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**System administrator**

Full-time, part-time, remote work.

## Age: 31 years old

## City: Dnipro

## Contact Information

## Whatsapp No.: +971 50 4753686

## Email: [oleg-399696@2freemail.com](mailto:oleg-399696@2freemail.com)

## Experience

System administrator

from 03.2016 till now (4 years 6 months)

(Manufacturing of preforms (plastic))

Administration of servers running Windows Server 2012,2016, 2nd-3rd level of support, maintenance of all office equipment, 400 workstations + enterprise branches - remotely (business trips, if required)

VPN, RDP, MAIL, WEB, DNS, NTP, DHCP, Active Directory

-Implementation of computer technology for production + support.

-User support in English

-Zabbix

-Service Desk Jira, Marval

-Office 365

-ITIL

-Microsoft certified

-Foreign business trips

-Regional personnel management

- Virtualization of all levelsand data backup

System administrator

from 01.2015 to 01.2016 (1 year)

PJSC Avdeevsky Plant of Metal Structures, Dnepropetrovsk (Field of activity of the company: Manufacturing of metal structures)

-Administration of Windows Server 2008, Windows Server 2003, (1C\_7, 1C\_8 administration) (Active directory, Hyper-V)

-Network troubleshooting, support 20 work centers, 2 servers

-Organization of VPN, RDP communication channels, configuration and maintenance of basic network services (MAIL, WEB, DNS, NTP, DHCP, Active Directory AD, VPN)

System Administrator

from 10.2014 to 08.2015 (10 months)

Dnepropetrovsk Plant of Steel Structures named after "IV Babushkin", Dnepropetrovsk (Field of activity of the company: Manufacturing of metal structures)

-Administration of Windows Server 2008, Windows Server 2003, (1C\_7, 1C\_8 administration) (Active directory, Hyper-V)

-Network troubleshooting, support for 150+ work centers

-Organization of VPN, RDP communication channels, configuration and maintenance of basic network services (MAIL, WEB, DNS, NTP, DHCP, Active Directory AD, VPN)

**Education**

European University

Information Manager of Systems and Technologies, specialty - Software Engineer, Kiev

Vishcha, from 09.2006 to 06.2011 (4 years 9 months)

Complete higher education

**Additional Education**

• TC "Network Technologies" (2017, 1 week course M20411 Administering Windoows Server 2012)

• TC "Network Technologies" (2018, 1 week M20698 Installing and configuring windows 10)

• TC "Network Technologies" Vmware vSphere: Deploying and Managing Vmware vSphere 6.5 (2019, 1 week)

* **Professional skills**
* Installing and configuring computer hardware operating systems and applications
* Monitoring and maintaining computer systems and networks
* Taking staff or clients through a series of actions, either face-to-face or over the telephone, to help set up systems or resolve issues
* Troubleshooting system and network problems and diagnosing and solving hardware or software faults
* Replacing parts as required
* Setting up new users' accounts and dealing with password issues
* Testing and evaluating new technology
* Lifting and moving Servers and Desktops
* Active Directory user management (user accounts, security groups, distribution lists, passwords)
* Troubleshooting and maintenance of IT hardware (iOS devices and Windows)
* Asset management (inventory, repairs, configuring new machines)
* Perform backups and restores
* On Call after hours
* Setting up and maintaining AWS environments comfortably.
* Managing and maintaining office365
* Familiar with domain names management and website hosting
* Working on DNS changes as required for all domain names
* Administration of servers running Windows Server 2008,2012, 2016)
* VPN, RDP, MAIL, WEB, DNS, NTP, DHCP, Active Directory AD,
* -Introduction of new products, maintenance, support
* -User support in English
* -Zabbix (Any monitoring systems)
* -Service Desk
* -Office 365
* -Experience with macOS
* -Microsoft certified
* -Exam 698: Installing and Configuring Windows 10
* -VMware ESXi (VMware certified)
* -Organization of remote workЗнання мов
* English ─ average
* Teamwork as a technical support manager, planning,
* Communicative, motivated, proactive