**LWANGA**

**Curriculum Vitae**

Email: lwanga.146968@2freemail.com

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**PERSONAL DETAILS**

Date of Birth : 19th / 07 / 1991

Sex : male

Nationality : Ugandan

Visa status : employment

**objectives**

A highly efficient, results driven and capable with a proven ability to effectively develop manage and control relationships between the company and its target audience. Having a proven track record of quickly understanding a marketing campaigns mission, vision and objective and then communicating this to potential customers. Enjoying challenging briefs & able to work to an excellent standard under considerable pressure whilst presenting a positive image to clients & colleagues. Now looking for a suitable position with ambitious

**KEY SKILLS**

* Passion about hygiene, flexible, reliable and be able to work at a fast pace.
* Can work well in a busy and demanding environment
* hospitality management
* hotel and catering management
* Customer service Training
* operational manager
* Am lively and energetic
* High standard of personal presentation
* Good at Guest Relations
* Proficient in computer application such as MS words, MS Excel
* Ability to work independently and meet deadlines,
* I do have good communication skills

***WORK EXPERIENCE***

**Company: CAFÉ UAE LLC 25th / 04 / 2015 TO DATE**

**Designation: BARISTA / WAITER**

**Roles and responsibilities**

Order, receive, or stock supplies or retail products.
Provide customers with product details, such as coffee blend or preparation descriptions.
Receive and process customer payments.

Clean or sanitize work areas, utensils, or equipment.
Clean service or seating areas.
Check temperatures of freezers, refrigerators, or heating equipment to ensure proper functioning.
Describe menu items to customers or suggest products that might appeal to them.

Take out garbage.
Weigh, grind, or pack coffee beans for customers.
Wrap, label, or date food items for sale.
Create signs to advertise store products or events.
Demonstrate the use of retail equipment, such as espresso machines.
Prepare or serve menu items, such as sandwiches or salads.
Set up or restock product displays.
Slice fruits, vegetables, desserts, or meats for use in food service.

**Company: Nando’s Uganda**

**Designation. WAITER November 2014 – Feb 15th 2015**

***Duties***

Directed customers to product locations

Helped customers with patience and a smile

Often balanced large cash.

Quickly learned optical price scanner system and kept up-to-date on feature-priced items and coupon deals

Ordered merchandise for entire store

Courteously greeted customers and assisted with purchases

Operated cash register, received and dispensed correct change

Properly balanced out cash register

Operated till and completed daily cash reports

Maintained a clean and attractive front end area

Monitored and kept daily records of cash flow

**ACADEMIC QUALIFICATION**

* Diploma in corporate marketing
* High School Certificate (Advanced level)

**Languages**: English
**Hobbies**: Traveling, Music, Swimming and Making Friends.

**Referees:** Available on request.