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| **Dennis**  [Dennis-392301@2freemail.com](mailto:Dennis-392301@2freemail.com) |  |

**Total Years of Experience :14 Years**(Samsung Authorized Technician)

## Profile Summary

Mr. Dennis has an overall experience of 14 years as Mobile Service Engineer Technician). His capacity in handling both android and IOS platforms makes him proficient in his stream. He is heading a team of 10 + for all vertical such as, managing the service center, team handling, Quality Checking, customer satisfaction.

## Key Job Skills

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| --- | --- | --- |
| * Chip Level Servicing | * Trouble Shooting | * Software Upgrading |
| * Customer Support | * Team Leading |  |

## Employment History

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| --- | --- | --- | --- | --- |
| **1.** | **Wireless World, Kerala, India**  **(Samsung Authorized Centre)** | **Manager Senior Engineer** | **April 2010** | **Still Working** |
| 2. | Swiss Time House, Kerala, India | Service Engineer | May 2007 | March 2010 |
| 3 | Cell Solution, Bangalore, India | Service Engineer | September 2006 | March 2007 |
| 4 | Twins Mobiles,Kerala,India | Technician | Feb 2004 | Feb 2006 |

## Work Experience

|  |  |  |  |
| --- | --- | --- | --- |
| **1.** | **Career with Wireless World** | :**Manager Senior Engineer** |  |
| **Duration** | :**April 2010- Still Working** |
|  |

* Manage Service Center and servicing.
* Software upgrading,
* Quality Checking and Office Duties
* Customer support.

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| **2.** | **Career with Swiss Time House** | **: Service Engineer** |  |
| **Duration** | **: May 2007-March 2010** |
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* Service of Mobile Phones – Trouble shooting and chip level servicing
* Upgrading software, unlocking.
* Quality Checking and customer support.

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| **3.** | **Career with Cell Solution** | **:Service Engineer** |  |
| **Duration** | **:September 2006-March2007** |
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* Service of Mobile Phones – Trouble shooting and chip level servicing
* Upgrading software, unlocking.
* Quality Checking and customer support.

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| **4.** | **Career with Twins Mobile** | : Mobile Technician |  |
| **Duration** | :February 2004- February 2006 |
|  |

* Service of Mobile Phones – Trouble shooting and chip level servicing
* Upgrading software, unlocking.
* Quality Checking and customer support.

## Education & Certifications

* Bachelor’s in commerce- 2003
* Diploma in Cellular technology
* Post Graduate Diploma in Multimedia.

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| Personal Information | | |
| * **Full Name:** | Dennis P C |
| * **Birth Date:** | 12 February 1982 |
| * **Gender:** | Male |
| * **Nationality:** | Indian |
| * **Residence Location:** | Dubai, UAE |
| * **Marital Status:** | Married |
| * **Visa Status** | Visit Visa |
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**Declaration**

I hereby declare that the above information given is true to the best of my knowledge.

Dennis PC