problems.
* Up gradation of the existing network to support new implementations and Commissioning the connectivity.

1. **C.D.R :-**

Client : Bharat Sanchar Nigam Ltd.

Location : Nasik

Platform : Networking.

Hardware : Cisco 7613, 7609, 2800 routers and Switches.

Role : Network Engineer and Implementation team member.

**Project Description and Responsibilities:**

Call Detail Record is a networking project done in Nasik, aim that interconnect all BSNL Exchange-switches into a centralized server using networking devices like Cisco Routers 7613,7609,2800 and switches.

* Site Survey and Documentation.
* Installation of Routers and switches.
* Testing and Commissioning.
* Perform troubleshooting end-to-end between the two sites.

1. **BSNL-UTstar Broadband Multiplay. :-**

Client : Bharat Sanchar Nigam Ltd.

Location : Nasik and Dhule.

Platform : Broadband-Networking.

Hardware : UTStarcom’s BNG, Tier I Tier II Switches, DSLAMs and ZTE’s OCLAN.

Role : Network Engineer and Implementation team member for installation, configuration and maintenance of UTStarcom’s networking equipment.

**Project Description and Responsibilities:**

In this Project basically video, voice & Data are to be taking over the one Single Broadband link, which is to be implemented through network elements like UTSTAR’s BNG, RPR Switch, OCLAN Switch and DSLAMS.

* Site Survey and Documentation.
* Design the layout for cable installation.
* Commissioning of Backbone Links.
* Acceptance Testing, Maintenance of the Equipment.
* VLAN Management.
* Expansion of the Equipment.
* Perform troubleshooting end-to-end between the two sites.

#### CERTIFICATE COURSES

Cisco Certified Network Associate (CCNA) 640-802.

Cisco ID: CSCO11783598.

QMS & EMS Awareness Training ( ISO 9001:2015 & ISO 14001:2015)

#### TRAININGS ATTENDED

* Quality Management System & Environmental Management System Awareness Training
* Cisco Certified Network Associate Routing & Switching.
* Advanced Training from HCL Info systems for Windows Server Administration, Microsoft Email Exchange server, Networking (Switching and Routing) and Symantec antivirus server.
* Training on GPON technology from ALPHION, Chennai, India.

#### EDUCATIONAL CREDENTIALS

**Diploma in Computer Hardware Maintenance**

Department of Technical Education Board, Kerala (2005-2008)

**Higher Secondary (Commerce),**

Kerala State board (2003-2005)

**S.S.L.C**

Kerala State board (2003),

#### PERSONAL DOSSIER

Gender : Male

Nationality : Indian.

Marital Status : Married

Languages Known : English, Hindi, Malayalam and Tamil