

**PROFILE**

An agricultural sciences expert who recently acquired a certification from City & Guilds in barista skills. Friendly, highly motivated, dedicated, and certified barista seeking to utilize

exceptional customer service knowledge together with expertise about the coffee industry to successfully manage operations while providing customers with a great cup of coffee and other pleasing beverages.

**CONTACT**

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Reference: Mr. Anup P Bhatia, HR Consultant, Gulfjobseeker.com 0504973598

Email: feedback@gulfjobseeker.com

ADDRESS:

Dubai, UAE

**SKILLS**

Customer service

Product planning

Time management

Quick learner

Inspections and problem solving Pest control knowledge

**HOBBIES**

Reading

Swimming

Singing

**LANGUAGES**

English 100%

French 60%

EJORH

**CUSTOMER SERVICE AND BARISTA SKILLS SPECIALIST WORK EXPERIENCE**

**General Assistant – Group of Company in Dubai, UAE** March 2018 - Present

* Handling of pulling machines in the mixing and rolling of products such as sauces and syrups in the confectionary department
* Preparation of confectionary products for packaging
* Unpacking of products that require further improvements

**Tomato Farming, Cameroon**

May 2017- February 2018

* Small scale tomato farming and animal rearing

**Poultry Farming and Crop Production, Cameroon** January - April 2017

* Animal feed composition and selection of breeding species
* Construction of animal housing
* Production of organic and inorganic fertilizers for crop production
* Nursery maintenance
* Manual and chemical weeding
* Planning and preparing the daily schedule
* Keeping accurate administrative records and inventory management of chemicals and other elements

**EDUCATION**

**International Award in Barista Skills (IVQ Level 2), City & Guilds, London**

* **ICCA, Dubai**

September 2020

* + Coffee bean knowledge, workplace management, grinding, dosing, and tamping
	+ Extraction & brewing, milk techniques, barista menu
	+ Hygiene, health & safety
	+ Customer service, cleaning, maintenance, roasting and café management
	+ Latte art and drink preparation techniques
	+ Brewing process and guidelines

**Higher National Diploma in Agricultural Science, National Polytechnic Bamenda, Cameroon**

October 2013- July 2016

**GCE A level, Cameroon College of Arts and Science (CCAS), Kumba, Cameroon**

September 2008- June 2010