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|  zuberuddinEmail: zuberuddin.388309@2freemail.com  |
| * **Multi-certified (MCTS, MCSA, MCITP) Windows administrator** with strong experience managing server infrastructures and data-centre operations across Windows and VMWare platforms. Effectively plan, install, configure and optimize IT infrastructures to achieve high availability and performance.
* **8 years of cross-platform experience** in IT Infrastructure, including analyzing, designing, installing, maintaining, and repairing hardware, software, peripherals, and networks.
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# Experience

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| 18th june 2018 – 25th jan 2019it executive, nityo infotech Install and configure various commercial products on window operating systems.**Perform System Maintenance** Administer efficient work of servers and system and provide support to everyday operations.Administer and execute various management activities and manage all backup activities.Perform research on system technology and provide resolution to complex issues for processes.Develop complex system standards and recommend improvements to enhance performance.Coordinate with various groups and perform troubleshoot on all production problems and provide resolution.Monitor all system alerts and assist to resolve complex issues in system hardware and software. |
| 15th jan 2014 – 16th june 2018sr.officer it, endurance technologies ltdMonitor critical servers (like File Servers, Domain Controllers, VMWare, Vcenter, PLM and Antivirus) to check if they are functioning properly, check disk usage, check critical alerts.Administration work of Active Directory, File Server, Print server, DNS DHCP, Group policies Install and configure various products on windows serversRecommend, schedule and perform software and hardware upgradeBuild and deploy new serversInstallation of ESX Servers, vSphere Client and Vcenter ServerCreate the datastore for storing VMs and dataDeploy Virtual Machines and use Clones, Snapshots and templatesHealth Check for VMs and ESX hostInstalled and configured Symantec backup serverAdministered data backups and ensured data recoverabilityCreated and maintained process and procedures run book for data center processesAdministration of Trend Micro Antivirus server (Creation of policies USB block, Drive Block etc.)L1 level administration on citrix (Monitoring servers on Citrix Xenapp, Addition and removal of servers from farms, End user management through citrix Appcenter)Configuring L2/L3 Cisco switches and routers01st nov 2013 – 14th jan 2014it fms team lead, infoserve technologies Leading and mentoring the Technical Support Team, Performing Scheduled staff reviews, communicating and adhering to new procedures, policies and goals.Monitoring queues and assisting with daily goals and conducting quality control to reduce errors to improve procedures.Establishing, recommending and implementing policies to ensure quality, timely and efficient design of customer oriented servicesHandling escalated issues from customers. |

# technical Skills

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| * **Operating System** : Microsoft Windows servers 2003/2008/2012 all Essences, Windows XP, Vista, Win 7 Pro, Win 8, Win 10
* **Server & Networking:** Microsoft windows Servers including all Aspects (Active directory, DNS, DHCP, Group policies etc.) Working Knowledge of CISCO / L2, L3 switches routers, knowledge of IP routing, Port trunk, Access List, TCP/IP Switching Technologies.
 | * **Hardware** : Installation Configuration & Hardware Maintenance of Servers IBM/HP rack mounted tower & blade center servers
* **Virtualization** : ESX Servers, Vcenter Server vSphere Client and Basic knowledge of citrix
* **Backup & Storage** : Windows Backup , Symantec System Recovery Desktop and Server Edition
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# Education

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| april 2013bSC COMPUTER SCIENCE, DR.BABASAHEB AMBEDKAR MARATHWADA UNIVERSITY  |

# certification

### june 2013

MICRSOFT CERTIFIED IT PROFESSIONAL

### june 2013

MICRSOFT CERTIFIED SOLUTIONS ASSOCIATE

### june 2013

MICRSOFT CERTIFIED TECHNOLOGY SPECIALIST

### jan 2009

DIPLOMA IN NETWORKING, JETKING COMPUTER HARDWARE & NETWORKING INSTITUE