**SAMBA**

**PROFESSIONAL PHONE TECHNICIAN**



Location: Dubai, UAE

Email : samba-396430@2freemail.com

**CAREER SUMMARY**

A self motivated and passionate phone technician with good communication skills, ability to work both efficiently and effectively with high self esteem and integrity.

**EXPERIENCE**

Service center in Kampala (Uganda)

2012-2019

Phone technician

**Responsibilities**

* Updating skills and in depth knowledge of a variety of phone systems and equipments
* Installation of phone systems and equipments
* Troubleshoot wiring problems
* Repair switch equipments
* Solving technical problems in mobile devices
* Listening to customer’s description of phone problem, running tests, replacing parts and reporting repairs to managers and manufacturers.
* Inspecting phones and devices for deficits
* Training new hires

**EDUCATION**

**Kampala Uganda**

Data mine institute of technical services

**Vision college school**

Uganda certificate of education

**Alliance standard high school**

Uganda Advanced Certificate of Education

**Skills**

* Team building skills and dedicated service
* Trouble shooting
* Customer care services
* Time management
* Problem solving
* Computer competences

**Languages**

* English and Luganda

**Hobbies**

* Travelling and interacting with new people

**Referees**

Available upon request