**Nadeem**

**System Administrator**

Email: [nadeem.389801@2freemail.com](mailto:nadeem.389801@2freemail.com)

**A result-driven professional, accustomed with proven skills, targeting challenging and rewarding opportunities in System Administration with an organization of high repute**

**Location Preference: Gulf Region**

|  |  |  |
| --- | --- | --- |
| **Core Competencies**  ***- System Administration***  ***- Remote Administration & Support***  *-* ***Security Systems and Networks***  ***- System Backups & Restoration***  ***- Installation & Configurations***  ***- Maintenance & Upgardes***    ***- Troubleshooting/Incident Mgmt.***  ***- Liaison & Coordination***  ***- Reporting & Documentation***  **Certification**  **MCP, MCSA and MCSE ID:15939879** |  | **Profile Summary**   * A competent professional with **over 16 years** of experience in varioustypesof **HP Proliant Servers (350,370,380 till G9) and**   **Compaq Servers**   * Wealth of expertise entails **design, implementation and administration of MS Windows Server 2008/2012, Active Directory Domain, Sites, Organizational Units, Group Policies Objects, Auditing Policies & Restriction** * Successfully managed **Microsoft office 365 Environments which included adding users, distributing license and managing Azur AD Connect Server** * Entrusted with the responsibility of managing **backup and restore utilities using Microsoft backup and Paragon Software** * Experienced in **installation, configuration, maintenance and implementation of Kasper Antivirus Administration Server, MS ISA Server 2006 and SQL Server 2000/2005/2008/2016** * Proficient in **installation and maintenance, Network maintenance, Desktops/Laptops, Printers, Projectors and Cisco Video Conferencing Maintenance, troubleshooting on Windows Operating Systems, Drivers and Software** * Played a major role in setting up a **new structured LAN (IEEE Standard) from scratch using Patch Panel, Switch, Mounting Rack for 250 computers in the network**   **Academic Details**  **1998 Diploma in Computer Science & Engineering from Rural Polytechnic Hubli, Karnataka** |

**Organisational Experience**

**Al Watania Agriculture Co., S.A. Al RajhiGroup of Co.), Saudi Arabia Apr’07 – Apr’18**

**System Administrator**

**Growth path:**

Apr’07 - May’09 Network Support

May’09 - Apr’13 Site Administrator

Apr’13 – Apr’18 System Administrator

**Crossover Software Technologies Pvt. Ltd., Pune Jun’02 - Feb’07**

**System Administrator**

**Viscera Scribe Pvt. Ltd. Pune Nov’00 – May’02**

**Hardware & Maintenance Engineer**

**Key Result Areas:**

* Spearheaded end-to-end system administration operations including management and maintenance support with Windows Server 2003/2008/2012; support for ERP System Software (Sage citrix)
* Delivered network maintenance support and responded to outages during off-hour software deployments within established SLAs; managed office 365 environment with Azur client
* Consulted end-users in determining various network improvement needs based on system functional requirements
* Conducted systems analysis on Active Directory in a virtual environment along with warranty work, troubleshooting, and emergency repairs which minimized end-user impact and downtime
* Administered:
* Firewall performance tuning,juniper administration, configuring, troubleshooting wired and wireless network problems, checking firewall logs and activity
* User management/ server maintenance- web server, mail server and antivirus management through Kasper management console
* Supervised:
* The network infrastructure LAN/WAN, Firewall and Remote access VPN
* Network drive user access permission and data backup maintenance
* Designed backup strategy, ensured scheduled / unscheduled backups as per the backup plan
* During last 5 years, I have served as an efficient Team Leader combining communication, interpersonal & problem-solving skills with analytical, decision-making and leadership capabilities to enhance organizational objectives.  
  Coordinated with team of more than 10 people in varied locations viz. Al Jouf, Riyadh, Al Waha..  
  The part of my job role was also getting DSR(Daily Status Report) either through mail or directly from all of the above mentionedteamsat different geographies..  
  Assigned and Monitored tasks/implementations to people at varied roles in different teams and constantly took update and tracked the progress using in-house ticketing system(tool to assign tasks to various team members with priorities and deadlines) and figured out any blockers and resolved it...  
  also reported the progress and escalated any difficulties faced in the new implementations regularly on a weekly basis to my immediate manager (IT Manager) to make sure things keep running smoothly..
* Managed:
* Installation of Kasper Antivirus Server Creating, ISA Server 2006/2006 Users and Group Policies
* Network of the company and resolved user issues pertaining to network hardware and software
* Server support system configuration, communications, installation and configuration of software applications, operating system upgrades and hardware
* Engaged in:
* Implementation of group policies, development and deletion of users, groups and access rights which resulted in operational excellence
* Computer hardware troubleshooting, repair, configuration and installation of PCs, managed the routine hardware and software issues
* Maintained Enterprise Branch Office Network by deploying Active Directory Service in Windows 2003 & 2008 Servers; secured Active Directory Database (back-up, restore) and Replication
* Led the management of hardware and software throughout the organization which included servers, network / voice infrastructure, internal networks, peripherals, and wiring
* Monitored network performance including maintenance, upgrades, and back-up/recovery responsibilities including software (operating systems, applications, and data) and hardware (process control domain equipment and network equipment (e.g. switch, router, and firewall)
* Induldged in management of Wonderware Intech System, Anyplace Control along with entire Office Station Servers and local users
* **Significant Accomplishments:**
* Successfully managed **20 Showroom, Riyadh warehouse ADSL Line and Jouf and Riyadh Head office** and holding **STC DIA Line**in **Waha managed the implementation of new servers and cyberia microwave internet connectivity and Waha1 and Waha2 PTP Line**
* Steered initiatives in settingup **wireless network** to connect different location spreaded in **20 KM range** with **Corecess DSLAM Devices, Orinoco Rocket M5 and Tera Beam Wireless Devices**
* Delivered support for all **users and computer maintenance** - **Outlook POP3 or Exchange 365 0utlook with all types hardware support**

**Personal Details**

**Date of Birth:** 1st March 1977

**Languages Known:** English, Urdu, Hindi, and Arabic

**Nationality:**  Indian