

**MCSA** (Microsoft Certified Solutions Asssociate)

**Aamir**

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**Visit Visa valid tiill 24th May 2020**

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|  | To joinn a progresssive organizzation where I can makke contributtion to the |  |
| **Career Objective** | organiizational objectives andd at the samme time findd learning opportunities and |  |
| growthh prospects for individuual enhanceement, by putting in m y smart woork, |  |
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|  | enthussiasm and honesty. |  |
| **Profile** | Self-motivated annd result oriiented with a sufficientt knowledgee and 5 years of |  |
| work experience in IT. |  |
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| **Work Experience** |  |  |

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| **Designaation** | **IT Associates** |  |
| **Departmment** | **Infrastructure** |  |
| **Duratioon** | **9-Mayy-2018 To 20-Feb-2020** |  |
|  | Working on daata transfers from IOS to Android and vice versa. |  |
|  | Knnowledge of Microsoft server 2012, inncluding Active Directory, Group policcy, |  |
|  | Doomain controoller and VPNN technologies. |  |
|  | Working on Avvaya and Pollycom functioonalities & knnowledge of technical |  |
|  | chharacteristics of mobile devices. |  |
|  | Prroviding technical assistaance and suppport for incoming queries and issues related |  |
|  | to computer syystems, softwware, and haardware. |  |
| **Role &** | Coonfiguration outlook email exchange server and resolving the issue. |  |
| Caall logging in Dell support for under warranty systems. |  |
| **Responsibilities** |  |
| Isssue resolvingg via CNC reemote and jabber apps. |  |
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* Installing, configuring routers & switches.
* Install, modify,, and repair computer hardware, softwware and network relatedd issues.
* Reesponding to queries oveer the phone as well as email.
* Neetwork printer- scanneer support and create page count report of prrinter.
* Maintains Computer Harrdware Asseet Inventoryy.
* Coonfigure PCs and laptops, problemm ticket resoolutions andd track probblems ussing Servicee now ticketting tools.
* Working on win10, win Mac, win7, office 365 and Symanttec encryptiion
* We have worrking on thinn client pc, VDI and Citrix environnment like AP, US.

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| **Company** | **Greenn & Wise \ Client site C-edge Technology (Mumbai - India)** |
| **Designation** | **Deskttop Engineeer** |
| **Duratioon** | **13-Maay-2016 To 28-April-2018** |

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|  | We are supporting E-scan antivirus security (AVS) team | |  |
|  | Daily Up-to-date antivirus for all banking domain | |  |
|  | Call log ITMS tracker ticketing tools. | |  |
| **Role &** | Antivirus program mange local and domain group. | |  |
|  | Endpoint security. |  |
| **Responsibilities** | Handling 7000 server & client escan support. | |  |
|  | Coordinate with bank spoke. | |  |
|  | Monitoring AVS monitor tools & Parent server report. | |  |
|  | Installing escan setup and deploy many patches. | |  |
|  | Active directory users and groups. | |  |
|  | DHCP, DNS files and printer sharing. | |  |
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| **Company** | **PCS Tech Limited (Mumbai - India)** | |  |
| **Designation** | **Desktop support** | |  |
| **Duration** | **8-Dec-2014 To 19-Mar-2016** | |  |
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| **Role &** | Installation, Configuration and Management of Operating systems & | |  |
|  | applications on Windows XP/win7. |  |
| **Responsibilities** | Maintenance and troubleshooting of varies hardware components of PC’s. | |  |
|  | Configuration and troubleshooting of Microsoft outlook, email clients and | |  |
|  |  | internet related problems. |  |
|  | Checking network and server connectivity. | |  |
|  | Providing remote support and updating issues. | |  |
|  | Coordinating with NOC network team. | |  |
|  |  | Vendors follow up. |  |
|  | Software installation and troubleshooting related calls like MS-Office | |  |
|  |  | 2003/2007/2010. |  |
|  | Video conferencing to all plant location (VC). | |  |

**Diploma in Computer Application**

**MCSA** (Microsoft Certified Solutions Associate) 2016

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| **MCSA** | Date of achievement : 23/Dec/2019 | | |  |
|  | Certification number : H319-9604 | | |  |
|  |  |  |  |  |
| **CCNA** | CCNA course Completed from Thane Kohinoor Technical Institute | | |  |
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| **DCSNT** | 1 year course Completed from i-Nex Infosys Computer Education (hardware & | | |  |
| networking) |  |  |  |
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| **REPAIRING** | Desktop & Laptops |  |  |  |
| **Educational** | Graduate, Bachelors of Commerce in 2014-2015 | | |  |
| **Qualification** |  |
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| **Personal** |  |  |  |  |
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| **Information** |  |  |  |  |
| Nationality | : | Indian |  |
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|  |  |  |  |  |
|  | Date of Birth | : | 31st October 1989 |  |
|  | Marital Status | : | Single |  |
|  |  |  |  |  |
|  | Language Known | : | English & Hindi |  |
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|  | Date of Issue | : | 24th July 2012 |  |
| **Passport Details** | Date of Expiry | : | 23rd July 2022 |  |
|  | Visa Status | : | Visit Visa |  |
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|  | Visa Expiry | : | 24th May 2020 |  |