**Aziz**

**Aziz.124903@2freemail.com**

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**OBJECTIVE:**

To join a suitable position and contribute significantly towards the growth of a dynamic organization that offers challenging opportunities for professional and personal growth. I will be fit match for Restaurant Manager / Supervisor, Outlet Manager, Banquet Manager, Front Office Manager, Customer Relationship Manager and / or Reservation Manager.

**GULF EMPLOYMENT RECORD (About 10-Years Working Experience)**

**(10th Jan 2012 Still ) “Piccolo Mondo Bay Restaurant & Café” LLC (Italian Restaurant)**

 **Working as a “Restaurant Manager Cum Operation Manager”**

 **( Sheikh Zayed Br , Business Bay Br)**

## Responsibilities:

## Taking responsibility for the business performance of the restaurant.

## Analyzing and planning restaurant [sales](http://www.prospects.ac.uk/restaurant_manager_job_description.htm) levels and profitability.

## Organizing marketing activities such as promotional events and [discount](http://www.prospects.ac.uk/restaurant_manager_job_description.htm) schemes.

## Preparing reports at the end of the shift/week, including staff control, food control and sales.

## Creating and executing plans for department sales, profit and staff development.

## Setting budgets and/or agreeing them with senior management.

## Planning and coordinating menus.

## Coordinating the entire operation of the restaurant during scheduled shifts.

## Managing staff and providing them with feedback.

## Responding to customer complaints.

## Ensuring that all employees adhere to the company's uniform standards.

## Meeting and greeting customers and organizing table reservations.

## Advising customers on menu and wine choice.

## Recruiting, training and motivating staff.

## Organizing and supervising the shifts of kitchen, waiting and cleaning staff.

## Maintaining high standards of quality control, hygiene, and health and safety.

## Checking stock levels and ordering supplies.

## Preparing cash drawers and providing petty cash as required.

## Helping in any area of the restaurant when circumstances dictate.

**(01st Aug 2010 Till 5th Jan 2012)**  **“Kasturi Restaurant & Party Hall LLC”**

 **Worked as a “Restaurant Manager cum Operation Manager”**

 **Dubai**

**(24th Jan, 2004 till 7th July, 2010)** **“Asian Palace Restaurant & Grand Party Halls”**

###  Up to the Capacity of 3000 Pax with 6 Grand Party Halls

 **Worked as a “Restaurant Manager cum Banquet Manager ”**

 **Sharjah & Ajman Branch**

**Qualification:**

* *Intermediate 1996                     {Karachi Board}*
* *Matriculation 1994                     {Karachi Board}*

**Personal Information:**

* *Date & Place of Birth : 02nd Oct, 1977, Dubai*
* *Nationality : Pakistani.*
* *Religion : Islam*
* *Marital Status : Single*
* *Visa Status : Residence Visa*
* *Driving License : Valid U.A.E. License with own car*

**Computer Literacy:**

* *MS Office*
* *Microsoft Certified Professional (MCP) Workstation.*
* *Internet Browsing*

**Languages:**

* *English; Basic French; Arabic, Urdu / Hindi and Punjabi.*

**Extra Qualification:**

* *ISO 9000 Certified From “Western Graduate College”.*
* *Peach Tree Accounting From Dubai.*