**Ram**

**Ram.136972@2freemail.com**

**Professional Summary:**

A Client focused and results driven Project Manager with strong ERP exposure in the Retail industry. Can accurately match business needs with technology and have a track record of coming up with practical ERP solutions. Part of a successful Greenfield SAP ECC 6.0 IS-Retail Implementation on HANA at a leading Luxury Retail Enterprise as well as capabilities of managing a multiple application portfolio. Looking for a company with an exciting portfolio of projects to deliver.

**Professional Experience:**

**BinHendi Enterprises, Dubai, UAE**

***SAP Project Manager***

Apr ‘16 to present

* Managed Application landscape of the organization including ERP systems, front end applications and SAP Infrastructure.
* Developed SAP Solution roadmap for organization and led continuous improvements over Phase 2 of the implementation.
* Managed project expenditure and resource requirements throughout life cycle.
* Managed expectations of all key stakeholders including the Board of Directors; facilitating and leading all steering committee meetings.
* Delivered key practical results on a consistent basis.
* Produced appropriate documentation to support the project and managed the project archive.
* Provided L1/L2 support for all users and managed vendor support team.
* Managed diverse portfolio of SAP and IT vendors for the organization.
* Heavily involved in IT Vendor Selection activities ranging from evaluations, negotiations and closure.
* Constantly evaluated business requirements with technology advancements and provided insight to the management on potential projects.

***SAP Project Coordinator / Solutions Architect***

Aug ‘14 to Apr ‘16

* Ensured quality delivery of a Greenfield implementation of SAP ECC 6.0 on HANA Enterprise Cloud within the prescribed budget and timelines.
* Primary lead for Data Migration activities for entire project.
* Timely and accurate reporting of project status to key stakeholders in upper management and facilitated steering committee meetings.
* Kept an eye out of project risks and mitigated all occurrences vigilantly with a defined strategy.
* Designed SAP Authorizations and Approvals strategy for the organization.
* Led Stakeholders through Business Blueprint and Design workshops and obtained sign offs after matching business needs with ERP capabilities.
* Solutions Architect for integration requirements for all applications with SAP ERP.
* Led additional end user training sessions across all modules to ensure business continuity.

 **Unity Resources Group Pte Ltd, Dubai, UAE**

 ***Accountant/Project Support***

Oct ‘12 to Mar ‘14

* Functioned as a core team member, responsible for data migration activities during initial phases of implementation of Microsoft Dynamics NAV 2009 ERP system.
* Solely responsible for AR, AP, GL, Cash & Bank accounting for two major entities (Iraq and Dubai).
* Functioned as an offshore Project Support for Iraq operations including project scheduling, facilities management and procurement requirements.



[**Broadcast Middle East FZ LLC,**](https://www.linkedin.com/vsearch/p?company=Broadcast+Middle+East+FZ+LLC&trk=prof-exp-company-name) **Dubai, UAE**

***Media Operations Controller***

Jul ‘09 to Dec ‘10

* Integral part of the content team that launched the TV Channel ‘Farsi1’ that launched in August 2009.
* Appointed as sole In-charge of all operations pertaining to the Video/Production department; developed and trained a team of three that engaged in management of Media Operations activities.

**Educational Qualifications**

 **Master’s in Business Administration (MBA) -** 2013

*Specialization: Operations*

*Manipal University Dubai*

 **BA (Honors) in Business Management (BBM) -** *2011*

*Specialization: Supply Chain and Project Management*

*Middlesex University Dubai

Professional Qualifications:*

* **APICS Certified in Production and Inventory Management (CPIM)**

*Basics of Supply Chain Management

\*Currently pursuing* ***PMI - Project Management Professional (PMP) Certification***

 **Strengths**

 Strong Project management skills and sound knowledge of ERP implementation methodologies.

 Experience in handling multiple IT solutions and knowledge of retail processes & best practices.

 Adept in MS Project, MS Office, SAP ERP, MS Dynamics NAV and other IT software.

 Strong communication and presentation skills; ability to engage end-user to top management.

 Ability to effectively communicate with multiple nationalities and cultures.

 Quick learner and keen grasping capabilities.