**FAIZ**

 **Email:** faiz-394006@2freemail.com

**Managerial assignments as a Telecom Engineer**



**EXECUTIVE SUMMARY**

* Admirable experience of **around 2 years** in managing Projects related to Wireless communication, administering telecom procedures and managing technical issues.
* Expertise working in telecom industry with operational knowledge of signal systems and technology.
* Gained sound knowledge of Huawei, I-Manager U2000 Transmission, Huawei I-Manager U2000 BSS Tools, Citrix receiver, One FM tool, OWS for Giving site access and creation of RFC’s.
* Possess in-depth experience in handling teams, coordinating with Field Engineers and providing all kind of support to the Teams.
* Solid understanding of telecom systems and documentation process.

Project Network

Management Facility

Management

|  |  |
| --- | --- |
| Operations & | Vendor |
| Maintenance | Management |

**KEY DELIVERABLES**

* Migrating sites and changes of media as per requirements along with performing expansion & TRU addition at BTS Sites for updated call capacity.
* Rerouting and changing of Microwave hop path and frequencies as per requirement basis.
* Conducting migration of sites and changes of media as per requirements.
* Coordinating with project department for the implementation of new sites.
* Performing fault rectification & troubleshooting of MW link (Indoor unit and Outdoor Unit).
* Performing Hub site cleanup and Electrical to Optical conversion.
* Handling the documentation according to project procedures

**CAREER CONTOUR**

**Bangalore (Vendor: Pratap Technocrats Private Limited) as**

**Network Engineer (Project: Zain-KSA, Saudi Arabia)**

*Huawei Technologies Co. Ltd. is a Chinese multinational technology company that provides telecommunications equipment and sells consumer electronics, including smartphones and is headquartered in Shenzhen, Guangdong province.*

**Accountabilities**

* Ensured smooth functioning of configuration activities and processes by extending 24/7 Team Support
* Performed trouble shooting of 2G, 3G and 4G sites remotely
* Defined External alarms for new Integrations, Alarm checks and troubleshooting
* Escalated field tech or site issues to GNOC lead and provided remote troubleshooting support
* Maintained Pre & Post logs before & after Site Integration.
* Analyzed and performed troubleshooting of various types of alarms of BTS, BSC, RNC, Node-B and e-Node-B BTS
* Raised trouble tickets using OWS and OneFM for minor, major and critical faults based on impact
* Maintained customer SLA’s throughout the shift, 24\*7 support with circle clearing the Service affecting alarms in BSC, BTS& TRX level in daily basis
* Gained good knowledge about Telecom and power alarms

**Highlights**

* Bagged Appreciation certificate for team handling in emergency situations in the best possible manner
* Received Amazon Gift Voucher for the best performance

**Feb 2017 – Mar 2018 with Net Zone Communication, UP West as Site Engineer (Project: Idea)**

**Highlights**

* Maintained maximum network up-time by performing first level site maintenance, fault troubleshooting, intimation, escalation and coordinating with performance department
* Installed and commissioned NOKIA flexi hopper with the knowledge of alignment, ultra-site edge BTS and NOKIA flexi
* Performed external alarm verification testing, RFI survey and report along with documenting the site sector addition

**ACADEMIC CREDENTIALS**

B.Tech. (Electronics & Communication Engineering) from MMU Ambala, Haryana with 8.53 CGPA; **2017**

12th from K.V. Khagaul with 67% marks; 2013.

10th from K.V. Khagaul with 9.2 CGPA ; 2011.

**TECHNICAL SKILLS**

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Huawei U2000 iManager TRM

Huawei U2000 iManager BTS

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Nokia Ultra Site Edge BTS

Nokia Flexi

* OWS, Citrix Receiver

**PERSONAL DOSSIER**

**Date of Birth:**

**Languages Known:**

12th December 1994

English, Hindi and Urdu