AYMAN

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# Professional Summary

Service-oriented Telecommunications Technical Services Specialist, with more than 9 years of Experience in Telecommunication Field. Core competencies include Multi-Vendor 2G/3G/4G Optimization, Project Technical Director and Solution Responsible, as well as excellent communication and time-management skills. Handles tasks with accuracy and efficiency.

# Skills & Achievements

## TECHNICAL SKILLS

* 2G/3G/4G Multi-Vendor Optimization, and post processing.
* Expert on Huawei Tools (Genex Assistant, FMA, Omstar, GenexCloud tools, Smart RNO tool, U2000 BSS, PRS, U-NET).
* Expert on Drive Test Tools (GenexProb, TEMS Investigation and Discovery).

## MANAGEMENT AND PROJECTS

* **Huawei-Canar NPM (Network Performance Monitoring) Management**, Responsible for customer live Network KPIs performance by managing the RF team for Maintaining and enhancement suggestions along with Feature try and buy trials.
* **Huawei-Canar LTE Project Technical Director**, Responsible for managing all Technical Departments related to the project (MW, Datacom, RF, and TX).
* **Huawei-Sudatel Modernization Project as Team Leader,** Responsible for RF 2G/3G/4G KPIs delivery, SSV and Cluster DT Acceptance, Customer Interface for RF Department.
* **Huawei-MTN Cell Split Project Team Leader**, Responsible of Managing all project technical activities from installation, SSV acceptance, KPIs monitoring and enhancement after swap, to customer acceptance.
* **Huawei-MTN GU Swap Project Engineer**, Responsible for cluster KPIs monitoring and enhancement after Swap and customer approval.
* **Sudani-Huawei New sites Project**, Responsible for TSSRs and SSVs approval and acceptance.
* **Sudani-ZTE Antenna Swap Project**, Responsible for swapped site’s KPIs monitoring and SSV acceptance.
* **ZTE-MTN RAN Project PMO**, Responsible for all project activity from site acquisition candidate’s approval from customer, follow the MRs and PRs approval for materials and material delivery, civil work progress, till customer’s approval for On-Air site.

## SALES

* **Huawei-Canar Account SR (Solution Responsible)**, Responsibility of finding customer network’s pain point and provide a suitable solution, then follow the suggested solution for trial and report.

## COMMUNICATION

* Excellent customer communication skills which lead to excellent customer satisfaction.

# Education

## B.S.C HONOR | SUDAN UNIVERSITY OF SCIENCE AND TECHNOLOGY

* Major: Telecommunications

# Experience

## TELECOMMUNICATION SERVICE SPECIALIST | NOV 2017-JUL 2019

**as Technical Director**, Managing all dedicated technical Team for Canar Account (MW, RF, Datacom, and TX).

### Responsible for all Project's MRs and PRs approval.

Managing all customer Requirements and help to find an applicable solutions. Responsible for LTE NPM (Network Performance Monitoring) Contract, by managing RF Team to optimize LTE network KPIs, Troubleshooting, Capacity, and customer network complaints.

Recently appointed as Acting Account SRto find customer network's pain points and provide a suitable solution.

**Project as Team Leader**, Responsible for RF 2G/3G/4G KPIs delivery, SSV and Cluster DT Acceptance, Customer Interface for RF Department.

## TELECOMMUNICATION SERVICE ENGINEER | DEC 2015-NOV 2017

* Huawei-MTN manage Service Project as 2G/3G/4G Optimization Engineer responsible Daily KPIs monitoring, Troubleshooting, Capacity monitoring and report, with NPI-NII report each quarter.
* Responsible for my BSCs and RNCs Feature Trial and Report for try and buy Huawei Project.
* Participate on MTN GU Swap Project activity and Clusters KPIs enhancement after swap.
* Participate on MTN Cell Split Project as RF project Manager, responsible for all project technical activities from equipment installation approval, SSV approval after swap, to maintaining site's KPIs if no enhancement, and site approval from customer.

## RF OPTIMIZATION ENGINEER | SEP 2013-DEC 2015

* Responsible for 2G/3G Network Optimization, KPIs Monitoring, Network Capacity Monitoring, DT and Post-Processing.
* Also Projects Support for TSSR approval and SSV acceptance, participate as Radio Department interface for Antenna Swap Project in West Sudan.

## PMO | APR 2011-SEP 2013

### Responsible for MTN RAN Project, following the site acquisition reports with customer, following site's process and progress from material delivery, installation for civil and telecom equipment to announce site On-Air stage.

Reviewing the daily weekly and monthly progress closely with Customer and get approval for On-Air sites, beside finding solutions if any obstacles occurred.

**PROJECT COORDINATOR | NOV 2009-APR 2011**

Responsible of DT Team, Acquisition Team Management, and Customer Tasks Management, by dispatching the DT teams for complains and SSV requirement.

Create and Submit TSSR Reports to customer and get approval for sites candidate's location. After site's installation finish coordinate and Dispatch DT team for SSV test, then create the SSV report and submit it to customer for approval.