**KARTHIK**

System Administrator

**E-Mail:** **karthik-395616@gulfjobseeker.com**



Professional System Administrator with certifications in Cisco, Red Hat Linux, Microsoft with 9+ years of experience in various industries.

**IT SKILLS**

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| --- | --- | --- |
|  Systems Installation, Configuration & Upgrading |  | LAN/WAN/NOC Administration |
|  Windows OS Patches & Updates |  Technical Support, Training & Mentoring |
|  | Security solutions – Firewall & Antivirus |  CCTV Installation & Configuration |
|  | Windows server 2008, 2012, Client 7, 10 |  | Windows server Active directory & DNS |

**CERTIFICATION**



Cisco Certified ID: CSCO11323317

Certified A+, N+, MCP and Red hat Linux

**EDUCATION**



**APRIL 2005**

**B. TECH (INFORMATION TECHNOLOGY),** ANNA UNIVERSITY, INDIA

Passed with First class



**APRIL 2002**

**DCT (DIPLOMA IN COMPUTER TECHNOLOGY),** KUMARAN POLYTECHNIC, INDIA

Passed with First class

**PROFESSIONAL EXPERIENCE**



**DECEMBER 2017 – TILL DATE**

**DATACON TECHNOLOGIES PRIVATE LIMITED,** BANGALORE, INDIA

System and Network Administrator



**AUGUST 2015 – SEPTEMBER 2017**

**EDUCOMP LEARNING PRIVATE LIMITED,** BANGALORE, INDIA

System Administrator



**APRIL 2014 – JULY 2015**

**CMS IT SERVICES PRIVATE LIMITED,** CHENNAI, INDIA

Assistant Technical Engineer

**AUGUST 2013 – MARCH 2014**

**REDIM SOFTWARE TECHNOLOGIES PRIVATE LIMITED,** CHENNAI, INDIA

Customer support engineer



**OCTOBER 2009 – JULY 2013**

**GEMINI COMMUNICATIONS LIMITED,** CHENNAI, INDIA

Junior Engineer



**AUGUST 2007 – SEPTEMBER 2009**

**GLOBAL SOLUTIONS LIMITED,** CHENNAI, INDIA

Customer Relationship Executive



**MARCH 2006 – JULY 2007**

**INDIA INFOLINE,** CHENNAI, INDIA

Financial Sales Consultant

**ACTIVITIES**

* Reengineered company’s systems setup, establishing automated server generation routines, optimizing system performance, installing upgrades/patches, establishing system monitoring and maintaining security protocols.
* Ensured that all server hardware, operating systems, software and procedures aligned with organizational standards and strategic business plan.
* Revamped Data backup schedule. Optimized system availability (averaging 99.95% uptime) and equipped company with scalable systems to support business growth.
* Acted as escalation point for troubleshooting advanced network/systems issues; consistently earned 100% issue-resolution scores by providing excellent service to customer.
* Trained employees across multiple departments on network operations including log-in, network management software, permissions, printing issues, security and use of software.
* Stabilized, expanded and protected client network and PC environment. Built new file servers to maximize Web hosting, terminal server, file/print sharing and domain control performance.
* CCTV installation, configuration, maintenance and troubleshooting of IP, Analog & Digital cameras. Configuring CCTV, cameras on Mobile phones and desktop computers.
* Handled the customers is State Bank of India, Bank of India and Reliance Life Insurance. Worked Region in Tiruvannamalai District, Tamil Nadu. I have managed more than 25 branches and overall 400 Desktops and Servers maintained in Tiruvannamalai District.
* Handled Tamil Nadu Electricity Board, Anna Nagar division, Chennai, Tamil Nadu as onsite support engineer to manage their 20 branches with 400 desktops and 15 servers.
* Directed the implementation and performance tuning of Windows 2003 Server environment for client’s global operations. Delivered a major improvement over old VPN system that catapulted productivity of remote sales force.

**PERSONAL DETAILS**

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| --- | --- |
|  |  Languages known: English, Tamil (Native) |
|  Date of Birth: 11th July 1982 |  | Religion: Hindu |
|  | Marital Status: Married |  | Nationality: India |
|  | Sex: Male |  |

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