***Curriculum Vitae***

**Rasool, PMP**

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***Objective***

To excel in Project Management with core competency and making IT domain as a core knowledge As a professional I am creative and innovative looking ahead to work in challenging environment and strive for excellence.

***Summary***

* Highly motivated and professional personality with 10 years of IT Domain and 7 years of Project Management experience ranging from IT Infrastructure Services & Support Engineering / Telecom.
* Possessing excellent negotiation, influencing, planning, conflict-management, communication and presentation skills.
* Demonstrated ability to build and expand relationships with clients and vendors.
* Commercial astute and managing teams required to deliver projects
* Handling projects related to IT structured cabling, Active systems and Data center consolidation activities and Telecom
* Handled projects related to all Retail Automation Systems across the organization (such as retail systems, EFT POS, forecourt controllers), Car parking and Access control systems
* Handled corporate clients (National & International) and acted as a Consultant.
* Experience in EFT Point of Sale **-** Cards Domain**,** Extensive knowledge on Merchant Acquiring Services related to Banking Domain
* Experience in Terminal Application implementation, migration and deployment of Hardware & Software
* Experience in handling Projects related to Telecom infrastructure domain also.



***Education Qualification***

BE (Bachelor of Engineering) – **Electronics & Communication Engineering** Osmania University – (1993-1997)

(Attained through 4 years of full –time studies)

**Certifications:**

* Project Management Professional (**PMP**) Certification from Project Management Institute (PMI-USA) in good standing. **PMP Number: 1397233**
* ITIL V 3.0 Foundation Exam Certification from EXIN.
* MCSE from Microsoft.
* CCNA from Cisco Inc

**IT Competency:**

* Microsoft project professional 2007
* Protocols ( APACS 40,ISO 8583,MDC Visa )
* EFT POS (VeriFone) applications.

**Current Employer:**

**Muscat, Oman** –OHI Group(From July-2013 to till date)

Employed as **Project Manager** for executing IT / Telecom infrastructure projects for various clients in Oman

**Role and Responsibilities:**

* Assist in the preliminary planning discussions to determine the objectives, scope, constraints, risks and deliverables of project.
* Evaluate the project requirements and allot the available resources among the individual elements of the project.
* Development of Project schedules, gaining acceptance and delivering solutions to agreed measures.
* Manage the execution of individual project for improvements to ensure that they are effectively scoped, implemented and meet minimal ongoing support requirements.
* Drives results through leadership and development of the assigned project team through the influence of stakeholders involved in the project.
* Ensures that technologies deployed are consistent with the existing architecture.
* Managing vendors closely to ensure deliverables are met.
* Direct the project teams in effective use of PMO and PM standards, policies ,processes, tools & Artefacts.
* Supervision of Subcontractor works related to Electrical works, Earthing systems, Fire suppression system and IT / Telecom infrastructure activities.
* Coordination for MAS approvals and tracking material delivery related to procurement.
* Coordination with design and execution team for preparation of IT shop drawings and AS Built drawings.
* Monitoring expenditure against approved budgets and variations relating to project activities.
* Manage the Governance and review boards for approvals of budget, scope, schedule and change.
* Manage functional verification to ensure the works confirm the requirements
* Tracking, managing and reporting on Project plans.
* Estimating the quantity of works for monthly payment application.
* Detailed project reporting including maintaining registers for decisions/risk/issues, completing meeting minutes/action items, updating project plans and reporting on project status.
* Mentor, Coach and develop all direct reports and provide feedback to inspire co- workers to attain goals and pursue excellence.
* Perform supervisory and controlling functions to make sure client’s expectations are met.
* Proactively develop and contribute to lessons learnt and best practices and drive adoption within Oman
* Documentation of Handover and gaining acceptance for project closure.

**List of running projects:**

1. Project Name: Evolved Core Transportation Network
2. Project Name: Service Assurance Management Unified Solutions

Budgeted cost: 2.2 Million Omani Riyal

1. Project Name: Shifting of GRD within Oman

Budgeted Cost: 0.6 Million Omani Riyal

**Project Executed:**

1. Project: SMS Gateway Application

Cost of project: 0.2 Million Omani Riyal.

1. Project: Supply of commissioning of Mobile communications units.

Cost of project: 0.5 Million Omani Riyal.

1. Project: Loyalty management systems.

Cost of Project: 0.3 Million Omani Riyal.

1. Project: Nemo Automation Tools.

Cost of Project: 0.2 Million Omani Riyal.

