

Siddarth

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| Professional Profile | | |
| * Content review and Quality Analyst. * Digital marketing specialist. * Ecommerce fraud investigator. * Customer support executive. | | |
| Skills | | |
| * Q&A manual testing with knowledge on software lifecycle. * Microsoft Excel, Microsoft Office and Google Spreadsheet. | | |
| Work Experience | | |
| 2014 - 2016 |  | Data Analyst  Facebook – Hyderabad, India   * Worked as advertising review analyst and community operations specialist. * Reviewed content of advertisements and profiles on Facebook on a daily basis in order to be policy compliant. * Worked as transaction investigator for payments and purchase of products through Facebook. |
| 2013 - 2014 Quality Analyst /Customer Support  Serco private limited – Hyderabad, India   * Worked as content review analyst for Google maps. * Reviewed data and checked for policy violations of all businesses on Google maps. | | |

Leadership Activities and Awards

2014 - 2016 Facebook – Hyderabad, India

* Was in-charge of handling high priority escalations on an account review level.
* In-charge of handling financial requirements of Samsung, Mercedes with regards to customer targeting.
* Awarded for designing a ticket system that resolved billing, payments and policy issues.

2013 - 2014 Serco private limited – Hyderabad, India

* Was given the responsibility to the quality of highly sensitive data on Google maps.
* Was promoted to the role of Mentor.
* Was in-charge of identifying bugs and error trends in Google based atlas tool.
* Promoted to Back up Lead and level 2 Quality Analyst.

Education

* Communications Engineer from Jawahalal Nehru Technological University (2008-2012) with a percentile of 68.
* State Secondary Schooling from St. Andrews High School (1994-2008) with a percentile of 81.

Personal Details

* Date of birth : 26-03-1991
* Passport : Indian
* Visa : UAE Tourist valid till 26-07-2017
* Marital status : Single
* Gender : Male