

omeshri-406011@ 2freemail.com + 971504753686

# SKILLS

- Multitasker
- Positive Attitude
- Hard Working
- Mangement
- Quick learner

## LANGUAGES

English:

Fluent

Hindi: Fluent

# **Omeshri**

#### **PROFESSIONAL SUMMARY**

To secure responsible career opportunity to fully utilize my management skills, while making a significant contribution to the success of the company.

## **WORK HISTORY**

Intern

12/2019 - 03/2020

The Westin - Pune, India

- Made positive contributions to team and workplace, consistently exceeding expectations.
- Used problem-solving skills to resolve challenges and prioritise workload.
- · Monitored stock to maintain consistent supply for inventory.
- · Adapted to new situations and learned new skills quickly.

Shift Manager

01/2021 - 01/2023

McDonald's - Pune, India

- Addressed staff absences and holiday requests to achieve consistent rota coverage.
- · attend to the guest and deal with there request and provide
- · Updated training and procedures to address skills gaps and challenges.
- Set up and performed test activities, assessing equipment function and quickly rectifying errors.
- Maintained neat and tidy workstation to promote cleanliness and sanitation guidelines.

#### **Guest Relation Executive**

08/2023 - 01/2024

PVR INOX - Pune, India

- Improved and increased efficiency of future service by collecting and inputting relevant guest data onto booking system.
- Attend to guest courteously and deal promptly with there request and queries
- Handling guest complaint and concerns in an efficient and timely manner
- Driving implementation of all the operations as per the process to improve the quality of the services with integirty and sincerity

# **EDUCATION**

**SSC**, 01/2013

Konkan Divisional Board, Maharashtra

Percentage: 64.40

Diploma, 01/2017

STES Sou. Venutai Chavan Polytechnic College, Pune

Percentage: 61.03

BHMCT, 01/2022

Bharti Vidyapeeth (Deemed University) IHMCT, Pune

Percentage: 8.21 CGPA