

**PRANAY**

Pranay-392963@2freemail.com

**Objective**

Motivated, customer focused individual seeking an ongoing full time role in where I can utilize my excellent communication skills, management skills and work experience in customer service and also business development skills, and continue to develop personally and professionally.

**Employment History**

**7 Eleven – Store Manager Brisbane, Australia 2013 October – 2016 June**

**Company overview**

Australia’s biggest convenience store in Retail industry with more than 700 franchise stores and increasing.

**My duties and Responsibilities:**

Store operations including ordering stock , managing staff , end of day sale report, counting cash, depositing cash in bank, weekly sale targets, staff meetings, sale targets, customer service.

**Achievements:**

- Received excellent customer service certificate twice in a row

- Achieved 98% of cleanliness and Hygiene and was top store in our state.

**Dominos pizza – Supervisor Brisbane, Australia 2014 December – 2016 June**

**Company overview**

Australia’s largest Retail Fast food chain with more than 500 stores.

**My duties and Responsibilities:**

Customer service, Taking orders through telephone, store opening , Preparing dough, making orders and receiving deliveries of stock, supervising and training staff, cash handling.

**Red Rooster – Assistant Manager Brisbane, Australia 2016 July – 2017 September**

**My duties and Responsibilities:**

Stocking, ordering, cash handling, supervising staff, customer service, store hygiene , weekly and monthly sale reports, increasing sales by staff meetings and promotions.

**Education**

**Diploma of Management February - 2015**

AITM, Brisbane, Australia.

**Bachelor of Computer Science May - 2011**

JNTU Hyderabad

**Skill and Attributes**

* Strong work ethic, highly motivated, and enjoy customer facing positions.
* Excellent interpersonal and communication skills.
* Ability to work in teams as well as independently.
* Adapt to new environments, tasks and demands quickly.
* Take pride in working hard to meet challenges and targets.

**Additional Skills and Experience**

* Received 7- Eleven Good Call Award for Twice in a row.
* Very Punctual and always respecting the work place and co workers Work hard to meet standard in good time frames
* Reliable and motivated
* Have a good knowledge in hospitality and management industry.

# Personal details

Date: 10/01/1990

Sex: Male

Marital Status: Single Nationality: Indian

Religion: Hindu

Languages: English (fluent) Hindi (fluent)

Location: Dubai

Visa status: Visit/Tourist

Date:

Place:

 Pranay