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| *Mohammed*  [*Mohammed.196604@2freemail.com*](mailto:Mohammed.196604@2freemail.com) | |  |
| **Profile** | 10+ years of General computer experience, extensive experience in installing maintaining and troubleshooting window systems, office applications, And five year professional experience including UAE experience in security software, servers. Skilled in computer hardware and other devices. | |
| **Personality** | Possess the enthusiasm for work. Also an optimistic, flexible and open-minded IT professional possessing an advanced technology know how and out of the box thinking packed with work experience. Possess analytical, communication and technical correspondence skills. | |

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| Qualifications |  | |
| |  |  |  | | --- | --- | --- | | **Course** | **University/Board** | **Marks Obtained** | | Masters of Engineering in Computer Science | Anna University | Processing | | B-Tech Degree in Computer Science | Kerala University | 6.27 GPA (Out of 10) | | RHCE Red Hat Certified Engineer | Red Hat | Certificate ID 120-157-300 | | RHCSA Red Hat Certified System Administrator | Red Hat | Certificate ID 120-157-300 | | CCNA | CISCO | Course Completed | | MCSA | Microsoft | Course Completed | | Higher Secondary Education | Kerala State Board | 81 % | | Secondary Education | Kerala State Board | 90% | | |  |
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| Work Experience |  |
| |  |  | | --- | --- | | **Dubai Arab American School**  Muhaisnah-1, Dubai, UAE  IT Engineer | **September 2014 – Till Now** |  * Administrating a Class B Network with Multiple V-LAN * Designed and implemented intrusion prevention rules and policies Watch guard Firewall XTM 535 and Watch guard Firewall XTM 585. * Safeguard the school application against Sqli and XSS attacks. * Troubleshoot and maintain all Desktop, Printers, Scanners and Nortel core switches. * Installed and configured Projectors, CCTV systems, Attendance Machines. * Created batch programs for troubleshoot network problems * Created and Maintaining Active Directory Domains and School Information System. * Implemented and maintain Ubiquity UAP–PRO Wi-Fi Management controller. * Configure Microsoft exchange server. * Identify,troubleshoot and fix the network, system, server problems * Technical Administrator for International exams. * Responsible for School IT documentation for KHDA, Policies, Strategy Plans, financial justifications and Development plans.  |  |  | | --- | --- | | **ITCARE SERVICES**  Burdubai, Dubai, UAE  Project Manager | **August 2013 - August 2014** |  |  |  |  |  | | --- | --- | --- | --- | | **Al tayer group**  **Downtown Dubai ,** | **APS**  **Al mula Plaza** | **Embelle interiors Satwa** | **Ripe fresh**  **Al quoz** | | **Unican**  **Jabalali** | **FGH**  **Jabal ali** | **Desert group**  **First gulf bank** | **Keerthi clinic**  **Karama** | | **BMC softwares**  **Sh ZayedRoad** | **Stepping stone**  **Health care city** | **SISCO steels**  **Al quoz** | **911 fire**  **Business Bay** | | **Tabeer properties**  **Business Bay** | **Demind me**  **Karama** | **Smart coffee**  **Business Bay** | **Pan Gulf**  **Karama** |  * Designing and Implementing in line with requirement outline by client. * Implemented, monitoring and managing large Routing & switching, security, Voice & wireless projects independently. * Independent project handling * Installing configuring router, switch, VPN, Backup Semantic, mail server, print server, Linux and Windows servers. * Installing configuring router, switch NAS backup storage, Mail server, archiving server * Production of Database specific documentation to support the design process. * Leading the team of network technicians in cabling, routing and establishing clients it needs. * Giving technical support of servers, websites, CRM, mail servers, Print servers, * Meeting with clients and discuss the projects. * Cultivate strong relationship with clients.  |  |  | | --- | --- | | **WAVE ONLINE INFO WAY**  Trivandrum , Kerala , India  System Administrator | **June 2012 – August 2013** |  * Give technical Assistance to 32 Vendor Companies all over India in TAT basis. * Experience in Linux apache web server. * Security CCTV installation. * Access Control & Time attendance Systems installations & configuration. * Installing, maintaining, and troubleshooting with Linux- and windows servers. * Monitoring network Activities. * Experience in VM ware platforms. * Emergency support of oracle and Sql Databases. * Access Control & Time attendance Systems installations & configuration * Manage websites using C-panel and vista panel. * Implemented Ftp Server. * Giving technical support remotely & onsite. * Team Management; assigning calls/projects to respective Users. * Managing and giving technical assistance to more than 200 users * Auditing all users work and assessing their quality. * Implemented internal mail servers, chat rooms, Joomla website, ftp server.  |  |  |  |  |  | | --- | --- | --- | --- | --- | | **Beyond txt** | **HMO** | **DICTA PHONE** | **eScription** | **eBeyond txt** |  * Troubleshooting above transcription software’s and gives remote assistance to 32 vendors. * Taking audit for all users * Managing all users and ensure their daily targets * Maintaining work flow of transcriptions and reporting to the CEO  |  |  | | --- | --- | | **RELIANCE COMMUNICATIONS**  Trivandrum, Kerala, India  Technical Assistant | **June 2011 - May2012** |  * Assisting Problem with ISP internet on both Broad band and satellite Transmission * Excellent in troubleshooting Wireless Dongles. * Administering & designing LANs, WANs internet/intranet, and voice networks. * Analyzing & developing key components using methodology prescribed techniques. Communicating and negotiating with users, specialists, other staff and suppliers. * Network connectivity troubleshooting, ping, tracert, telnet. * Responsible for communication protocols, configuration, integration & security. * Investigating, diagnosing and resolve all network problems. * Maintaining pre-packaged software applications on the LAN. * Initiated Web Portal for Planning Department and is responsible for updating the same. * Network Planning and Engineering. * Cisco & HP switch configuration in particular VLAN configuration/troubleshooting. * Working with multiple technical platforms * Ensuring plan release and material dispatch to requisite customer locations.  |  |  | | --- | --- | | **WINDSOFT COMPUTER SYSTEMS**  Attingal, Kerala, India  Intern Junior Computer Engineer | **February 2010 - May 2011** |  * Created Webpages based on client requirements * Aware of international web standards and protocols. * Comprehensive knowledge of HTML, XHTML, CSS, JavaScript, HTML5, CSS3, PHP and MYSQL. * Creating websites that are user-friendly, effective and appealing. * Producing, modifying and maintaining websites and web applications. * Creating quality web pages. * Explaining the costs and benefits of a proposed website to customers and end users. * Implemented CRM for better management and functionality. * Successful Search Engine Optimization. * Testing a website & identifying bugs & technical problems. * Developing cross-browser and cross-platform compatible solutions. * Ability to read and understand script languages like Perl. * Designing, implementing and supporting database development on an SQL server * Configure and maintained Phpmyadmin for backend data connectivity * Troubleshoot Vista Panel and Cpanel for errors * Implemented CMS and CRMs | |