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|  |  |  | **PERSONAL INFORMATION** | **CURRICULUM VITAE** |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  | **Name** | **:** | **IBRAHIM**  |  |  |
|  |  |  | **E-mail** | **:** **Ibrahim-185720@gulfjobseeker.com** |  |  |
|  |  |  | **NATIONALITY** | **: Uganda** |  |  |
|  |  |  | **LANGUAGES** | **: English** |  |  |
|  |  |  | **Visa status** | **: Employment visa** |  |  |
|  |  |  | **Date of Birth** | **: 19/09/1987** |  |  |  |
|  |  |  | **ADDRESS** | **: Dubai - U.A.E** |  |  |



**POSITION: HOUSEKEEPING**

**CAREER OBJECTIVE**

**Seeking a housekeeping position with where my extensive skills in housekeeping and sanitization can be fully utilized to maximize the efficiency. Available to join immediately.**

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|  |  | **KEY QUALIFICATION** |  |
|  |  |  | **Several years’ extensive** | **experience in housekeeping** |  |
|  |  |  | **Well-versed with safety practices related to housekeeping** |  |
|  |  |  | **Proven record of observing and reporting any kind of security violations** |  |
|  |  |  | **Comprehensive knowledge of maintaining necessary records and preparing reports** |  |
|  |  |  | **Familiar with the safe usage of different kinds of chemicals** |  |
|  |  | **HOUSEKEEPING EXPERTISE** |  |
|  |  |  | **Highly skilled in sweeping, dusting, scrubbing, moping, washing, vacuuming and waxing** |  |
|  |  |  | **In-depth knowledge of modern cleaning methods** |  |
|  |  |  | **Hands-on experience in operating housekeeping equipment** |  |
|  |  |  | **Able to understand and follow safety precautions and work related directions** |  |
|  |  |  | **Demonstrated ability to accomplish physically challenging task** |  |
|  |  | **WORK EXPERIENCE** |  |  |
|  |  | **COMPANY** | **: in Dubai-U.A.E** |  |
|  |  | **POSITION** | **: HOUSEKEEPING** |  |
|  |  | **DURATION : 2 YEARS (2018- Till Working)** |  |
|  |  | **EDUCATIONAL BACKGROUND:** |  |
|  |  | **•** | **Uganda Advanced level Certificate of Education** |  |
|  |  | **•** | **Ordinary Certificate of Education** |  |
|  |  | **DUTIES AND RESPONSIBILITY OF HOUSE KEEPING** |  |
|  |  |  | **Dusts the room and furniture.** |  |  |
|  |  |  | **Replenishes guestroom and bath supplies.** |  |  |
|  |  |  | **Cleans the bathroom.** |  |  |
|  |  |  | **Cleans the closet.** |  |  |
|  |  |  | **Vacuums and racks the carpet.** |  |  |
|  |  |  | **Checks and secures the rooms.** |  |  |
|  |  |  |  |  |  |  |  |  |

**Replenish amenities according to the operational standards.**

**Deliver and retrieve items on loan to guests e.g. iron and ironing boards Ensure security of guest rooms and privacy of guests**

**Perform rotation cleaning duties (e.g. steam clean carpets, spring cleaning, super cleaning etc.) as required**

**Cleans guest bathroom/bedroom/floor corridor.**

**Anticipate guests’ needs, respond promptly and acknowledge all guests, however busy and whatever time of day.**

**Maintain positive guest relations at all times.**

**Be familiar with all hotel services/features and local attractions/activities to respond to guest inquiries accurately.**

**Resolve guest complaints, ensuring guest satisfaction.**

**Monitor and maintain cleanliness, sanitation and organization of assigned work areas. Empty trash containers and ashtrays.**

**Remove all dirty terry and replace with the clean par to the designated layout.**

**Remove soil, dirt, soap build-up and hair from bathroom mirrors, vanity, sink, toilet, shower walls, bathtub, shower curtain and floor.**

**Replace facial, toilet tissue and bathroom amenities in correct amount and location. Inspect condition of bathrobes and replace soiled/damaged ones.**

**ADDITIONAL SKILLS**

 **Good Communication Skills**

 **Excellent attention to detail**

 **Ability to work independently and work in a team**

 **Able to adhere to company’s Policies and Procedures**

 **Competent at responding quickly in emergency situations**

**LANGUAGE SKILLS**

 **English**

 **Hindi (Small)**

**HOBBIES**

 **Traveling**

 **Sports**

 **Learning and Researching**

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| **REFERENCES** |  |  |
| **Will be available upon request** | **IBRAHIM**  |  |
|  |  |