RONALD

***Email:*** Ronald-394609@2freemail.com

## QUALITY ASSURANCE / QUALITY CONTROL MANAGER | MANAGEMENT REPRESENTATIVE

**PROFESSIONAL PROFILE**

* A Senior Quality Management professional with more than 24 years of experience in the field of Quality management (13 years in India and 11.8 years of experience in Middle East (UAE and KSA) worked with multinational and multicultural environment, having rich experience in assessment of quality of precision parts production industry to fabrication of structural steel products, special processes industries.
* Having strong knowledge in documentation of Quality Manual and Procedures, Project Quality Plan, Inspection and Test Plan as required by the International Standard / Projects. Being Management Representative, maintained Integrated Management system, including Document Control, Internal Audits, Handling NCRs, Management Reviews and System Certification Audit.
* Acquired various skills in EPC project quality documentation, RFI & client inspection, closing NCR and follow up processes. Having strong knowledge on establishment and implementation of Quality Management System, Environment Management system and Occupational health management system for manufacturing plant and project establishments.
* Developed control on QA/QC team with leadership skills for day today day management of QA/QC team to support production in the factory and conformance to quality policies / Procedures, along with problem solving, decision making, cost control, housekeeping, training and development of QA/QC staff.
* Hands-on experience of inspection of critical machined components, geometrical parameters and dimensions on 3 Coordinate Measuring Machine, conventional inspection methods, Inspection of castings, molded parts, coated and painted parts coating inspection, Welding Inspection, NDT.
* Having deep knowledge on all precision machining processes, Sheet metal processes, Steel and aluminum foundry processes, wire drawing and hot dip galvanization process, Powder coating process, Structural steel & Aluminum fabrication, shot / grit blasting process, fiber glass molding process, MEP Processes, prefabricated Modular buildings.

# CORE SKILLS / COMPETENCIES

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| *Quality Assurance & Quality Control* | *Statistical Quality Control, Statistical Process Control* | *Customer Satisfaction Survey and Analysis* |
| *ISO 9001: 2015 - Quality management system and documentation* | *Calibration & Metrology* | *Customer Complaints analysis* |
| *Internal Quality Auditor – QMS/EMS/OHS* | *Coordinate Measuring Machine* | *ISO, ASTM, BS, ASME, AWS, Standards* |
| *Lead Auditor – ISO 9001:2008 / ISO 9001:2015* | *Process Failure Mode and Effect Analysis ( FMEA)* | *Vendor audit & Product Approval* |
| *Management Representative –ISO 9001:2008 / 2015,Integrated Management System* | *Seven QC Problem Solving tools, 8D problem solving* | *Employee training, Training & Mentoring* |
| *Occupational Health, Safety & Environment* | *Gemba -Kaizen , Poka-Yoke, Lean Management,5-S* | *Team Management* |
| *Project Quality Management and Documentation, ITP, Checklists* | *Lean Six Sigma –Green Belt, MSA* | *Material knowledge* |

**PERSONAL ATTRIBUTES**

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| *Leadership* | *Accountability* | *Initiative* |
| *Good People skills* | *Detail Focused* | *Decision maker* |
| *Accuracy* | *Honest* | *Commitment* |
| *Innovative* | *Integrity* | *Collaborative* |
| *Problem solver* | *Counselor* | *Trustworthy* |

## FEBRUARY 2014 –TILL DATE: in JUBAIL, SAUDI ARABIA

### QA/QC MANAGER AND MANAGEMENT REPRESENTATIVE (ISO 9001:2008/2015)

***Key Deliverables:***

* + Heading QA/QC team of 14 staff and monitoring production inspection activities, and quality of supplied materials/products received from the suppliers.
	+ Accountable for the quality of steel fabrication, painting, assembly line inspection, testing of modular buildings & final inspection.
	+ Responsible for co-ordination of all activities related to customer inspections and third party inspection of modular buildings.
	+ Reporting to management on major nonconformance observed at production and follow up of corrective actions.
	+ Worked as Management representative for company Quality Management System – ISO 9001:2008 and ISO 9001:2015.
	+ Establishment, Documentation and Implementation of Quality Management System ISO 9001:2015.
	+ Review and follow up of Issues, Interested parties requirements, Risk Assessment and mitigation required by the standard ISO 9001:2015
	+ Responsible for coordinating with certifying body for audit of ISO 9001:2015
	+ Planning, scheduling and execution of internal audits for quality management system and reporting of the performance of Quality management system.
	+ Planning, preparation of management review meeting input, meeting presentation, recording minutes and reporting the meeting outputs.
	+ Implementation of any changes in Quality Management System and Control of documents of company Quality Management System.
	+ Follow up and closure of corrective actions for nonconformities of process and customer complaints.
	+ Review and report the performance of the quality management system to top management.
	+ Monitor supplier Quality Performance.
	+ Monitor customer complaints and conduct customer satisfaction surveys & analysis.
	+ Conducting daily / weekly quality meeting within department and resolving the quality issues.
	+ Providing class room training to new employees & trainings, related to certification process like welder qualification and renewal, certification for welding & coating Inspectors, internal auditors.
	+ Accountable for preparation of Documentation for prequalification, project quality manual, Inspection & Test Plan, Inspection checklist / forms for new projects.

