**Gulfjobseeker.com CV No:** **989568**

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**Career Objective:**

To be part of an ambitious venture and build a long term career in the field of management with an IT perspective, which offers opportunities for growth and enhance my professional skills in a dynamic business work environment.

**Education:**

**MSc in Business Information Technology Systems - Sept 2012 [Pass]**

University of Strathclyde, Strathclyde Business School, United Kingdom

*Key Modules:*

Business Strategy, Operations Management & Business Processes, Project Management, Information Systems Architecture, Managing Business Resources, Service Management, Database & Web Systems development.

*Dissertation topic:* Influence of E-business in SME’s – Case in study of UK SME’s.

*Skills acquired:* This management programme helped me develop critical awareness of the organisational processes through the academics and business consultancy project with Harlequin Leisure group which facilitated the ability to cope with the task of management in complex environments.

**BTech in Electronics &Communication Engineering-April 2010 [First Class, CGPA : 6.2]**

University of Kerala, T.K.M College of Engineering, Kollam, Kerala, India

*Skills acquired:* Gained sound knowledge of the underlying principles and was involved in developing a college information access system using embedded touch screen as a project, diverse applications of Information Technology and developed independent research skills combined with the ability to work effectively in a team.

**Higher Secondary / Plus 2 (ISC) May 2005 [78 %]**

**Class 10 (ICSE) May 2003** **[83 %]**

Infant Jesus Anglo Indian Higher Secondary School, Kerala, India

**Work Experience:**

*Role: Intern*

Treegreen Ltd, United Kingdom April 2012 – Dec 2012

* Worked on Zoho CRM software to integrate client data and finances.
* Assisted CEO in building robust business plan to bring in equity investment.
* Involved in online marketing campaigns to increase the customer base.
* Developed new strategies to improve e-business for the company.

*Role: Consultant* April 2011 – Aug 2011

Sutherland Global Services, India

* Involved in analysing the quality of inbound calls of the Philippines call centre operations of the company for US technology client United Online.
* Gained knowledge in business operations of the company and was responsible for reporting directly to the Manager of the in house quality assurance department.
* Worked as part of a team of analysts, conforming to the targets and parameters set which helped me improve my time management and interpersonal skills.

**Achievements and Extra Curricular Activities:**

* Organising member of international student community events in Strathclyde University, Glasgow.
* Member of organising committee in college level technical symposiums, Sameeksha’08 and Conjura’09.
* Team member in National Service Scheme (NSS), played an active part in different campaigns.
* Won prizes at school and college level cultural competitions.

**OTHER INFORMATION:**

Languages spoken: English, Malayalam, Hindi

Technical Expertise:

* Knowledge in C++, Java, SQL, PHP, HTML, SAP modules PP, CO, LO, Networking
* Proficient in Microsoft Office, Microsoft Project.

Interests:

* Listening to Music, Football, F1 analysis.
* Movie, Philately collection.