**First Name of Application CV No:** **484110**

Whatsapp Mobile: +971504753686



**EDUCATION:**

**Institute of Hotel Management Bhopal (M.P) , India**

Bachelor of science (2009-12)

**NIOS**

Secondary school Certificate (2009)

**Laureate Public School**

High school certificate (2006)

**SKILLS:**

* Result oriented professional with more than 2 years of work experience in F&B services.
* Excellent interpersonal, communication and organizational

skills.

**•**Person having clear vision of my own future objectives and self

discipline to achieve organizational goals.

**•**Excellent attention to detail and high multi tasking capability.

**•**Self motivated and flexible to work with negligible supervision.

**•**Able to meet deadlines along with working under pressure

**•**Highly motivated by professional and personal role challengesand demands.

RESUME

**OBJECTIVE:**

To be part of an organization which provides an environment where I can utilize my talent gained through study and experience, develop leadership and enhance creativity, thereby leading to professional, personal and organizational growth.

**WORK EXPERIENCE:**

**HOTEL, SHIMLA, INDIA:**

**F&B Associate (May 2010-july 2013)**

**Responsibilities:**

**•**Preparation of bar area and restaurant.

**•**Tending to all the needs of the guests and maintaining thequality of service given.

**•**Attending Guests.

**•**Following correct health & safety procedures to ensure welfareof both staff and guests.

**•**Compile and balance cash receipts at the end of the day anddoing cashiering for the outlet.

**•**To ensure that appropriate mise-en-place has been prepared.

**•Responsi le for** **onstant following up on SOP’s.**

**UAE, STARWOOD HOTELS &**

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| **SOFTWARES:** | **RESORTS:** |  |
| **•**Operating systems. |  |
| **F&B Senior Associate (Sep 2013- Till Date)** |  |
| **•**Micros. |  |
|  |  |
| **•**Office Management tools. | **Responsibilities:** |  |
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**Training and Achievements:**

**•**Basic Food Hygiene training.

**•**Honed skills by attending various outbound events in the field ofhotel hospitality management.

**•**Mastered the POS software like MICROS system for automatedorder taking and transactions.

**•**Active participant in the schools events and various othercompetitions.

**•**Standards and supervising operations in the outlet.

**•**Interaction with guests to obtain feedback on quality of serviceand food in outlet.

**•**Planning and conducting regular mandatory & skill set trainingswithin the outlet in accordance with standards set by Starwood Hotels and Grosvenor House Dubai.

**•**Responsible for reporting and following up on engineeringcomplaints and ordering stock for the restaurant.

**•**Working closely with the Restaurant Manager on variouspromotional events, food & beverage concepts and implementation of new/revised standards of procedure.

**•**Coordinate with team to meet sales target, ensure customersatisfaction and follow company procedure to increase productivity.

**•**Promote the company and its services generally and tending toall the guests needs.

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| **Personal details** | **Language Known** : English, |  |
| **DOB: 1ST march 1989** | Hindi | **Height**: 170 cms |
| **Gender: Male** |  | **Marital status**: Single |
| **Nationality: Indian** | **Visa status**: Residence |  |
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