**JUNAID**



**Summary**

To work in congenial, high energy and professional set up to grow intellectually. To prove my skills from challenging assignments with forward-looking professionals in this arena and which enable me to accentuate personal, analytical and practical skills.

**Highlights**

|  |  |  |  |
| --- | --- | --- | --- |
| · | Client Interaction | · | Integrity |
| · | Negotiating Skills | · | Conceptual thinking |
| · | Customer facing | · | Information seeking |
| · | Visual merchandising | · | Problem Solving and analysis |
| · | Product knowledge | · | Organizational Awareness |
| · | Stock taking | · | Worked as Team Player |

* Advising customers

**Accomplishments**

* Rewarded with Best employee Certificate for Best NPS Score Of Customer Survey

**Experience**

**Digital Interaction Advisor**

*July 2018 to Till Feb 2020*

**Education**

**BCA: Bachelor of Computer Applications.**

**Bangalore University**- Bengaluru, Karnataka, INDIA

**Key Skills & Competencies**

* Delivering exceptional customer service.
* Hardcore Indoor and Outdoor Sales Experience.
* Having a team-oriented approach to work.
* A proven track record of driving sales.
* Excellent customer care skills.
* Track record of achieving agreed retail objectives.
* Can work efficiently and accurately in a fast paced service driven environment.

**Areas of expertise**

* Ability to communicate and interact effectively with individuals of all levels.
* Ability to interpret and apply professional knowledge of Retail sales and operation.
* Ability to coordinate all multifaceted tasks involved in assignment.
* Ability to work on initiative for betterment of sales and operation.
* Capable of generating new ideas to expand the business.
* Ability to analyze learn and improve the working Condition.

**IT Skills**

|  |  |  |
| --- | --- | --- |
| Operating system | : | Windows XP |
| Office package | : | MS-Office 98-2013 |
| Software | : | Python, C And C++ |

**Personal Skills**

|  |  |  |
| --- | --- | --- |
| DOB | : | 13/12/1996 |
| Sex | : | Male |
| Marital Status | : | Single |
| Nationality | : | Indian |
| Email : [junaid-397014@gulfjobseeker.com](mailto:junaid-397014@gulfjobseeker.com)  I am available for an interview online through this Zoom Link <https://zoom.us/j/4532401292?pwd=SUlYVEdSeEpGaWN6ZndUaGEzK0FjUT09>  **Language Proficiency** |  |  |

Have excellent written and spoken knowledge of English language. I can also speak other languages like English, Urdu, Hindi and Kannada.

**References**

* Available