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|  |  |  |
| --- | --- | --- |
| **PROFILE OR oBJECTIVE** |  | Seeking a position to enhance my professional skills in a dynamic and stable workplace while striving to uplift and exceed organizations goals |
| **Education** |  | * 2010: B.Sc Computer Science (Abeokuta, Nigeria)
 |
| **Skills & Abilities** |  | **Health and safety****Cyber Security** **Project Management** **Siebel CRM****Customer Service & Satisfaction** **High-Impact Presentations** **Team Player****Microsoft Office**  | Expose to health, safety and hazard in an Oil and Gas Environ Ability to detect malign Cyber threat to organization efficiency Working Knowledge of Prince 2 Project ManagementProficiency in Oracle CRM used in a telecomProvide helpdesk Support to Call Center inbound Customers Various Safety Presentation on Health and Safety An efficient teamplayer in a varieties of specific oriented teamAdvance user of Microsoft office suites  |
| **Experience** |  | Frontline Customer support representative CNSSL Contact Center limited | ilorin, nigeria| 2012 –2014 | (TENURE 2 years)**Responsibilities:*** Inbound calls queries.
* Escalation to support engineers.
* Education on Product and services
* Ensure SLA management process is intact
* Follow up on escalated queries

Desktop support Exxon Mobil Producing unlimited | Eket, Nigeria| 2010 – 2011 | (TENURE 1 year)**Responsibilities:*** Hardware and Software Installations
* Identifications of Hazards and Support.
* Safety awareness to team member.
* Provide & Replacement of Printers, Scanners, etc
* Troubleshooting of Software and hardware problems
 |
| **CERTIFICATION & WORKSHOPS**  |  | Project Management |People project inc| ikeja, nigeria| 2010cyber security |ExxonMobil Upstream| eket, nigeria | 2010how may i help you |mtn nigeria| kwara, nigeria | 2012 |
| **Achivements** |  | * Won Safety award with Exxon Mobil
* Finished top ten in my class
* Led a team of 20 to raise $5,000 on campus.
* Head, Nigeria Graduate Team in ExxonMobil
* First Promoted to attend to Gold class Customer in MTN call center
* Received acknowledgement for my work by a national leader In Nigeria
 |
| **Languages** |  | English |
| **Personal:** |  | Date of Birth Place of Birth References  | 04 04 1984Lagos, nigeria Can be furnished on request |

## I certified that all informations contain herein are true and correct to the best of my knowledge and can be verified. After you’ve reviewed my resume, I would anticipate an opportunity to discuss your company’s goals and objective and how i can contribute to achieving it