## In JAFZA, DUBAI, U.A.E & in RAS AL KHAIMAH, U.A.E

### JUL 2007 TO AUG 2013 AS PROJECT QUALITY MANAGER / QA/QC MANAGER / MANAGEMENT REPRESENTATIVE –IMS

***Key Deliverables:***

* + Developed the QA/QC Documentation for the Project (Quality Manual, Method Statements, ITPs, Procedures, Instructions, Inspection Forms / Checklists and maintained Quality Records.
	+ Testing of steel materials at Independent laboratory, follow up of Test Reports, submission to the consultant / clients.
	+ Managed the Quality Control activities of concrete works from Materials validation, Mix Design Establishment to concrete pouring, sampling and testing for the project.
	+ Control of project documents, Drawings through Online Document System – ACONEX for Aldar project, Abu Dhabi.
	+ Documented procedures and implemented Quality Management system ISO 9001:2008 for new plant G.K Wire Industries Ltd, in May 2009.
	+ Documented procedures and implemented Environment Management system ISO 14001 & OHSAS 18001 for new plant G.K Wire Industries Ltd May 2013.
	+ Documented procedures and implemented Quality Management system ISO 9001:2008, ISO 14001:2004 & OHSAS 18001:2007 in 2010, for the Contracting Company.
	+ Implemented quality control procedure manual processes for conducting day to day operations, tests and inspections of products, processes.
	+ Interfaced with External audits from Intertek, U.K, for Certification of ISO 9001:2008.
	+ Assisting welder qualification tests for new welders.
	+ Familiar with process, wire drawing, batch galvanizing, PCV extrusion, Powder coating, fabrication, ERW Tube mill process and Testing.

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| **PROJECT** | **CLIENT** | **ROLE** | **PERIOD** |
| Dubai World Central – Al Maktoum International Airport Project – Jebel Ali, Dubai. Installation of Perimeter security fence and gates. | Department of Civil Aviation, Dubai, UAE | Project Quality Manager | July 2007 to June 2011 |
| Taweelah –Fujairah Gas Pipeline fencing projectInstallation security fence along 252KM gas pipeline. | Dolphin Energy – Abu Dhabi -UAE | QA/QC Manager | Sept 2010 to Oct 2011 |
| Al Raha Beach Development Al Bandar project | Aldar Liang O’Rourke Construction ltd, Abu Dhabi, UAE | QA/QC Manager | Aug 2009 to Jan 2010 |
| Dubai Metro Project Redline and Green lineSupply and installation of steel structures. | JML LLC, Dubai, UAE | QA/QC Manager | June 2009 toDecember 2009 |
| In Salah Gas Project - Algeria | Petrofac, Sharjah, UAE | QA/QC Manager | August 2011 to July 2013 |
| Qatar petroleum Project Kuwait oil company PNG LNG- SpiecapagDubai Municipality Projects | Qatar Petroleum Kuwait Oil Company SpiecapagDubai Municipality | QA/QC Manager | Feb 2010 to July 2013 |

# PAST EXPERIENCE

## JUNE 2000 – JULY 2007 - in MAHARASHTRA, INDIA

* + Quality Assurance – Officer
* **JUNE 1995 – JUNE 2000 - in KARNATAKA, INDIA**
	+ Technical Assistant - Quality & Reliability 1997-2000
	+ Management Trainee – Quality & Reliability -1996-1997
	+ Apprenticeship trainee - Quality & Reliability -1995-1996
* **SEP 1994 – JUN 1995 - in KARNATAKA, INDIA**
	+ Trainee in Quality Control department

**EDUCATION**

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| **SSLC** | **Banakal High School, Banakal, Chikkamagaluru, Karnataka** | **1989** |
| **PUC –PCMB** | **SDM College, Ujire, Dakshina Kannada, Karnataka** | **1989-1991** |
| **Diploma in Mechanical Engineering** | **Karnataka Polytechnic (Govt.) Mangalore, Karnataka** | **1991-1994** |

**PROPESSIONAL CERTIFCATIONS**

* Certified Lead Auditor- ISO 9001:2015 IRCA (UK) approved Certified
* Lead Auditor- ISO 9001:2008 IRCA (UK) approved
* Certified Internal Auditor- ISO 9001:2015
* Certified Lean Six Sigma – Green Belt
* Certified Internal Auditor - ISO 9001: 2008,ISO 14001:2004 & OHSAS 18001:2007

# ITS SKILLS

* Proficient in MS Office Suit (Word, Excel, Power Point)
* Time management & Business communication
* Problem solving techniques & 7 QC Tools
* Training on SQC Implementation.
* Process Failure Mode & Effect Analysis (PFMEA)
* Internal Auditor Training QMS 9001 , EMS 14001 & OHSAS 18001
* Quality Improvement Programme – Kaizen
* Six Sigma Green Belt training - Product Quality Improvement Project.
* CSWIP 3.1 level 2 –Welding Inspector
* IRCA certified Lead Auditor Certification Course – ISO 9001:2008
* Lean Six sigma Certification Course
* IRCA certified Lead Auditor Transition Course – ISO 9001:2015
* Module -1 Annex –SL Training Course
* Internal Auditor Training course –ISO 9001:2015
* Building Omnipreneurs
* Lean Management

# PERSONAL INFORMATION

**Date of Birth** : 19th Jan 1972

**Marital Status** : Married | **Dependents**: 3

**Nationality** : India

**Religion** : Christian

**Languages proficiency**: English, Kannada, Hindi, Konkani, Tulu & Marathi **Driving License** : India & UAE (Dubai)

# DECLARATION

I declare that the above-mentioned information is true and correct to the best of my knowledge and belief.

 Signature: Ronald