**Curriculum vitae**

NAME: Queenta

Email: [queenta-392942@2freemail.com](mailto:queenta-392942@2freemail.com)

Nationality: Cameroonian

Visa type: Visit Visa



HOUSEKEEPER

A confident and approachable individual who has the commitment, enthusiasm and

energy needed to succeed in a role as a Housekeeping Supervisor. I can develop a

housekeeping team to deliver a high level of service. I have experience of working in a hotel that has over 200 bedrooms, including suites and has a fully equipped

Gym with pool. As a true professional I will always be a 'hands on' part of the

Housekeeping Team. Right now she is looking forward to join your team and to improved in the growth of my career in reputable hotel.

**Core competencies**

* Ensuring high levels of attention to detail and professionalism.
* Smart in appearance as well as professionally confident, polite and welcoming at all times.
* Have a full command of English.
* Have exceptional customer and service standards.
* Passionate about customer care and offering a first class service to guests.
* Aware of all relevant Security, Health and Safety issues.
* Attention for detail and a passion for continuous personal improvement.
* Possess strong organizational skills with a keen eye for detail.

**Special skills**

* Profound ability to deal with a variety of people from different cultures
* Record keeping of basic hotel rooms utilities.

MAIN DUTIES THE PARK LANE HOTEL ROOM ATTENDANT 14 JUNE 2015 TO 31 AUG 2015

* Clean and remove garbage in guest room
* Clean bathroom dust table and furniture
* Vacuum floor and corridor
* Replenish bathroom amenity

PROFESSIONAL EXPERIENCE

Room Attendant at Shamrock hotel - Cameroon 2015 - 2017

**Duties**

* Collecting and removing rubbish from gust room
* Cleaning bathroom hoover guest room dusting table
* Complying with all health and safety regulations at all times
* Reporting any problem to the housekeeping supervisor

**EDUCATION QUALIFICATION**

Ordinary Level Certificate 2015 - MARTIN LUTHER SECONDARY SCHOOL Kumbat

LANGUAGES: ENGLISH and French

**PERSONAL DETAILS**

* Date of Birth : April 21, 1997
* Nationality : Cameroonian
* Languages : English and French

**References:**

* Mr. Ndip Nathan Eyong: Personal Assistant / Document Controller to the General Manager at Standard Fabrication and Engineering Works, Dubai, UAE, Mobile 0552927189, email: nathanndip@yahoo.com
* Miranda Acha: Assistant Teacher, AQUILA School: email: achamira34@gmail.com, Mobile: 0588436386. (Mentor)