SIBI



[Sibi-394972@2freemail.com](mailto:Sibi-394972@2freemail.com)

Kerala, India

SKILLS



Communication

Team building

Decision making

Problem solving

Organizational



INTERESTS Music Cricket Driving



LANGUAGE English Malayalam



OBJECTIVE



I am looking for a challenging job with a rapidly growing organization that can provide me with a range of goals and job objectives within a contemporary and economical business setting.



EXPERIENCE



Cochin July 2017 - Augest 2019 Consultant on amazon.com

Worked as a customer service agent on Amazon.com.This process builds world-class customer relationship management systems and innovative self-service solutions that are used by millions of customers every day on Amazon’s websites, shopping apps, and through Amazon’s family of devices such as Kindle and Amazon Echo.



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| --- | --- | --- | --- |
| EDUCATION |  |  |  |
|  |  |  |
| Mahatma Gandhi University, Kottayam | | 2017 |  |
| Bachelor of Computer Applications | |  |  |
| Passed out with 61% | |  |  |
| St.Ignatious Higher Secondary school, Cochin | | 2013 |  |
| Computer Science | |  |  |
| Passed out with 75% | |  |  |
| VHSS Brahamangalam, Kerala | | 2011 |  |

Secondary Level School Certificate Passed out with 86%



PROJECTS



Mobile Shop Management System

Created this software for monitoring and updating all processes in a mobileshop. This was team work. Completed this work using VB 6.0 and SQL server.

Public Griviance Clearing System

This software is a web based application to improve the functionalities of various consumer departments like electricity and water authority etc.

ACHIEVEMENTS & AWARDS



Recieved "Best Perfomer Award" for the month of May 2018