1. Project: Anantara Hotel – (ELV & IT Active Systems)

Cost of project: 0.9 Million Omani Riyal

1. Project: Saraya Bandar Jissah Hotel -2, ( IT Passive & Active Network )

Cost of Project: 0.7 Million Omani Riyal

1. Project: Advanced Unified Communication System & Associated works at Ministry of Education HQ

Cost of Project: 2.4 Million Omani Riyal

**Previous Employers:**

1. **Freelancer Project Consultant for IT Domain projects (**Structured cabling, Systems& Networking and Datacenter projects) – from June -2011 to June -2013.
2. **Sana Technologies,** India

Worked as Assistant Project Manager from Nov -2008 to May -2011.

**Job Description:**

* Involved with Project Management for Scope and Analysis of Service Level Agreement to be carried out for the Client’s Project delivery.
* Clearly understanding the Client’s requirements and Preparing Project Schedule for Work delivery and monitoring as well as tracking the Project and Forecasting look ahead schedule so that the project delivery does not exceed the Time schedule.
* Communicating with stakeholders to provide accurate reporting and information regarding the ongoing project and initiatives.
* Coordinating, negotiating and motivating resources in support of time line and IT project deliverables.
* Coordinated various tasks of system development (integration, formal testing, commissioning).
* Performing site surveys, service check for executed sites and technical support, system configuration to ensure data integrity.
* Supervision, installation and commission of access control system, CCTV, EFTPOS rollouts and automated car parking systems.
* Reviewing of weekly progress of works and Performing inspection of materials to meet the requirements
* Responsible for monitoring of daily operations and Managing team in providing IT infrastructure implementation and deployment of Hardware & Software related to Automated car park system for the client Skidata (India) and Access Control systems
	+ Managing team in creating **IT infrastructure** environment for people access project for client Skidata (India)
	+ Managing team for installation & commissioning of DLC (Digital Loop Carrier) equipments racks and power cabling related to telecom field for client Airtel.
	+ Supporting team for site acquisitions (feasible study) and providing As built diagrams for clients TVS-ICS, Essar Telecom infrastructure Ltd.
1. **Marshal Equipments Co L.L.C. Dubai UAE**

Worked as IT Consultant (Service, Support & Projects) from Feb 1999 to Oct 2008

**Job Description:**

* Ensure Timely Support from all sorts of Vendors, clients and service provider.
* Coordinated with the Project/Engineering Department regarding retail automation concerns in project sites (Cabling structure/design)
* Ensure Automation Systems stability on-sites and Head Office
* Ensuring integrity among the team members, Balancing constraints, defect repair review, Balancing stakeholder’s interest and sequencing the work
* Strictly adhering to operational cost, time and quality management
* Applications management, updates and Rollout of the terminals for Banks.
* Overall responsibility of Technical Support management of POS network deployed at all the retail outlets.
* Follow up effectiveness of training to retail staff and coordinated with end users to diagnose system problems and proposing solutions
* Performed duties such as analyzing, deploying and supporting software and Hardware as per specification and client requirements, formulating & implementing project plan, testing, maintenance and ensuring quality assurance to Petrol Station Retail Automation (**EPPCO / ENOC, EMARAT**).
* Involved in handling banking application (TMS) for remote download of application, testing of terminal application as per client’s requirement
* Coordinated with **National Bank Bahrain** credit card operations and IT staff for EFT POS migration plans, Implementation of applications, terminal setups and centralized application downloading in POS terminals.
* Implemented key injection software used for injecting secured keys for debit card transactions, Monitored and controlled test transactions and batch rejecting issues with all credit / debit cards to get approval from credit card operations and IT department.
* Deployment of 4000 POS Terminals at merchant places / Retail outlets in entire Bahrain.
* Managed IT infrastructure type projects from network cabling to LAN / WAN, Remote administration, EFTPOS services, Server/PC integration and consolidation

activities. This includes but not limited to understand customer requirements, objectives and plan accordingly to ensure projects are delivered on time, within budget & company IT standards.

1. **Client: EPPCO/ENOC , Dubai**

Projects : Back Office System, POS Hardware and Software Implementation, Key value Server Implementation, Value Added Services like Utility Bill and Credit Card Payment, Cross Border acceptance & smart card Reloadable System, Salik system, IT Hardware and Software Rollout.

1. **Client: National Bank of Bahrain , Bahrain**

Projects: POS migration, Terminal hardware deployment, Applications Rollout and EMV Implementation

1. **Client: AQUA Park , Dubai**

Projects: Cashless Payment and locker Management System, Food & Beverage System, Access Control & Revenue Management System

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| **Personal Profile** |  |
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| **Nationality:** | Indian |
| **Date of Birth:** | 14-06-1974 |
| **Marital Status:** | Married |
| **Visa Status:** | Valid Employment visa (Oman) |