**SHAIK**

[Shaik-397844@gulfjobseeker.com](mailto:Shaik-397844@gulfjobseeker.com)

*Proactive professional with 5.5+ years of experience and a proven knowledge of advanced technology, cellular communications and database server. Aiming to leverage my skills to successfully fill the Database Management role at your company.*

**PROFESSIONAL EXPERIENCE**

**In Sharjah, UAE** *Web Developer September 2017 – Present*

* Design, build, or maintain web sites, using authoring or scripting languages, content creation tools, management tools, and digital media.
* Perform or direct web site updates.
* Write, design, or edit web page content, or direct others producing content.
* Confer with management or development teams to prioritize needs, resolve conflicts, develop content criteria, or choose solutions.
* Back up files from web sites to local directories for instant recovery in case of problems.
* Analyze user needs to determine technical requirements.
* Develop databases that support web applications and web sites.
* Communicate with network personnel or web site hosting agencies to address hardware or software issues affecting web sites.
* Select programming languages, design tools, or applications.

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* Respond to user email inquiries, or set up automated systems to send responses.
* Create searchable indices for web page content.

**SPEEDWIND COMMUNICATIONS LIMITED** *Database Administrator*

**Hyderabad, India** *March 2016 – August 2017*

* Test programs or databases, correct errors and make necessary modifications.
* Modify existing databases and database management systems or direct programmers and analysts to make changes.
* Plan, coordinate and implement security measures to safeguard information in computer files against accidental or unauthorized damage, modification or disclosure.
* Specify users and user access levels for each segment of database.
* Approve, schedule, plan, and supervise the installation and testing of new products and improvements to computer systems such as the installation of new databases.
* Develop standards and guidelines to guide the use and acquisition of software and to protect vulnerable information.
* Review procedures in database management system manuals for making changes to database.
* Select and enter codes to monitor database performance and to create production database.
* Revise company definition of data as defined in data dictionary.

**AMAZON DEVELOPMENT INDIA PVT. LTD.**

*Database Administrator*

*sdf*

**Hyderabad, India** *February 2015 –March 2016*

* Confer with customers by telephone or in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints.
* Keep records of customer interactions or transactions, recording details of inquiries, complaints, or comments, as well as actions taken.
* Check to ensure that appropriate changes were made to resolve customers' problems.
* Refer unresolved customer grievances to designated departments for further investigation.
* Contact customers to respond to inquiries or to notify them of claim investigation results or any planned adjustments.
* Resolve customers' service or billing complaints by performing activities such as exchanging merchandise, refunding money, or adjusting bills.
* Compare disputed merchandise with original requisitions and information from invoices and prepare invoices for returned goods.
* Solicit sales of new or additional services or products.
* Recommend improvements in products, packaging, shipping, service, or billing methods and procedures to prevent future problems.
* Order tests that could determine the causes of product malfunctions.

**GVANTAGE TECHNOLOGIES**

*Technical Support Analyst*

**Hyderabad, India**

*December 2013 –January2015*

* Analyze network data to determine network usage, disk space availability, or server function.
* Configure and define parameters for installation or testing of local area network (LAN), wide area network (WAN), hubs, routers, switches, controllers, multiplexers, or related networking equipment.
* Configure security settings or access permissions for groups or individuals.
* Document network support activities.
* Identify the causes of networking problems, using diagnostic testing software and equipment.
* Install and configure wireless networking equipment.
* Install network software, including security or firewall software.
* Install new hardware or software systems or components, ensuring integration with existing network systems.
* Troubleshoot network or connectivity problems for users or user groups.
* Create or revise user instructions, procedures, or manuals.

**EDUCATION**

**Jawaharlal Nehru Technological University** *Bachelor of Technology, May 2013*

**Hyderabad, India**

* Honors: *Computer Science & Information Technology*

**ADDITIONAL SKILLS**

* MySQL
* JavaScript
* CCNA
* Apache Spark
* Relational Database Management
* Microsoft Visual C#.Net
* Expert in Microsoft Office, with a focus on Excel
* English - Business Level Speaking, Reading and Writing
* Web and tech savvy, require little to no training

**PERSONAL INFORMATION**

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| --- | --- | --- |
| Name | : | Shaik |
| Nationality | : | Indian |
| Date of Birth | : | 8/03/1991 |
| Sex | : | Male |
| Marital Status | : | Single |
| Languages Known | : | English, Urdu, Arabic, Hindi and Telugu. |

I do hereby declare that the above information is true to the best of my knowledge.

**Shaik**