**A**bubaker **A**bbas **A**wadalla

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+971-556920821

+249-918202180



**PERSONAL INFORMATION**

Nationality: Sudanese

 Place of Birth: Al-Haj Abdulla, South Jazeera, Sudan

 Date of Birth: 21-03-1980

 Marital Status: Single

 Address: Block 13 Abu-Seed, Omdurman, Sudan.

 Passport Type: PC

 Passport No: P01437688

 Date of Issue Passport: 23-10-2014

 Date of Expiry: 22-10-2019

 Visa Type: Tourist/Single-Short

 Date & Place of Issue: 10-03-2015 / Dubai

 Date of entry UAE – Dubai 13-03-2015

 Driver License (Sudan)

 Released from military Service

**COMPETENCIES & SKILLS**

1. Multi-tasking with excellent follow up and coordination skills.
2. Successfully identifies priorities, extremely flexible, and excellent team-worker.
3. Ability to grow positive relationships with clients and colleagues at all organizational levels.
4. Dedicated and focused and motivated to excel.
5. Excellent organizational and prioritization skills.
6. Able to work on own initiative and as part of a team.
7. Committed to quality and continues process improvement.
8. Proactive and begins with the results in mind.

**PROFESSIONAL STRENGTHS**

|  |  |  |
| --- | --- | --- |
| 🗹 Project Management | 🗹 Intuitive Thinking |  🗹 Bilingual (English & Arabic) |

  **EXPERIENCES**

Jan/2009- Dec/ 2009 **Maintenance Engineer**

 Handasa for Computer & Mobile

* *Responsibilities:*
* Customer’s PC, Laptop and smart phone hardware maintenance.
* Software installation and upgrade.

Dec/2009- Feb/ 2011 **Pre & after Sales Technical Support Engineer**

 Max For Propaganda & Advertising Co.Ltd

* *Responsibilities:*
* Analyze and identify customer requirements.
* Defines scope and deliverables for assignments with client (may be internal or external) for the definition and execution of technical solution to integrate all of a client’s requirements.
* Takes responsibility for the integrity of the solution area that is my responsibility.
* Delivers assignment in accordance with agreed scope, time, financial and quality measures.
* Tracks market trends and competitor activities in specialist areas and ensure this data is utilized for the ongoing service development.
* Ensures risk management plans are in place for assignment.
* Helping customers in the advertising business deal with new and evolving markets, technologies. This will involve identifying, designing, and documenting a solution that encompasses Max Media technology to solve the business issues of our customers.

Feb/2011- March/2013 **Managing Partner**

 Handasa for Computer & Mobile

* *Run the following business:*
* Computer maintenance.
* Networks (LAN&WAN) installation, configuration and provisioning.
* Hardware, Software and Electronic Sales.
* Spare parts provisioning.

March/2013 – Date **ATM Technical Support Engineer**

 (Alfa Trading Enterprise)

 (Omega Technologies Dept.)

- Responsibilities: *(Diebold Brand of ATM*)

* Installation, Maintenance and Servicing of different models of *Diebold* *Optiva series.*
* Installation WIN XP and hardware support “PC & mechanic part”.
* Installation Software Application Agilis \_91x with full packages and configuration
* Provide maintenance, faults fixes, Journal and EDC investigations, and training for all ATM application to bankers. strong analytical skills and an understanding of ATMs
* Assisted bank employee in troubleshooting ATM malfunctions .Support insight and out sight Khartoum by call or face to face with the machine.
* ATM Networks support by using ping check from the ATMs to the main switch.
* Support all the ATMs all around SUDAN by using remote applications.
* Programming and implementation of software modifications
* Great idea about the problem and bugs in software and way to fix it
* Good concept about new modules and feature didn’t implementation yet on the ATM
* Good electric knowledge and semi-conducting replacing
* Knowing very well the accurate of handling and dealing with cash
* Documentation the faults and tests as references

**PROFESSIONAL Training Courses**

Feb/ 2014 - Aug/2014 *MCITP – complete course*

 (Microsoft Certified Information Technology Professional)

Master Computer Center

May/2012 - July/2012 *CCNA–complete course*

 (Cisco Certified Network Associated)

 Master Computer Center

**PROFESSIONAL Training**

May/2008 - August/ 2008 **VSAT Networks**

 Technology Department, Canar Telecommunication Co. Ltd.

*Training Modules:*

* VSAT Overview.
* Satellite Communications Fundamentals
* Data Communications Concepts
* Introduction to iDirect
* iDirect NMS – iBuilder Module
* iDirect NMS – iMonitor Module
* iSite Basics
* Troubleshooting Remote Equipment

November/2004- March/ 2005 **Networks Installation**

 IT Department, Touch & Technology Co. Ltd.

*Training Modules:*

* LAN Overview.
* LAN Protocols.
* LAN’s devices and operation.
* LAN designing.
* LAN practical installation, configuration & provisioning.

**EDUCATION**

2011-2014 B.SC (Honors) in Information Technology

Open University of Sudan

* Degree: V.Good
* Project title: Heterogeneous Network (windows server 2008 R2 & Linux Red Hat v.5)

2005- 2008 Diploma in Computer Network

 University of Khartoum

* Degree: Excellent
* Project title: GSM over VSAT

 **REFERENCES**

* **Abdelkhalique Ahmed Hassan**

Engineer – Export Development Bank – ATMs Unit

 Mobile: +249-912738080

* **Mohammed Hassan Alagab**

Engineer – National Assembly – ICT Dept.

Mobile: +249-912978345

**More Academic and professional references are available upon request.**

