**Rahiman**

**Computer Hardware & Networking Technician**

**Email:** **rahiman-391430@2freemail.com**

Technically astute and detail-oriented Computer Hardware and Networking Technician with good educational foundation and hands-on experience. Proficient in integrating out-of-the-box thinking and problem-solving analysis to improve systems, processes and methodologies with hands on experience introubleshooting skills and hardware knowledge. Proven ability to manage multiple tasks, develop effective schedules and deliver work on time. Dedicated professional with outstanding communication skills, able to work well with individuals at all levels. Solid knowledge of industry tools; monitor new trends through research, Able to communicate technical information in an understandable, simplistic manner.

Seeking a challenging opportunity as a Computer Hardware & Networking Technician ina dynamic environment where innovation, education and sense of ownership are valued and encouraged.

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| * Hardware Configuration
 | * Customer Service
 | * Systems & Network Upgrades
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| * Software Installation
 | * Detailed Documentation
 | * Network Connectivity Issues
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| * Technical Analysis
 | * Testing & Troubleshooting
 | * System & Network Administration
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WORK EXPERIENCE

Z Internet Cafe, Saudi Arabia

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| Computer Hardware & Networking Technician | Feb 2013 – May 2019 |

**Job Responsibilities**

* Responsible for assembling and maintenance of computer
* Systematically installing and configuring the peripherals, components and drivers
* Ascertaining installations of software and application is as per user standards
* Efficiently managing and maintaining the Servers, PC’s, Routers and Switches
* Providing diagnostics, maintenance, repair, and troubleshooting of network infrastructure
* Systematically configuring, managing, updating and maintaining networking equipment, computer systems and related hardware throughout the organization
* Diligently monitoring and responding to hardware and software using hardware and software testing tools and techniques
* Accurately troubleshooting systems and working with customers to determine needed hardware and software changes
* Effectively diagnosing software issues, installing updates or new software and removing malicious programs
* Determining requirements and proposed the purchase of new network equipment including switches, routers.
* Providing support for customers on computer system

3G Mobile World, Kerala

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| Sales Advisor | Oct2011 – Nov 2012 |

Focuz Computers, Kerala

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| Laptop & Desktop Salesman | Feb2011 – Sep 2011 |

Teamsys Digital Pvt.Ltd., Kerala

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| Computer Hardware & Networking Technician | Mar 2008 – Jan 2011 |

EDUCATION

* Computer hardware & Networking, C. M.S. Institute, Bangalore, 2007
* Pre-Graduation, Kerala State, 2006
* S.S.L.C., Kerala State, 2004

TECHNICAL SKILLS

**Operating System :** Windows, Linux

**Software Package :**MS Office

PERSONAL DETAILS

**Date of Birth :** 9 Oct 1988

**Gender :** Male

**Languages Known :** Arabic,English, Hindi, Malayalam

**Nationality :** India

**Address :** Kalpetta, wayanad, Kerala, India.