**SUNIL**



E-Mail: sunil-393865@2freemail.com

**Personal Details**

Gender: Male

Nationality: Indian



**Program/Project Manager | IT Delivery Management**



**PROFILE SUMMARY**

* Technology-driven professional with 16+ years of progressive experience across information technology, engineering, and finance industries with expertise in program management to accomplish multiple projects on time
* Head of Delivery and Customer Success to develop an agile and adaptive IT organization
* Capable of collaborating with co-founders and senior leaders for scaling up the organization and adding business value
* Global exposure of working with teams from the US, Middle East, India and UK counterparts
* In-depth knowledge of project lifecycle, IT governance to improve the organizational efficiency
* Strong interpersonal and communication skills to interact with high-level project teams and clients across the globe
* Effective in building lasting relations with potential customers through solid coordination

**TECHNICAL EXPERTISE**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | MS Project |  | Visual Basic |  | JIRA |
|  | MS Visio |  | Oracle |  | Linux |
|  | Minitab |  | PL/SQL |  | Unix |
|  | iGrafx |  | Pro\*C |  | Toad |
| **CORE COMPETENCIES** |  |  |  |  |
|  | Program Management |  | IT Governance |  | Commercial Management |
|  | Project Management |  | Lean Agile Practices |  | Financial Management |

**CERTIFICATION**

* Certified Scrum Master (CSM) from Scrum Alliance
* SAFe® Agilist Trained Professional
* Project Management Professional (PMP) Trained
* Lean Six Sigma Black Belt Trained and Green Belt Certified
* MIT Fintech Certification for Future Commerce
* Cambridge-Massachusetts Institute of Technology (MIT) Certificate in Innovation Management
* COBIT 5 IT Governance Foundation Certified
* Cambridge Commonwealth Scholar at Cambridge University

**WORK EXPERIENCE**

**Vice-President | Mumbai, India**

**Role:** Head–IT Delivery and Customer Success

**Jul 2018 – To date**

* Liaise with customers to find opportunities in the emerging Blockchain Technology space
* Establish a customer-centric Agile delivery ecosystem inside the organization
* Form solid associations with strategic clients, industry partners and third-party vendors
* Accountable for delivery of Blockchain Pilot and POCs for customers

**Technologies:** Hyperledger Fabric, Web Technologies, Golang, Ubuntu, JIRA, Microsoft Office suite, Draw.io

**Program Manager | Mumbai, India** **May 2015 – Jun 2018**

**Role:** Head–Capital Markets projects

* Directed a team of 20+ junior project managers, business analysts, testers, and developers for program management
* Handled IT delivery and account management by obtaining customer requirements being a single point of contact
* Oversaw IT pre-sales, prepared proposals for global clients to develop the projects’ scope
* Managed the budget, schedule and improved the quality of Agile/Waterfall projects
* Monitored deliverables and tracking Key Performance Indicators
* Communicated with customers to know the key business issues, drivers, and future IT requirements
* Functioned with the US, Middle East and Indian clients for multiple projects
* Presented the organization to Blockchain technology and executed POC for a leading financial organization
* Involved in the robotic process automation (RPA) initiative carried out by a client as a project management vendor **Technologies:** Java, Mobile, Web Technologies, Microsoft Office suite, MS Project, MS Visio, Linux

**Deputy Vice President – IT Jul 2010 – May 2015**

**Role:** Head–Trading Technology, IT Governance

* Managed the Trading Technology, CTCL and Algorithmic Trading at the exchange
* Led IT governance, regulatory compliance and set up the IT operations team
* Ensured the controls, policies used to mitigate risks are properly designed, executed and documented
* Transitioned the Trading and Clearing Technology Solution from International Vendor to In-house Operations
* Client onboarding and managing international third-party vendors
* Streamlined the front office and back office vendor empanelment
* Coordinated with international IT auditors for compliance

**Technologies:** Microsoft Office Suite, MS Visio, Bizagi BPM

**Project Leader | Mumbai, India** **Feb 2007 – Jul 2010**

**Role:** Product Manager

* Led the project management of mission-critical trading exchange connectivity, product road mapping, development, application delivery, quality assurance, maintenance, availability, and end-to-end support
* Won Silver prize for the transformation initiative done by the team
* Worked on inter-departmental project
* Integral part of the business excellence initiative to transform the delivery operations using Lean Sigma
* Spearheaded a team of 10 software professionals for bringing to market exchange connectivity IT product
* Liaised with functional teams of architecture, infrastructure, security, and operations to surpass product aims
* Achieved product go-live for India’s first exchange connectivity product developed in-house by an Indian exchange
* Advanced the Product Vision and ‘Go-To-Market’ strategies

**Technologies:** Microsoft Technologies, MS Project, MS Visio, Minitab, iGrafx Process Modelling

**System Analyst/Software Developer | Mumbai, India**

**Software Engineer | India**

**Jan 2003 - Sep 2005**

**Sep 2000 – Jul 2001**

**EDUCATION**

* Master of Philosophy (Technology Policy), Judge Business School, Cambridge University, UK - 2006
* Bachelor of Engineering (Electronics Engineering), Mumbai University, India – 2000

**INTERNSHIP**

**Business Transformation Intern | Transform4 Ltd in London, UK** **Mar 2006 – Sep 2006**

* Built and implemented a Service model as per lean service for British Telecom by analyzing the end-to-end customer experience and transforming the business model from break-fix to managed services
* Implemented the first phase of Service Climate Management Model at BT
* Demonstrated the current-state findings to BT Wholesale Senior Executives, whilst realizing the key issues and information inadequacies