**CURRICULUM VITAE**

**PERSONAL DETAILS**

**Name Prossy**

**Marital Married**

**Nationality Ugandan**

**Language English and Swahili.**

**E-Mail** [**prossy-396888@gulfjobseeker.com**](mailto:prossy-396888@gulfjobseeker.com)

**Availability Immediate**

**Visa Status Employment Visa**

**CAREER GOALS AND ASPIRASTIONS**

**My previous profile is to obtain a position in any challenging organization that allows me to contribute effectively my knowledge, skills and interest with progressive approach in pursuing further education and personal growth. adiligent, hardworking, confident and determined person am easily able to work under supervision and take on my tasks courageously. I love challenges because they help to make me sharpen my skills also a good team player and humble personality.**

**MY KEY ENTERPRENUERSHIP SKILLS INCLUDE**

* **Well versed with customer care knowledge and able to provide the highest to our clients.**
* **Confident, dynamic able to relate to people with diverse cultural background.**
* **Cooperation with co-workers and employers**
* **Fast learner able to adapt to any environment within a very short duration.**
* **Focused and responsible with very good organizational ability with a good smile.**
* **Self driven able to work under pressure and ability to attain goals and objectives**

**EDUCATION**

* **Degree in Tourism makerere university**
* **Advanced Certificate of Education**

**Ordinary College of Kampala, Uganda.**

* **Certificate of Education**

**WORK EXPERIENCE**

**POSITION : SALES ASSOCIATE / CASHIER**

**DURATION : 2YEARs – date.**

**DUTIES**

* **Welcoming our customers with a great smile.**
* **Complete customer’s transactions as I promote our membership card andexplaining on how touse it.**
* **Provided excellent service to customers by promptly attending to their shopping needs, answering inquiries and resolving complaints.**
* **Maintained cleanliness in the store premises and ensured that proper sanitation is observed.**
* **Placed signage outside the store to attract customers during sale and discounts.**
* **Show our customer’s different means of payments we have,to easy his shopping.**
* **Followed cash handling procedures strictly as per the company policies.**
* **Submitted dairy sales pick up which help them to combine the total sales of the day.**
* **Assisting customers identify products that suit their needs**
* **Providing daily feed back to the manager as regards to what is in the market.**
* **Making weekly and monthly reports based on what is in the market**
* **Arrange products on display shelves and advise customers on selection**
* **Provide customers with good customer service and enjoyable shopping**

**POSITION : WAITRESS**

**COMPANY : LIFE AND ONE RESTAURANT DUBAI**

**DURATION : 2 YEARS**

**Responsibilities**

* **Welcoming and greeting customers to improve out standings service.**
* **Providing customers with menu to make their choices.**
* **Make recommendations or share additional information upon request.**
* **Adapt at preparation and serving food /drinks and other orders**
* **Interacting with customers as you arrange their meal ,and drinks on the table.**
* **Arrange tables settings and maintain tables clean and tidy.**
* **Deliver checks and collect payments.**
* **Cooperate with kitchen staff following health department rules.**

**Declaration**

**I’m hereby declare that all above given statements it true and correct to best of my knowledge.**

**REFEREES: UPON REQUEST.**