

NIZAR

**SYSTEM ADMINISTRATOR**

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# OBJECTIVE

To work in a challenging environment that provides a venue for applying my skill and knowledge base, to contribute to the success and growth of the organization and at the same time finding a career growth.

# EDUCATION

MASTER OF COMPUTER APPLICATION(2014-2017)

Measi Institute of Information Technology, Chennai. BACHELOR OF COMPUTER SCIENCE(2011-2014)

Jamal Mohamed College, Trichy.

# TECHNICAL COURSE

HARDWARE AND NETWORKING at SYSTECH, Trichy.

# EXPERIENCE

**DESKTOP SUPPORT ENGINEER-L1**

**July 2017 to August 2019**

* Prioritizing service tickets and providing supports service to clients.**.**
* Resolving daily technical issue and providing desktop support.
* Installing,testing and reviewing desktop software applications.
* Training end users on functions of hardware and usage of new softwares.
* Identify, log and resolve technical problems with software applications or network systems.

# TECHNICAL SKILLS

* Configure,deploy,maintain,troubleshoot and support computer workstations,laptops and printers.
* Configure ANTIVIRUS software to fully protect the IT environment.
* OS installation (Win 7,8,8.1,10 & win server 2012).
* MS-OUTLOOK configuration and backup.
* Install and support hardware and software.
* MS-EXCEL,MS-POWERPOINT & MS-WORD.
* Perform operating system software updates, upgrades and patches.
* Performs administration activities such as setting user accounts, roles, access, and privileges.
* Investigating, resolving and closing user reported PC problems and application issues through our ticketing system.
* Installing, configuring and deploying new PCs & Servers.
* Providing a high level of customer service at all times.
* Monitor server event logs, performance logs, growth of data on the network, and checking the status of nightly server backups.
* Manage firewall/security systems by establishing and enforcing policies, defining and monitoring access.
* Installation and maintenance of CCTV and access control system.

# PERSONAL INFORMATION

Nationality: INDIAN

DOB: 03.04.1994

Martial Status: SINGLE Visa Type: VISIT VISA

Visa valid: 20th December 2019 Languages Known: ENGLISH, TAMIL

# DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge.

NIZAR