**CURRICULAM-VITAE**



**SHOAIB**

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| **Email id**:Shoaib-393222@2freemail.com  |  |
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**Career Objective**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

To work in an organization for the development of my skills, to contribute in Company’s success and knowledge to have symbiotic relationship with the company where I can put all my efforts to Company’s growth.

**Professional Qualification**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* One year **Diploma in Information Technology** from **NIIT** from **Varanasi.**
* Certificate in Computing **(CIC)** from **IGNOU** from Lucknow.
* One year **Advance Diploma in Hardware & Networking** from **Institute of Computer**

**Hardware & Networking Lucknow.**

**Academic Qualification**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* Bachelor of Arts from Himalayan University.
* 12th from U.P. Board, Allahabad.
* 10th from U.P. Board, Allahabad.

**Work Experience**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **I am carrying more than 6+ year Experience in Desktop Support (IT).**

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| **Total Experience** | **:** | **3+ Year** (From Jan. 2016 to 15 July 2019). |
| **Current Functional Area** | **:** | OS Support (**Red Hat Linux** and **Windows Server**) |
| **Designation** | **:** | System Administrator L2 |

**Responsible In Organization**

**Desktop & Server Configuration & Support (CentOs, RHEL Ent. 7.0, and Win Server 2008, 2012)**

* Supports various client company hardware which includes servers, laptops, terminals, desktops, printers and handheld devices
* Installation and configuration software.
* Working on Red Hat Linux 7.0 & CentOs (LVM, Samba, FTP, NTP, Network, Apache, DNS, etc.)
* Builds, configures, upgrades and images Desktop and Laptop.
* Working for Asus Laptop for Services in Onside.
* Support remote users via phon.
* Working knowledge of Microsoft Active Directory accounts and group, DNS, DHCP.
* ILO configuration and remotely installation server 2012 and 2016 also.
* Troubleshooting problems related to software, OS on Laptop & Desktop.
* MS-Outlook mail configuration on system and handset.
* Switch and router installation, Wi-Fi Configuration on Laptop.
* Providing remote support to other locations over phone & via remote.
* All the standard software installation like Lotus notes Client, MacAfee Antivirus ,Acrobat reader and writer ,7Zip ,MS Office 2003 & 2007, 2010, 2013, 2016 and office 365 and etc. OS installation CD’s and USB Drive.
* Windows Installation on new PC and assembling and upgrade server and upgrade RAM, Processer, and Hard Disk.
* Laptop ROG Series trouble-shooting and services & diagnose and solve issue within time.
* RAID Configuration and Server Hardware replace like Ram, Hard disk.
* CCTV Camera installation.
* Punching and Switch Installation.
* Local & N/W Printer Installation and handling the print server.
* Installation of bit defender total security server Antivirus and update and extracting report from the Bit defender antivirus server of non-reporting client on bit defender server and working on the same.
* Follow up with hardware support vendor to get the things done in timely manner.

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| **Total Experience** | **:** | 3+ Years (From Feb 2012 to Dec 2015). |
| **Functional Area** | **:** | System Engineer |
| **Designation** | **:** | Computer Engineer. |

**Responsible At Side:**

**Ministry of Law and Justice is part of Ministry of Home Affairs** here we work as a Contract Basisas a System Engineer in **Ministry of Law and Justice.** Scope of service includes Hardware, Network & Application Support and Installation.

**Desktop Support**

* Troubleshooting problems related to software, OS on Laptop & Desktop.
* MS outlook mail configuration.
* Wi-Fi Configuration on Laptop.
* Providing remote support to other locations over phone & via remote.
* All the Designing software installation Like FTS..
* All the standard software installation like MS Outlook, Quick heal, MacAfee Antivirus, Acrobat reader and writer ,7Zip ,MS Office 2003 & 2007 & 2010 and etc.
* Projector configuration.
* Local & N/W Printer Installation.
* Data transfer through LAN.
* New System installation and configuration for Annual Budget Session 2014 & 2015.

**Hands On**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Mailing System**:MS-Outlook, Zimbra Mail Server

Maintain IT Assets, Asus Laptop Service Support.

**Red Hat Linux Administration:** Installation, Configuration, Network, LVM, FTP, DNS.

**Antivirus:** Symantec Endpoint Protection Server Installation and Configuration

**Service Desk:** Helpdesk Systems (HP open View)

**Vendor Coordination:** Coordinating with Vendors and support remotely via phone.

**Personal Details**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| Date of Birth | : | 20 June. 1987 |
| Gender | : | Male |
| Nationality | : | India |
| Languages Known | : | Urdu, Hindi & English. |
| Interest | : | Net Surfing, watching News. |

**Declaration\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

I hereby declare that all the particulars stated in this CV are true to the best of my knowledge and belief.

Date: -

Place: - New Delhi SHOAIB