

Sabyrzhan

Hotel's & Restaurant's Industry / F&B

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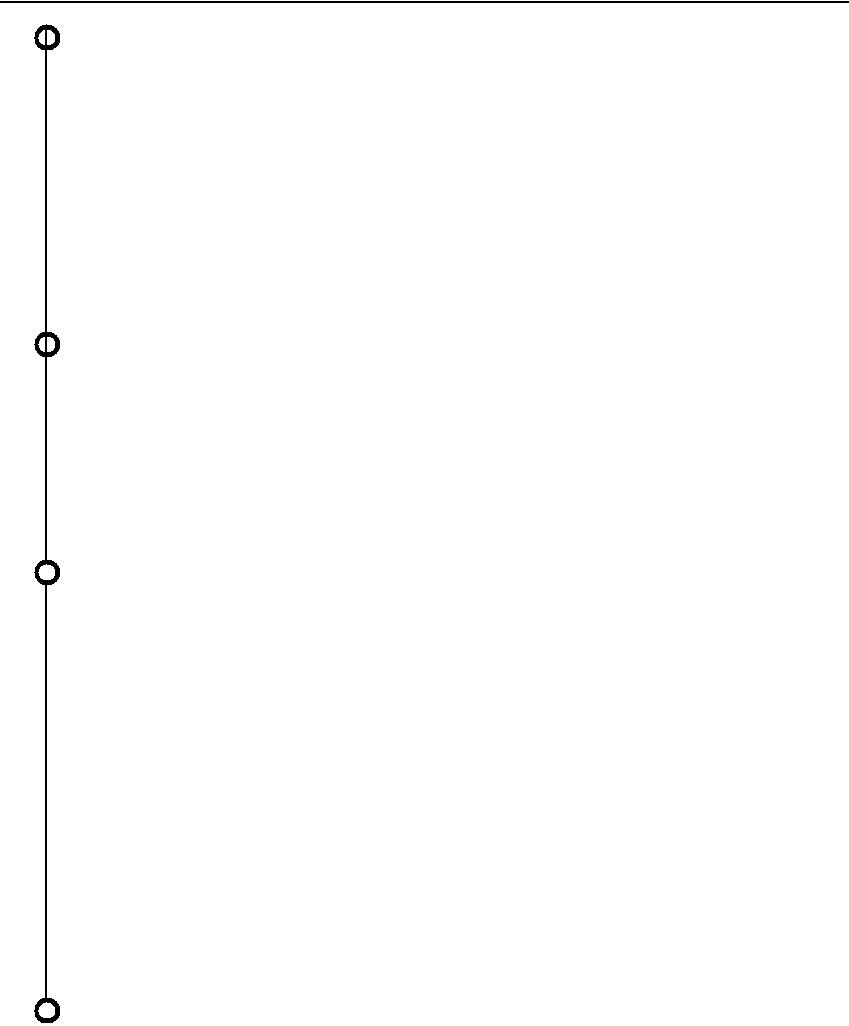
DUBAI, UAE



12 April, 1994

High energy, hard worker candidate with nice attitude, excellent knowledge and great experienced in the huge brends like The Ritz Carlton, Armani Hotels, looking forward to have good opportunities in the other huge brend, highly motivated to use all of my experienced skills to provide unforgettable service to the customers and to bring maximum profit to the company. Hope to progress in this industry even in such diﬃcult circumstances

**WORK EXPERIENCE**



**Housekeeper**

Classic Hotel 3 Star

*09/2014 – 02/2016* *Osh/ Kyrgyzstan*



Responsible for mixing and formulating cleaning solutions for carpets. Supervised steam cleaning procedures on all carpeted areas of the hotel. Provided assistance to the elderly and very young children. Greeted hotel guests on every encounter; answered all questions and concerns to the best of my ability.

**Sales consultant**

Levi's

*05/2016 – 08/2016* *Ekaterinburg/Russia*



Kept track of special orders, damaged products, and buy-backs Responsible for the general promotion of the products

**Bell Boy ~ Waiter**

The Ritz Carlton, Bahrain/ Asia de Cuba (asian & latin cousin) Restaurant

*01/2017 – 06/2018* *Manama/Bahrain*

*One of the best Hotel in Bahrain with the best location*



Meeting and greeting the guests, Presenting a menu and providing detailed information about (portions, ingredients or potential food allergies, Taking guest’s orders and delivering food and beverages as per service standards, Providing excellent wait service to ensure guest’s satisfaction, Handling guest’s complaints and reporting to the supervisor regarding any issue taking place, Cleaning the working place and preparing the stations for the next day operation

**Waiter ~ Senior Waiter**

Fine Dining Restaurant

*06/2018 – 04/2020* *Dubai/UAE*



Studies menu, restaurant specials and orients new serving staﬀ on which items to choose, how to recommend and how to pair with wine, beer and spirits. Greets guests and escorts them to their tables. Answers questions about the menu, special dishes and general inquiries about the restaurant. Directly responds to customer service issues. Prepares flambe items such as Lobster Spaghetti and Baked Sea bass crust within visual proximity of the customer. Prepares and serves Caesar Salad to the customer. Conducts last minute check on the dining area to make sure everything is prepared according to standard

**SKILLS**



Energetic Language's skills Knowledgeable



Excels in a team environment



Excellent communication skills



Great understanding on how popular recipes are made.



Experienced in food and wine pairings.



Proven capacity to learn the menu plus special oﬀerings



4+ years experience in the hotel & restaurant industry

**EDUCATION**



High School Degree / MOU S.O.SH (09/2001 – 06/2012)

*Ekaterinburg / Russia*

Mechanic / Welder / Courses (05/2013 – 11/2013)

*SredneUralsk Factory / Ekaterinburg / Russia*

SECOM Privet College / English Language Courses (01/2014 – 05/2016)

*Osh / Kyrgyzstan*

**LANGUAGES**



English

*Full Professional Proficiency*

Russian

*Native or Bilingual Proficiency*

Turkish

*Professional Working Proficiency*

Italian

*Elementary Proficiency*

**INTERESTS**



To see the WORLD Football Basketball



Tennis Books