**VENKATESAN**

**VENKATESAN.82543@2freemail.com**

**Project Management System Administration**

**CAREER ABSTRACT**

* A technocrat having **over 15 years** of experience in IT Strategy, Email Servers, Firewalls, Project Management, Networking Design & Operations, Systems Administration, Technical Support, Troubleshooting, Installation & Configuration.
* Comprehensive understanding & proficiency in networking concepts .Switches & multi-platform environments.
* Proficient in LAN/WAN administration, server configuration, hardware/software installation, troubleshooting/repair, desktop support, technical procedure documentation, client relations & staff training/supervision.
* Demonstrated expertise in Network Administration under MS-Windows NT, 2000 / 2003 /2008/2012 Server.
* Facilitative Project Manager with proven abilities in Assembling, Installing, Maintenance, Servicing and Troubleshooting Problems of PC's, Servers, Printer, Network Equipment, Scanners, Routers, etc.
* Proficient in solving day-to-day issues related with IT and User Complaint, familiarity with VLAN and Sub netting.
* Excellent team building & troubleshooting skills with proven abilities in planning and managing resource.

**SKILL SET**

**Technical Skills**

* M-Daemon Mail Server, Google Apps, Office 365, SPF, PTR, DKIM, DMARC & MX.
* Installing, configuration and troubleshooting of, ISA and Proxy servers. Configuration of Active Directory, Group Policy, Print Server, DNS and DHCP for MS Windows.
* Network management and monitoring.
* Fortinet firewall, Traffic Shaping, Web filtering, Security & VPN configuration.
* Inters can Virus wall configuration for spam filter and antivirus.
* Long distance WLAN, Bridge to Bridge and Access point to bridges configuration.
* Dynamic DNS and Terminal Server configuration.
* Cargowise One ERP administration.

**OCCUPATIONAL CONTOUR**

**Jan 2016 to present – Associated with RAK Logistics as IT Manager**

**Significant Contributions**

* Overall responsible for IT infrastructure and operations including PC installation, Troubleshooting, Technical support to users,

Server & Firewall administration, IT Budget & Strategy for the Group, Software licenses, IT Services renewal, etc.

* Managing the CargoWise ERP system, group creation & rights assignment, forms customization, managing GL periods & codes, managing the charge codes. Providing first level of support to local/global users and escalate the problems to CW support.
* Administering Exchange online and providing support to local and overseas team including USA and SE Asia.
* Installation of DC & DHCP, ADC, ERP print server and maintenance.
* Installation and managing the centralized antivirus server.
* Firewall (Fortinet) administration including creating rules for application control, web filter, VPN, etc.
* Windows printer server installation, deployment and monitoring the printer utilisation.
* Coordinating with the outsourced IT infra support team in USA and Asia region.
* Recently migrated the Google Apps Email to Exchange online.

**Jun’05 to Dec 16 associated with RAK CERAMICS (USD 1 Billion Global Conglomerate), U.A.E as Sr.IT Executive**

**Significant Contributions**

* Managed the Email servers consisting of 750 users.(Google Apps and MDaemon Environment)
* Ensured the Archiving and retrieval of emails in Postini, Google Vault and MDaemon.
* Managed the Firewall (FortiGate 600) with Web Filtering, Application Control, VPN, etc.
* Instrumental in implementing internet security policies for different category of users.
* Managed the Email Servers of group companies. (Kludi RAK, RAK Porcelain, RAK Logistics, RAK Paints, etc.)
* Created purchase requisitions for all IT hardware and services in SAP with proper Asset codes, Service codes and GL account.
* Provided technical support to all Chief Executives of the company.
* Created and monitored the Backup solutions for all Windows servers.
* Spearheaded operations for administering Microsoft Windows client to server infrastructure.
* Administered the Local Area Network (LAN), Wireless Local Area Network (WLAN) of approximately 1000 client users.

**Jun’03 – Jun’05 associated with Komarla Group, Coimbatore, India as System Administrator**

**Significant Contributions**

* Provided technical support to users in Coimbatore and Cochin offices.
* Pivotal in handling deployment of Windows 2000 Server and Active Directory & implemented DNS, DHCP and disk quota management system in the windows 2000 server.
* Managed user accounts, password policies, Group policy, and File and print services.
* Instrumental in updating service packs and Event viewer monitoring in regular basis & troubleshooting hardware problems.
* Stellar role in taking normal and differential backup of user data & weekly backup of system state data.
* Closely monitored the mail server consisting of local and Alias accounts.
* Configured Terminal Server for Remote administration & NAT for providing net access to clients.
* Installed Tally server & clients and provided first level of support.

**Commenced career from Jun’02 to May’03 associated with Accel IT Academy, Coimbatore as Faculty**.

**ACADEMIC CREDENTIALS**

2000 Bachelor in Electrical & Electronics Engineering Maharaja Engineering College, Bharathiar University).Tamil Nadu, India.

2015 Cisco Certification

**PERSONAL DOSSEIR**

Languages known : English and Tamil

License : Holding valid UAE automatic LMV since December 2007.